

INTEGRA

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USER MANUAL

PRODUCT CODE: WA02010050

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CareCo

INTRODUCING THE INTEGRA ROLLATOR

Designed for dependable mobility, the Integra Rollator supports you wherever the day takes you. Its lightweight folding frame and practical storage bag make every outing feel easier and more secure, giving you the confidence and independence to keep moving.

Due to CareCo's commitment to continuous product improvement, product information and designs are subject to change without notice. No claims can be made based on the data and illustrations in this user manual.

We are not liable for any indirect, incidental, or consequential losses arising from the use or inability to use the rollator.

Unauthorized modifications and/or installation of unapproved 3rd party components and accessories are not permitted.

The latest/current version of this user manual is available on our website.



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Thank you for choosing CareCo.



This manual can be viewed in PDF format at the following URL: **www.careco.co.uk**

BEFORE USE

- Read & understand this user manual as well as any additional warnings/leaflets supplied.
- Practice using the rollator in an empty, open area until confident enough to operate in smaller and/or public areas.

We recommend that you keep this user manual in a safe place for future reference.

If any additional assembly, disassembly and/or operation assistance is required, please contact CareCo.

KEY DEFINITIONS

This user manual contains warnings and suggestions marked with the following symbols:



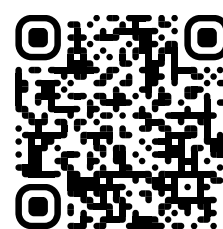
WARNING! Highlights a potentially hazardous condition/situation for the user and/or product.



SUGGESTION General suggestions and advice for operating the product.

Need help with assembly?

We've put together a step-by-step assembly guide to help you get your product set up safely and correctly. Just scan the QR code with your phone camera to play the video.



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GETTING STARTED

CARTON CONTENTS

ITEM NUMBER	DESCRIPTION	QUANTITY
1	Integra Rollator	1
2	Carry Bag	1



We strongly recommend that you keep the box and internal packaging for the duration of your warranty period.

PRODUCT COMPONENTS



1. Height Adjustable Handle
2. Brake Lever
3. Backrest
4. Seat
5. Carry Bag
6. Front Wheel
7. Rear Wheel
8. Brake Adjuster

SETTING UP YOUR INTEGRA ROLLATOR



1. Remove the rollator from the outer packaging and place it on a level surface.

2. Place the rollator upright, then unhook the frame locking clip.



3. Separate the handles to open the rollator.

4. Press down firmly on the seat tubes to secure the frame.



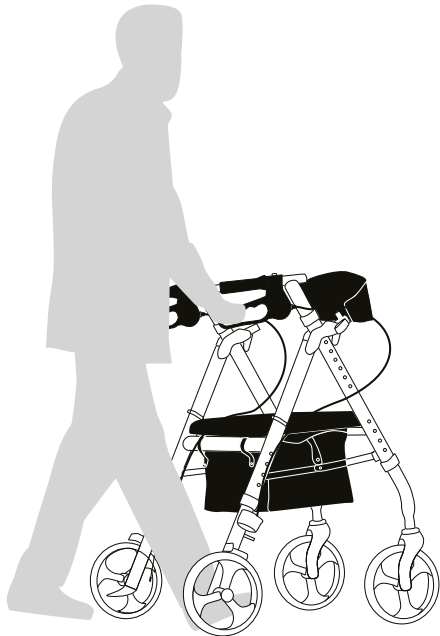
WARNING! Ensure both handles are level and the frame is fully secure before use.



SUGGESTION Test the rollator brakes before use to ensure they function correctly.

HOW TO USE YOUR ROLLATOR

USER INSTRUCTIONS



WALKING POSITION

Walk with the rollator close to your body, face forwards and ensure your back is straight.

USER CONTROL

Hold the handles with a comfortable grip and allow your arms to sit naturally by your side.

NEGOTIATING THRESHOLDS & OBSTACLES

Use the rear stepper to tilt the front of the rollator upwards when travelling through doorways and over curbs.

SITTING & RESTING

Use the seat to rest when needed, ensuring the brakes have been applied and the rollator is on a flat, even surface.

Do not use the product as a transportation device.

LIFTING & CARRYING

Grasp the handles or areas of the frame that are clear from pinch points. Take care when lifting, ensuring your knees are bent, and your back is straight.

Hold the rollator at a comfortable and manageable height when moving from one location to another.

APPLYING THE BRAKES

STOPPING

Gradually squeeze both brake levers to stop the rollator. Release the brake levers to start moving again.

TURNING

Squeeze the left and right brake levers individually to rotate the rollator.

Release the brake lever to stop rotating.

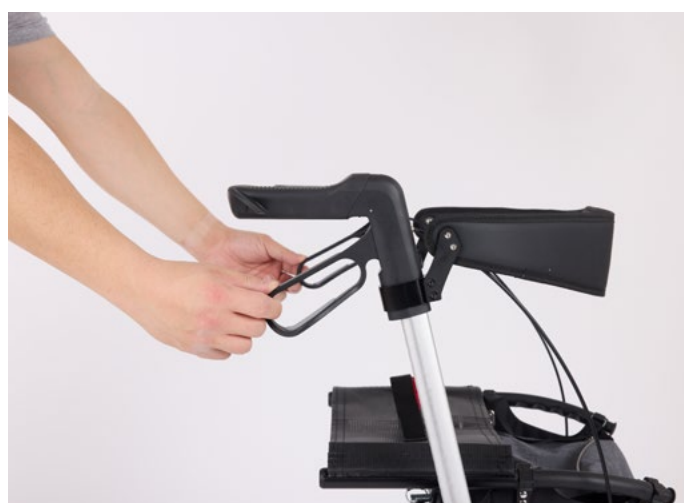
LOCKING

Push both brake levers downwards to apply the brake lock.

An audible “click” will confirm the brakes are secure.

UNLOCKING

Pull both brake levers upwards to unlock the brakes.



WARNING! Ensure the rollator is stationary when locking the brakes.



SUGGESTION Regularly test the brakes to ensure they function correctly.

FOLDING & UNFOLDING

FOLDING INSTRUCTIONS



1. Push both brake levers downwards to apply the brake lock.



2. Pull the seat handle upwards to begin folding the rollator.



3. Bring both handles together to fold fully.



4. Apply the frame locking clip to secure.



WARNING! Ensure the rollator is on a flat, stable surface before folding or unfolding.

UNFOLDING INSTRUCTIONS



1. Unhook the frame locking clip.



2. Separate the handles to open the rollator.



3. Press down on the seat tubes to secure the frame.



4. Pull both brake levers upwards to unlock the brakes.

WARNING! Ensure both handles are level and the frame is fully secure before use.

WARNING! Keep hands and body away from cross frame pivot to avoid possible pinch points.

COMFORT ADJUSTMENTS

HANDLE HEIGHT ADJUSTMENT

To set the correct handle height, stand upright behind the rollator with your arms by your side, then adjust the height of the handgrips until they are level with your wrists.



1. Push both brake levers downwards to apply the brake lock.



2. Pull & hold the handle adjustment lever.



3. Raise/lower the handle to your preferred height, then release the adjustment lever to lock in place.



4. Pull both brake levers upwards to release the brakes.



WARNING! Ensure both handles are at the same height and are secure before use. Do not hang bags or other items from the handles, as this may cause imbalance.

ACCESSORIES

STORAGE BAG

ATTACHING

Clip the four bag hooks on to the carry bag attachment poles located under the seat.

REMOVING

Remove all four bag hooks from the carry bag attachment poles located under the seat.



MAX CARRY WEIGHT: 5KG



WARNING! Do not exceed the maximum carry weight.

TRANSPORTATION & STORAGE

TRANSPORTATION

Ensure the brakes have been applied and any adjustable parts have been properly secured to avoid transit damage.

Fold the rollator following the instructions found within this user manual, then position it appropriately within the desired vehicle to prevent excess movement.

STORAGE

Store the rollator in a cool dry place, away from direct heat sources and other extreme temperatures.

Do not place heavy objects on top of the rollator.

MIN/MAX STORAGE TEMPERATURE

-40°C to 60°C



WARNING! Storing the product in extreme temperatures can cause premature rusting & damage.

Do not place heavy objects on top of the rollator.

LOOKING AFTER YOUR ROLLATOR

CLEANING

To keep the rollator in optimal condition, it should be cleaned regularly with a damp cloth and/or mild soap. Do not use abrasive cleaners/materials.

Dry the rollator after cleaning and after use in bad weather conditions.

MAINTENANCE

The rollator is made up of components which over time will become susceptible to wear and tear. Knowing how to properly care for and maintain your product will not only ensure peak performance and safe operation but will also help maintain operation for years to come.

MAINTENANCE SCHEDULE

Carry out regular inspections to keep the rollator in optimum condition.

COMPONENT	INSPECTION DESCRIPTION	AT ANY TIME	WEEKLY	MONTHLY	QUARTERLY
Tyres/Wheels	Ensure tyres have sufficient tread and the wheels are in a good condition.				○
Framework	Ensure the framework is clear from debris, damage, and folds without issue.	○			
Fasteners	Ensure all fasteners are tight and components are not loose.				○
Upholstery	Check for wear and tear.		○		
Overall	Overall check for wear and residue build-up. Cleaning if required.			○	

REPAIRS

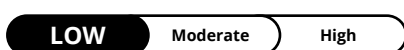
Certain rollator components can be repaired by the user with guidance provided by CareCo. Other components can only be repaired/replaced by a service technician.

If for any reason the rollator requires repair due to a defect, contact CareCo immediately.

OTHER ADJUSTMENTS

BRAKE CABLE ADJUSTMENT

Difficulty Level



Tools Required

- 8mm Spanner x1
- 10mm Spanner x1

The user can adjust the brake cable using simple household tools.

Loosen the lock nut (A) by rotating it anticlockwise.

Adjust the brake cable tension by rotating the brake adjuster (B).

Tighten the lock nut (A) by rotating it clockwise.



SUGGESTION Test the rollator brakes before use to ensure they function correctly.

WARNINGS & TECHNICAL INFORMATION

SPECIFICATIONS

OVERALL LENGTH (MM)	720
OVERALL WIDTH (MM)	600
OVERALL HEIGHT (MM)	940
MAXIMUM/MINIMUM HANDLE HEIGHT (MM)	940 / 770
FOLDED LENGTH (MM)	720
FOLDED WIDTH (MM)	230
FOLDED HEIGHT (MM)	770
FRONT WHEEL DIAMETER (IN)	8
REAR WHEEL DIAMETER (IN)	8
CARRY WEIGHT (KG)	7.6
STORAGE BAG MAX CARRY WEIGHT (KG)	5
WEIGHT CAPACITY (KG)	130
SEAT WIDTH (MM)	410
SEAT DEPTH (MM)	200
SEAT HEIGHT (MM)	560
MAX/MIN OPERATING TEMPERATURE (°C)	40 / -15
MAX/MIN STORAGE TEMPERATURE (°C)	60 / -40
TYRE TYPE	TRP
EXPECTED SERVICE LIFE (YEARS)	2

The maximum weight limit for this product includes both the user and any other accessories fitted.

Due to manufacturing tolerances and continued product improvement, this specification can be subject to a variance of (+ or -) 3%.

PRODUCT REISSUING

Ensure the product is safe and functions as intended before re-issuing.

RECYCLING & DISPOSAL

Disposal or recycling of the rollator should be completed through an approved distributor or disposal facility. (Local disposal & recycling regulations may apply)

Alternatively, contact CareCo for advice on disposal.

MATERIAL

UPHOLSTERY

PVC Net Fabric, Sponge with PVC Coating, PVC Leather, PE Velcro, Nylon

PLASTIC

Hand Grips, Brake House, Brake Lever, Wheel Castor, Brake Pedal, Front Fork, Tube Plugs, Cane Holder, Anti-Tipper

ALUMINIUM

Main Framework, Push Handles, Cross Bar

STEEL

Bearings, Brake Cable, Screws and Nuts

PACKAGING

Cardboard Box, Low-Density Polythene Bag, Packaging Plastic Strap

INTENDED USE

To aid a user with mobility limitations to move around safely.

INTENDED USER

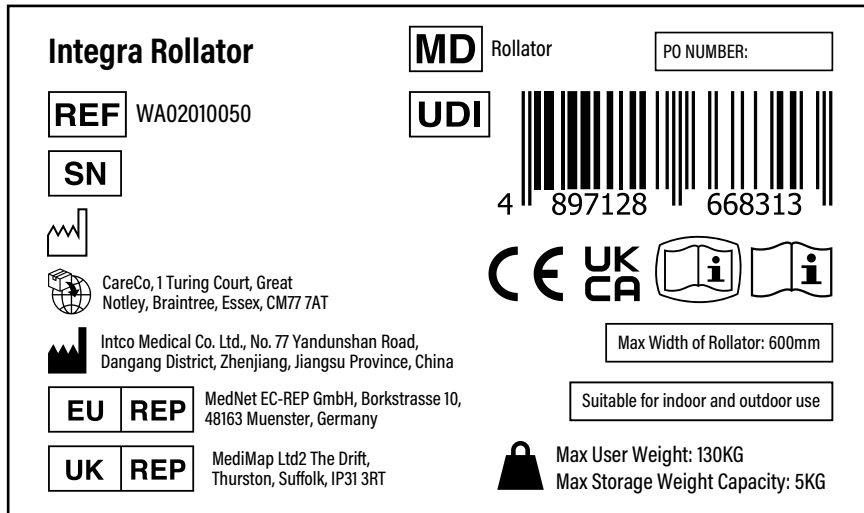
This product is intended for users who experience difficulty in walking and/or have reduced mobility.

INTENDED ENVIRONMENT














This product is designed to be used both indoors and outdoors on firm, level ground. Take care when using the product in inclement weather conditions.

PRODUCT IDENTIFICATION

The product identification label is located on the cross-frame underneath the seat.



DEFINITIONS

	Model number		Refer to instruction manual
	Batch code		Caution
	Date of manufacturer		Indicates electrical / electronic equipment must be disposed of in accordance with the WEEE regulation.
	Manufacturer's address		Keep away from rain
	Product expiry date		Keep away from sunlight
	UK responsible person		
	UKCA Mark		
	Non sterile		

GENERAL WARNINGS

Read the following carefully to avoid damage and/or injury caused by improper operation.

- Only use the rollator for its intended use, incorrect use can lead to hazardous situations.
- Only use the rollator on even and solid surfaces.
- Do not overfill the product bag – Maximum load 5KG.
- Prolonged exposure to hot or cold temperatures can cause parts of the rollator to become hot or cold.
- Do not use the rollator as a transportation device.
- Replace damaged or significantly worn parts if and when required.
- Periodically test the brakes to ensure safe use.
- Do not sit on the rollator when on an incline or uneven ground.

EXPECTED LIFETIME

The Expected Lifetime is the estimated period of time for which the rollator is expected to function according to its intended use.

Various items such as weight capacity, user behaviour, external conditions and intensity of use can affect the expected lifetime.

WEIGHT CAPACITY:

If the user exceeds the weight limit specified, it may affect the rollator's expected lifetime.

USER BEHAVIOUR:

Using excessive force, rough handling or dropping components can significantly shorten the rollator's expected lifetime.

EXTERNAL CONDITIONS:

Extreme temperatures, humidity and exposure to harsh weather conditions can accelerate the deterioration of the rollator.

USAGE:

A rollator that is used daily may experience more wear and tear compared to a rollator that is used occasionally.

The expected lifetime for the rollator is 5 years providing the instructions and information within this user manual are followed.

Regular cleaning, lubrication of moving parts, and tightening of loose fixings will prevent premature wear and damage and extend the product's lifetime.

The expected lifetime is not related to the product warranty.

WARRANTY

If a component requires repair or replacement due to a specific manufacturing or material defect within its warranty period, it will be repaired or replaced free of charge by CareCo.

- **1 YEAR LIMITED WARRANTY**

Consumables are not covered under normal warranty circumstances unless they have clearly suffered excessive wear or damage as a direct result of a manufacturing defect. These items include grips, tyres, and rubber accessories.

Parts that have been previously replaced that require subsequent repair or replacement due to manufacturing defects will be honoured for the remainder of the rollator's warranty period.

Parts that have been purchased by the end user after the original warranty period has expired have a warranty period of 12 months.

CareCo is not responsible if the rollator requires repair or replacement as a direct result of:

- Changes or modifications made to the product that fall outside of the manufacturer's specifications.
- The product not being serviced or maintained according to the manufacturer's recommendations contained in this user manual.
- Negligence, Accidental Damage, and Improper use.
- Repairs attempted before CareCo have been notified.
- The product being purposely damaged or mistreated.

In the unlikely event that this product is recalled, CareCo will notify the user.

Please ensure that your contact information is up to date.

Alternatively, please visit our website for any product alerts: www.CareCo.co.uk

NOTES



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