ORACLE

ROLLATOR

WATCH NOW

Scan me on your phone camera to watch our assembly video.

USER MANUAL

PRODUCT CODE: WA02010039

IINTRODUCING YOUR ORACLE ROLLATOR

Whether you're navigating busy shopping centres or simply moving around the home, you can feel at ease knowing you're supported by the Oracle Rollator.

It's lightweight aluminium frame, spacious storage bag and height adjustable seat make this rollator the go-to reliable aid for any occasion.

Due to CareCo's commitment to continuous product improvement, product information and designs are subject to change without notice. No claims can be made based on the data and illustrations in this user manual.

Unauthorized modifications and/or installation of unapproved 3rd party components and accessories are not permitted.

CareCo

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Thank you for choosing CareCo.

This manual can be viewed in PDF format at the following URL: **www.careco.co.uk**

BEFORE USE

Before you begin using your rollator, please ensure you, and any persons that may assist you in its use, take the time to read, understand and follow the instructions given within this manual carefully.

We recommend that you keep this user manual in a safe place for future reference.

If you have any questions about use, maintenance, or safety, please contact CareCo.

KEY DEFINITIONS

This user manual contains warnings and suggestions marked with the following symbols:

⚠ **WARNING!** Highlights a potentially hazardous condition/situation for the user and/or product.

SUGGESTION General suggestions and advice for operating the product.

Need help with assembly?

We've put together a step-by-step assembly guide to help you get your product set up safely and correctly. Just scan the QR code with your phone camera to play the video.

WATCH NOW

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GETTING STARTED

CARTON CONTENTS

ITEM NUMBER	DESCRIPTION	QUANTITY
1	Oracle Rollator	1
2	Front Wheel Assembly	2
3	LHS Handle & Rear Wheel Assembly	1
4	RHS Handle & Rear Wheel Assembly	1
5	Backrest Strap	1

Contact CareCo immediately if any of the listed contents are missing.

We strongly recommend that you keep the box and internal packaging for the duration of your warranty period.

PRODUCT COMPONENTS

1. Height Adjustable Handle
2. Seat
3. Front Wheel
4. Backrest Strap
5. Storage Bag
6. Rear Wheel

SETTING UP YOUR ORACLE ROLLATOR

1. Remove all rollator components from the outer packaging and place them onto a level surface.

2. Insert the Front Wheel Assemblies into the front frame base.

   An audible “click” will confirm secure.

3. Insert the Rear Wheel Assemblies into the rear frame base.

   An audible “click” will confirm secure.

4. Insert the Handle Assemblies into the top of the frame.

   An audible “click” will confirm secure.

5. Locate both brake cables into the “S” clips attached to the frame.

6. Insert the backrest into the upper frame bracket, ensuring the spring pins face outwards.

   An audible “click” will confirm the backrest is secure.

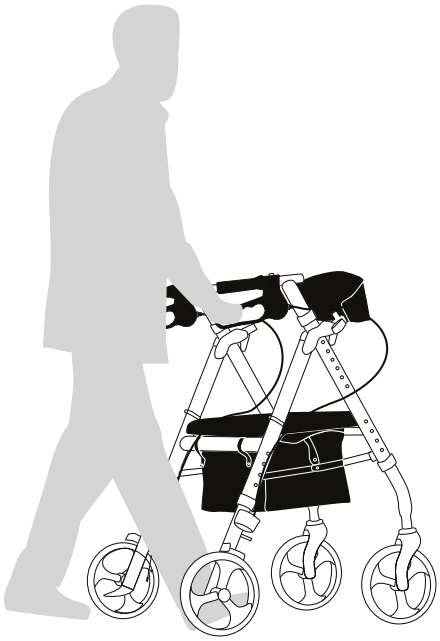
⚠ **WARNING!** Ensure all rollator components are properly secured before each use.

SUGGESTION If for any reason the rollator needs to be disassembled, use the set-up instructions as a guide to disassemble the rollator.

Test the brakes before use to ensure they function correctly.

HOW TO USE YOUR ROLLATOR

USER INSTRUCTIONS



WALKING POSITION

Walk with the rollator close to your body, face forwards and ensure your back is straight.

USER CONTROL

Hold the handles with a comfortable grip and allow your arms to sit naturally by your side.

NEGOTIATING THRESHOLDS & OBSTACLES

Use the rear stepper to tilt the front of the rollator upwards when travelling through doorways and over curbs.

SITTING & RESTING

Use the seat to rest when needed, ensuring the brakes have been applied and the rollator is on a flat, even surface.

Do not use the product as a transportation device.

LIFTING & CARRYING

Grasp the handles or areas of the frame that are clear from pinch points, then lift with your legs.

Hold the rollator at a comfortable and manageable height when moving from one location to another.

APPLYING THE BRAKES

STOPPING

Gradually squeeze both brake levers to stop the rollator. Release the brake levers to start moving again.

TURNING

Squeeze the left and right brake levers individually to rotate the rollator.

Release the brake lever to stop rotating.

LOCKING

Push both brake levers downwards to apply the brake lock. An audible “click” will confirm the brakes are secure.

UNLOCKING

Pull both brake levers upwards to unlock the brakes.

⚠ **WARNING!** Ensure the rollator is stationary when locking the brakes.

SUGGESTION Regularly test the brakes to ensure they function correctly.

FOLDING & UNFOLDING

FOLDING

Push both brake levers downwards to apply the brake lock.

Lift the seat upwards to reveal the folding handle.

Pull the folding handle upwards to fold the rollator.

UNFOLDING

Push downwards on the seat to open the rollator.

Pull both brake levers upwards to unlock the brakes.

⚠ **WARNING!** Keep hands and body away from cross frame pivot to avoid possible pinch points.

COMFORT ADJUSTMENTS

HANDLE HEIGHT ADJUSTMENT

To set the correct handle height, stand upright behind the rollator with arms by side.

Adjust the height of the handgrips so they are level with the users' wrists.

Press and hold the height adjustment button whilst pulling the handle upwards.

Release the button when the handle is at the desired height.

The handle will locate to the nearest height setting and an audible "click" will confirm the handle is secure.

Ensure both handles are level before using the rollator.

SEAT HEIGHT ADJUSTMENT

The seat height can be adjusted by raising or lowering the rollator's wheel assemblies.

Press and hold the wheel assembly spring button.

Raise or lower to the desired height.

Release the wheel assembly spring button to secure the position.

Repeat for the remaining wheel assemblies.

Ensure all wheels are at an equal height before using the rollator.

ACCESSORIES

BACKREST STRAP

FOLDING

Raise the backrest to fold.

UNFOLDING

Lower the backrest to unfold.

Ensure the backrest is secure before using the rollator as a seat.

WALKING STICK/CANE HOLDER

Place the walking stick/cane into the lower cup section.

Secure the walking stick/ cane to the rollator frame using the clip included.

STORAGE BAG

ATTACHING

Lift the seat upwards to reveal the support bag contents.

Loop the four bag straps over the frame bar and secure using the snap on fasteners.

REMOVING

Lift the seat upwards to reveal the bag contents.

Undo the four snap on fasteners and unloop the straps from the frame.

MAX CARRY WEIGHT **5 KG**

⚠ **WARNING!** Do not exceed the maximum carry weight of 5 KG

TRANSPORTATION & STORAGE

TRANSPORTATION

Ensure the brakes have been applied and any adjustable parts have been properly secured to avoid transit damage.

Fold the rollator then position it appropriately within the desired vehicle to prevent excess movement.

STORAGE

Store the product in a cool and dry environment. Do not store in extreme temperatures.

> ⚠ **WARNING!** Storing the product in extreme temperatures can cause premature rusting & damage.
>
> Do not place heavy objects on top of the rollator.

LOOKING AFTER YOUR ROLLATOR

CLEANING

To keep the rollator in optimal condition, it should be cleaned regularly with a damp cloth and/or mild soap. Do not use abrasive cleaners/materials.

Dry the rollator after cleaning and after use in bad weather conditions.

MAINTENANCE

The rollator is made up of components which over time will become susceptible to wear and tear. Knowing how to properly care and maintain your product will not only ensure peak performance and safe operation but will also help maintain operation for years to come.

MAINTENANCE SCHEDULE

Carry out regular inspections to keep the rollator in optimum condition.

COMPONENT	INSPECTION DESCRIPTION	AT ANY TIME	WEEKLY	MONTHLY	QUARTERLY
Tyres/Wheels	Ensure tyres have sufficient tread and the wheels are in a good condition.				○
Framework	Ensure the framework is clear from debris, damage, and disassembles without issue.	○			
Fasteners	Ensure all fasteners are tight and components are not loose.				○
Upholstery	Check for wear and tear.		○		
Overall	Overall check for wear and residue build-up. Cleaning if required			○	

REPAIRS

Certain rollator components can be repaired by the user with guidance provided by CareCo. Other components can only be repaired/replaced by a service technician.

If for any reason the rollator requires repair due to a defect, contact CareCo immediately.

OTHER ADJUSTMENTS

BRAKE CABLE ADJUSTMENT

Difficulty Level

LOW | Moderate | High

Tools Required

8mm Spanner x1

10mm Spanner x1

The user can adjust the brake cable using simple household tools.

Loosen the lock nut (A) by rotating it anticlockwise.

Adjust the brake cable tension by rotating the brake adjuster (B).

Tighten the lock nut (A) by rotating it clockwise.

WARNINGS & TECHNICAL INFORMATION

SPECIFICATIONS

OVERALL LENGTH (MM)	681-760
OVERALL WIDTH (MM)	635
OVERALL HEIGHT (MM)	800-990
MAXIMUM/MINIMUM HANDLE HEIGHT (MM)	800-990
FOLDED LENGTH (MM)	585
FOLDED WIDTH (MM)	205
FOLDED HEIGHT (MM)	505
FRONT WHEEL DIAMETER (IN)	8
REAR WHEEL DIAMETER (IN)	8
CARRY WEIGHT (KG)	7,3
WEIGHT CAPACITY (KG)	136
BAG WEIGHT CAPACITY (KG)	5
SEAT WIDTH (MM)	350
SEAT DEPTH (MM)	40
SEAT HEIGHT (MM)	400
TYRE TYPE	SOLID TYPE/PVC
EXPECTED SERVICE LIFE (YEARS)	5 YEARS

The maximum weight limit for this product includes both the user and any other accessories fitted.

PRODUCT REISSUING

Ensure the product is safe and functions as intended before re-issuing.

RECYCLING & DISPOSAL

Disposal or recycling of the rollator should be completed through an approved distributor or disposal facility. (Local disposal & recycling regulations may apply)

Alternatively, contact CareCo for advice on disposal.

MATERIAL

UPHOLSTERY

Foam, Nylon fabric, Sponge with PVC coating

PLASTIC

Hand grip, Star knob, Brake house, Brake lever, Wheel caster, Front fork, Tube plugs, Cane holder

PACKAGING

Cardboard Box, Low-density polythene bag, PE foam

ALUMINIUM

Mainframes, Push handle, Detachable leg tube, Backrest tube, Cross bar

STEEL

Bearings, Brake pad, Brake cable

INTENDED USE

This product is intended for users who experience difficulty in walking and/or have reduced mobility.

INTENDED USER

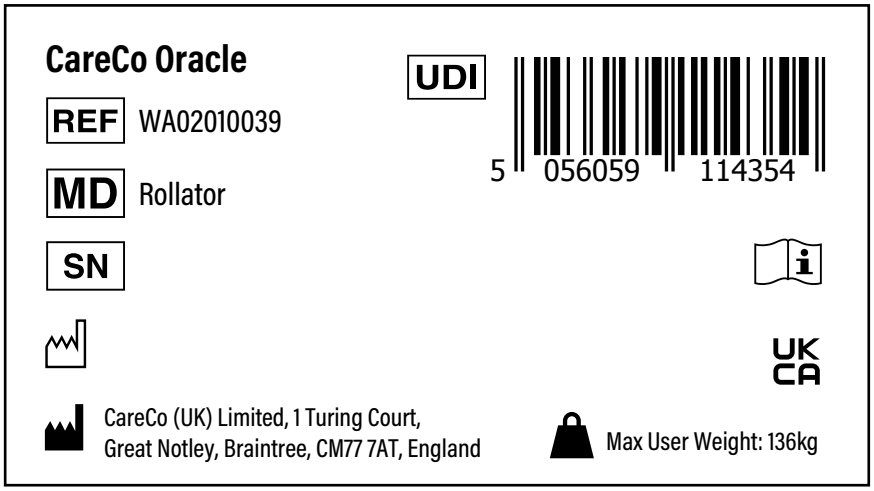
To aid a user with mobility limitations to move around safely.

INTENDED ENVIRONMENT

This product is designed to be used both indoors and outdoors on firm, level ground. Take care when using the product in inclement weather conditions.

PRODUCT IDENTIFICATION

The product identification label is located on the cross-frame underneath the seat.



DEFINITIONS

#	Model number
LOT	Batch code
	Date of manufacturer
	Manufacturer's address
	Product expiry date
UK REP	UK responsible person
UK CA	UKCA Mark
NON STERILE	Non sterile
	Refer to instruction manual
	Caution
	Indicates electrical / electronic equipment must be disposed of in accordance with the WEEE regulation.
	Keep away from rain
	Keep away from sunlight

GENERAL WARNINGS

Read the following carefully to avoid damage and/or injury caused by improper operation.

- Only use the rollator for its intended use, incorrect use can lead to hazardous situations.
- Only use the rollator on even and solid surfaces.
- Do not overfill the product bag – Maximum load 5KG.
- Prolonged exposure to hot or cold temperatures can cause parts of the rollator to become hot or cold.
- Do not use the rollator as a transportation device.
- Replace damaged or significantly worn parts if and when required.
- Periodically test the brakes to ensure safe use.
- Do not sit on the rollator when on an incline or uneven ground.

EXPECTED LIFETIME

The Expected Lifetime is the estimated period of time for which the rollator is expected to function according to its intended use.

Various items such as weight capacity, user behaviour, external conditions and intensity of use can affect the expected lifetime.

WEIGHT CAPACITY:

If the user exceeds the weight limit specified, it may affect the rollator's expected lifetime.

USER BEHAVIOUR:

Using excessive force, rough handling or dropping components can significantly shorten the rollator's expected lifetime.

EXTERNAL CONDITIONS:

Extreme temperatures, humidity and exposure to harsh weather conditions can accelerate the deterioration of the rollator.

USAGE:

A rollator that is used daily may experience more wear and tear compared to a rollator that is used occasionally.

The expected lifetime for the rollator is 5 years providing the instructions and information within this user manual are followed.

Regular cleaning, lubrication of moving parts, and tightening of loose fixings will prevent premature wear and damage and extend the product's lifetime.

The expected lifetime is not related to the product warranty.

WARRANTY

If a component requires repair or replacement due to a specific manufacturing or material defect within its warranty period, it will be repaired or replaced free of charge by CareCo.

- **1 YEAR LIMITED WARRANTY**

Consumables are not covered under normal warranty circumstances unless they have clearly suffered excessive wear or damage as a direct result of a manufacturing defect. These items include grips, tyres, and rubber accessories.

The guarantee for the rollator is not transferable.

Parts that have been previously replaced that require subsequent repair or replacement due to manufacturing defects will be honoured for the remainder of the rollator's warranty period.

Parts that have been purchased by the end user after the original warranty period has expired have a warranty period of 12 months.

CareCo is not responsible if the rollator requires repair or replacement as a direct result of:

- Changes or modifications made to the product that fall outside of the manufacturer's specifications.
- The product not being serviced or maintained according to the manufacturer's recommendations contained in this user manual.
- Negligence, Accidental Damage, and Improper use.
- Repairs attempted before CareCo have been notified.
- The product being purposely damaged or mistreated.

In the unlikely event that this product is recalled, CareCo will notify the user.

Please ensure that your contact information is up to date.

Alternatively, please visit our website for any product alerts: www.CareCo.co.uk

NOTES

NOTES

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MD ROLLATOR