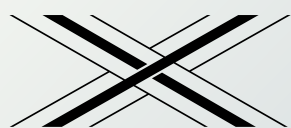


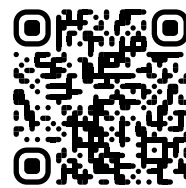
**P** proLite CARBON



# FOLD

 WATCH NOW

Scan me on your phone camera to watch our assembly video.



## USER MANUAL

PRODUCT CODE: WA02010055

For more products visit [careco.co.uk](http://careco.co.uk)

**CareCo**

## **INTRODUCING THE PROLITE CARBON X FOLD ROLLATOR**

Designed for effortless, dependable mobility, the ProLite Carbon X Fold supports you wherever the day takes you. The lightweight carbon-fibre folding frame makes moving indoors and outdoors feel easier, more secure, and confidently independent.

Due to CareCo's commitment to continuous product improvement, product information and designs are subject to change without notice. No claims can be made based on the data or illustrations in this user manual.

We are not liable for any indirect, incidental, or consequential losses arising from the use or inability to use the rollator.

Unauthorized modifications and/or installation of unapproved 3rd party components and accessories are not permitted.

The latest/current version of this user manual is available on our website.



CareCo (UK) Limited, 1 Turing Court,  
Great Notley, Braintree, CM77 7AT

Tel: 0333 015 5000  
[www.CareCo.co.uk](http://www.CareCo.co.uk)

Thank you for choosing CareCo.



This manual can be viewed in PDF format at the following URL: **[www.careco.co.uk](http://www.careco.co.uk)**

## BEFORE USE


- Read & understand this user manual as well as any additional warnings/leaflets supplied.
- Practice using the rollator in an empty, open area until confident enough to operate in smaller and/or public areas.

We recommend that you keep this user manual in a safe place for future reference.

If any additional assembly, disassembly and/or operation assistance is required, please contact CareCo.

## KEY DEFINITIONS

This user manual contains warnings and suggestions marked with the following symbols:

 **WARNING!** Highlights a potentially hazardous condition/situation for the user and/or product.

 **SUGGESTION** General suggestions and advice for operating the product.

## Need help with assembly?

We've put together a step-by-step assembly guide to help you get your product set up safely and correctly. Just scan the QR code with your phone camera to play the video.



## **CONTENTS**

<b>GETTING STARTED</b> _____	6
CARTON CONTENTS	
PRODUCT COMPONENTS	
SETTING UP YOUR PROLITE CARBON X FOLD ROLLATOR	
<b>HOW TO USE YOUR ROLLATOR</b> _____	9
USER INSTRUCTIONS	
APPLYING THE BRAKES	
<b>FOLDING &amp; UNFOLDING</b> _____	11
FOLDING INSTRUCTIONS	
UNFOLDING INSTRUCTIONS	
<b>COMFORT ADJUSTMENTS</b> _____	15
HANDLE HEIGHT ADJUSTMENT	
BACKREST HEIGHT ADJUSTMENT	
<b>ACCESSORIES</b> _____	16
STORAGE BAG	
<b>TRANSPORTATION &amp; STORAGE</b> _____	17
TRANSPORTATION	
STORAGE	

---

<b>LOOKING AFTER YOUR ROLLATOR</b>	18
CLEANING	
MAINTENANCE	
MAINTENANCE SCHEDULE	
REPAIRS	
<b>OTHER ADJUSTMENTS</b>	19
BRAKE CABLE ADJUSTMENT	
<b>WARNINGS &amp; TECHNICAL INFORMATION</b>	20
SPECIFICATIONS	
PRODUCT REISSUING	
RECYCLING & DISPOSAL	
INTENDED USE	
INTENDED USER	
INTENDED ENVIRONMENT	
PRODUCT IDENTIFICATION	
GENERAL WARNINGS	
<b>EXPECTED LIFETIME</b>	24
<b>WARRANTY</b>	25
<b>NOTES</b>	26

## GETTING STARTED

### CARTON CONTENTS

Contact CareCo immediately if any of the listed contents are missing.

ITEM NUMBER	DESCRIPTION	QUANTITY
1	Carbon X Fold Rollator	1
2	Backrest Strap	1
3	Carry Bag	1



We strongly recommend that you keep the box and internal packaging for the duration of your warranty period.

### PRODUCT COMPONENTS



1. Height Adjustable Handle
2. Brake Lever
3. Backrest
4. Seat
5. Carry Bag
6. Front Wheel
7. Rear Wheel
8. Brake Adjuster
9. Frame Securing Strap

## SETTING UP YOUR PROLITE CARBON X FOLD ROLLATOR



1. Remove all components from the outer packaging, then place them onto a level surface.

2. Undo the frame securing strap, then secure the strap to the base of the rollator seat.



3. Lift the handles until they are in the upright position.

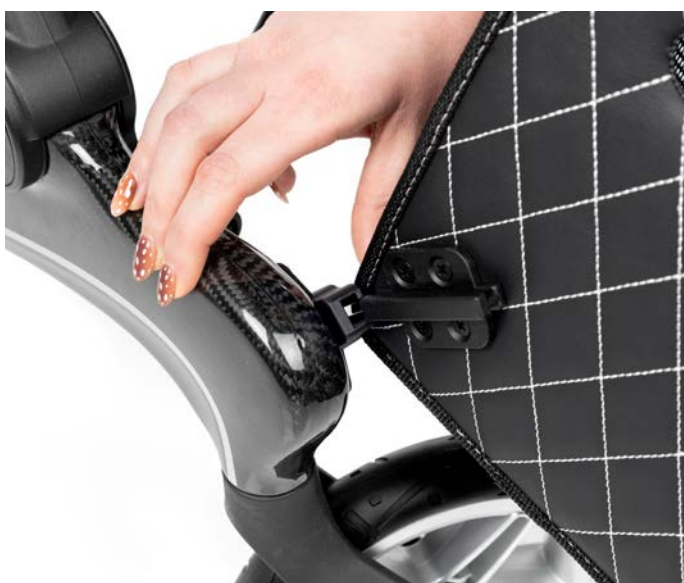
4. Separate the handles to open the rollator.



5. Push the seat tubes downwards to secure the frame.



6. Hook the backrest strap onto the rollator handles.



7. Slide the carry bag attachment clips into the mounting hooks located above the front wheels.



8. Press & hold the handle height adjustment button, then lift the handle to your desired height.

Repeat on the other side

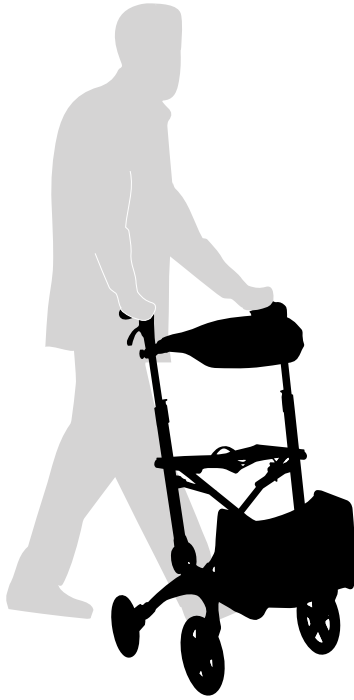
 **WARNING!** Ensure both handles are level and the frame is fully secure before use.

 **SUGGESTION** Test the brakes before use to ensure they function correctly.

---

## HOW TO USE YOUR ROLLATOR

### USER INSTRUCTIONS



#### WALKING POSITION

Walk with the rollator close to your body, face forwards and ensure your back is straight.

#### USER CONTROL

Hold the handles with a comfortable grip and allow your arms to sit naturally by your side.

### NEGOTIATING THRESHOLDS & OBSTACLES

Use the rear stepper to tilt the front of the rollator upwards when travelling through doorways and over curbs.

### SITTING & RESTING

Use the seat to rest when needed, ensuring the brakes have been applied and the rollator is on a flat, even surface.

**Do not use the product as a transportation device.**

### LIFTING & CARRYING

Grasp the handles or areas of the frame that are clear from pinch points. Take care when lifting, ensuring your knees are bent, and your back is straight.

Hold the rollator at a comfortable and manageable height when moving from one location to another.

## APPLYING THE BRAKES

### STOPPING

Gradually squeeze both brake levers to stop the rollator.

Release the brake levers to start moving again.

### TURNING

Squeeze the left and right brake levers individually to rotate the rollator.

Release the brake lever to stop rotating.

### LOCKING

Push both brake levers downwards to apply the brake lock.

An audible “click” will confirm the brakes are secure.

### UNLOCKING

Pull both brake levers upwards to unlock the brakes.



**WARNING!** Ensure the rollator is stationary when locking the brakes.



**SUGGESTION** Regularly test the brakes to ensure they function correctly.

## FOLDING & UNFOLDING

### FOLDING INSTRUCTIONS



1. Push both brake levers downwards to apply the brake lock.



2. Pull the seat handle upwards to begin folding the rollator.



3. Bring both handles together.



4. Lower both handles to fold the rollator fully.



5. Apply the velcro frame securing strap.



6. The rollator is ready for storage/ transportation.

 **WARNING!** Ensure the rollator is on a flat, stable surface before folding or unfolding.

## UNFOLDING INSTRUCTIONS



1. Undo the frame securing strap, then secure the strap to the base of the rollator seat.



2. Lift the handles until they are in the upright position.



3. Separate the handles to open the rollator.




4. Push the seat tubes downwards to secure the frame.



5. Pull both brake levers upwards to unlock the brakes.

6. The rollator is ready for use.

 **WARNING!** Ensure the frame is fully secure before use.

 **WARNING!** Keep hands and body away from cross frame pivot to avoid possible pinch points.

## COMFORT ADJUSTMENTS

### HANDLE HEIGHT ADJUSTMENT

To set the correct handle height, stand upright behind the rollator with your arms by your side, then adjust the height of the handle until it is level with your wrists.

1. Push both brake levers downwards to apply the brake lock.
2. Press & hold the handle height adjustment button.
3. Lift/lower the handle.
4. Release the button to secure.
5. Repeat on the other side.
6. Pull both brake levers upwards to unlock the brakes.



### BACKREST HEIGHT ADJUSTMENT

1. Loosen the backrest adjustment knob on both sides of the rollator.
2. Lift/lower the backrest.
3. Tighten both backrest adjustment knobs to secure the position.



**WARNING!** Ensure all adjustable parts are level and properly secured before use.

## ACCESSORIES

### STORAGE BAG

#### ATTACHING

Slide the carry bag attachment clips into the mounting hooks located above the front wheels.

#### REMOVING

Pull the carry bag attachment clips away from the frame.



**MAX CARRY WEIGHT**  **3 KG**

 **WARNING!** Do not exceed the maximum carry weight.

---

## TRANSPORTATION & STORAGE

### TRANSPORTATION

Ensure the brakes have been applied and any adjustable parts have been properly secured to avoid transit damage.

Fold the rollator following the instructions found within this user manual, then position it appropriately within the desired vehicle to prevent excess movement.


### STORAGE

Store the rollator in a cool dry place, away from direct heat sources and other extreme temperatures.

 **WARNING!** Do not place heavy objects on top of the rollator.

### MIN/MAX STORAGE TEMPERATURE

-25°C to 70°C

 **WARNING!** Storing the product in extreme temperatures can cause premature rusting & damage.

## LOOKING AFTER YOUR ROLLATOR

### CLEANING

To keep the rollator in optimal condition, it should be cleaned regularly with a damp cloth and/or mild soap. Do not use abrasive cleaners/materials.

Dry the rollator thoroughly after cleaning and after use in bad weather conditions.

### MAINTENANCE

The rollator is made up of components which over time will become susceptible to wear and tear. Knowing how to properly care for and maintain your product will not only ensure peak performance and safe operation but will also help maintain operation for years to come.

### MAINTENANCE SCHEDULE

Carry out regular inspections to keep the rollator in optimum condition.

COMPONENT	INSPECTION DESCRIPTION	AT ANY TIME	WEEKLY	MONTHLY	QUARTERLY
Tyres/Wheels	Ensure tyres have sufficient tread and the wheels are in a good condition.				○
Framework	Ensure the framework is clear from debris, damage, and disassembles without issue.	○			
Fasteners	Ensure all fasteners are tight and components are not loose.				○
Upholstery	Check for wear and tear.		○		
Overall	Overall check for wear and residue build-up. Cleaning if required			○	

### REPAIRS

Certain rollator components can be repaired by the user with guidance provided by CareCo. Other components can only be repaired/replaced by a service technician.

If for any reason the rollator requires repair due to a defect, contact CareCo immediately.

---

## OTHER ADJUSTMENTS

### BRAKE ADJUSTMENT

#### Difficulty Level

LOW

Moderate

High



1. Adjust the brake tension by rotating the hand knob clockwise/anti-clockwise.
2. Repeat on the opposite side.



**SUGGESTION** Test the rollator brakes before use to ensure they function correctly.

## WARNINGS & TECHNICAL INFORMATION

### SPECIFICATIONS

OVERALL LENGTH (MM)	745
OVERALL WIDTH (MM)	638
OVERALL HEIGHT (MM)	852 - 998
MIN/MAX HANDLE HEIGHT (MM)	852 - 998
FOLDED LENGTH (MM)	701
FOLDED WIDTH (MM)	249
FOLDED HEIGHT (MM)	400
FRONT WHEEL DIAMETER (IN)	8
REAR WHEEL DIAMETER (IN)	7
CARRY WEIGHT (KG)	7
STORAGE BAG MAX CARRY WEIGHT (KG)	3
WEIGHT OF HEAVIEST COMPONENT (KG)	6
WEIGHTS OF DETACHABLE COMPONENTS (IF APPLICABLE) (KG)	0.93
WEIGHT CAPACITY (KG)	136
SEAT WIDTH (MM)	455
SEAT DEPTH (MM)	250
SEAT HEIGHT (MM)	550
MIN/MAX OPERATING TEMPERATURE (°C)	-25 / 55 °C
MIN/MAX STORAGE TEMPERATURE (°C)	-25 / 55 °C
TYRE TYPE	PP & PU
EXPECTED SERVICE LIFE (YEARS)	5

The maximum weight limit for this product includes both the user and any other accessories fitted.

Due to manufacturing tolerances and continued product improvement, this specification can be subject to a variance of (+ or -) 3%.

---

## **PRODUCT REISSUING**

Ensure the product is safe and functions as intended before re-issuing.

## **RECYCLING & DISPOSAL**

Recycling or disposal of the product should be completed through an approved distributor or disposal facility. Local disposal & recycling regulations may apply.

Contact CareCo if further advice is needed regarding recycling & disposal.

## **INTENDED USE**

To aid a user with mobility limitations to move around safely.

## **INTENDED USER**

This product is intended for users who experience difficulty in walking and/or have reduced mobility.


## **INTENDED ENVIRONMENT**

This product is designed to be used both indoors and outdoors on firm, level ground. Take care when using the product in inclement weather conditions.


## PRODUCT IDENTIFICATION

The product identification label is located on the cross frame underneath the seat.



**proLite Carbon X Fold Rollator** **MD** Standard Rollators


**REF** WA02010055 **UDI** 


**SN** 6 978949 462927

 PO NUMBER:














**EU REP** SUNGO Europe B.V., Fascinatio Boulevard 522,  
Unit 1.7, 2909VA Capelle aan den IJssel, The Netherlands Max Width of Rollator: 640MM

**UK REP** SUNGO Certification Company Limited, 3rd floor,  
70 Gracechurch Street, London, EC3V 0HR  

 Zhejiang Innuovo Rehabilitation Devices Co, Ltd, No. 196 Industry Road,  
Hengdian Movie Zone, Dongyang City, Zhejiang, China **CE** **UK** **CA**

Suitable for Indoor & Outdoor Use  Max User Weight: 136KG  
Max Storage Weight Capacity: 3KG

## DEFINITIONS

- |   |                        |   |   |
|---|------------------------|---|---|
|  | Model number           |  | Refer to instruction manual   |
|  | Batch code             |  | Caution   |
|  | Date of manufacturer   |  | Indicates electrical / electronic equipment must be disposed of in accordance with the WEEE regulation. |
|  | Manufacturer's address |  | Keep away from rain   |
|  | Product expiry date    |  | Keep away from sunlight   |
|  | UK responsible person  |   |   |
|  | UKCA Mark              |   |   |
|  | Non sterile            |   |   |

## GENERAL WARNINGS

Read the following carefully to avoid damage and/or injury caused by improper operation.

- Only use the rollator for its intended use, incorrect use can lead to hazardous situations.
- Only use the rollator on even and solid surfaces.
- Do not overfill the carry bag - Maximum load 3KG.
- Prolonged exposure to hot or cold temperatures can cause parts of the rollator to become hot or cold.
- Do not use the rollator as a transportation device.
- Replace damaged or significantly worn parts if and when required.
- Periodically test the brakes to ensure safe use.
- Do not sit on the rollator when on an incline or uneven ground.

## **EXPECTED LIFETIME**

The Expected Lifetime is the estimated period of time for which the rollator is expected to function according to its intended use.

Various items such as weight capacity, user behaviour, external conditions and intensity of use can affect the expected lifetime.

### **WEIGHT CAPACITY:**

If the user exceeds the weight limit specified, it may affect the rollator's expected lifetime.

### **USER BEHAVIOUR:**

Using excessive force, rough handling or dropping components can significantly shorten the rollator's expected lifetime.

### **EXTERNAL CONDITIONS:**

Extreme temperatures, humidity and exposure to harsh weather conditions can accelerate the deterioration of the rollator.

### **USAGE:**

A rollator that is used daily may experience more wear and tear compared to a rollator that is used occasionally.

The expected lifetime for the rollator is 5 years providing the instructions and information within this user manual are followed.

Regular cleaning, lubrication of moving parts, and tightening of loose fixings will prevent premature wear and damage and extend the product's lifetime.

The expected lifetime is not related to the product warranty.

## WARRANTY

If a component requires repair or replacement due to a specific manufacturing or material defect within its warranty period, it will be repaired or replaced free of charge by CareCo.

- **FRAME WARRANTY: 5-YEAR WARRANTY**
- **NON-CONSUMABLE COMPONENTS: 1-YEAR LIMITED WARRANTY**



Consumables are not covered under normal warranty circumstances unless they have clearly suffered excessive wear or damage as a direct result of a manufacturing defect. These items include grips, tyres, and rubber accessories.

Parts that have been previously replaced that require subsequent repair or replacement due to manufacturing defects will be honoured for the remainder of the rollator's warranty period.

Parts that have been purchased by the end user after the original warranty period has expired have a warranty period of 12 months.

CareCo is not responsible if the rollator requires repair or replacement as a direct result of:

- Changes or modifications made to the product that fall outside of the manufacturer's specifications.
- The product not being serviced or maintained according to the manufacturer's recommendations contained in this user manual.
- Negligence, Accidental Damage, and Improper use.
- Repairs attempted before CareCo have been notified.
- The product being purposely damaged or mistreated.

In the unlikely event that this product is recalled, CareCo will notify the user.

Please ensure that your contact information is up to date.

Alternatively, please visit our website for any product alerts: [www.CareCo.co.uk](http://www.CareCo.co.uk)

## **NOTES**

## NOTES



CareCo (UK) Limited, 1 Turing Court,  
Great Notley, Braintree, CM77 7AT

2605-05

Tel: 0333 015 5000  
[www.CareCo.co.uk](http://www.CareCo.co.uk)