

CareCo

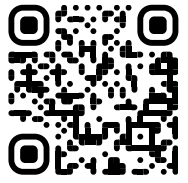
# ORCHID



STROLLER

WATCH NOW

Scan me on your phone camera to watch our assembly video.



USER MANUAL

PRODUCT CODE: WA02020009

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CareCo

## **INTRODUCING THE ORCHID STROLLER**

Meet the Orchid Stroller, designed to help you stay active so you can keep doing the things that you love.

Due to CareCo's commitment to continuous product improvement, product information and designs are subject to change without notice. No claims can be made based on the data and illustrations in this user manual.

We are not liable for any indirect, incidental, or consequential losses arising from the use or inability to use the stroller.

Unauthorized modifications and/or installation of unapproved 3rd party components and accessories are not permitted.

The latest/current version of this user manual is available on our website.



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Thank you for choosing CareCo.



This manual can be viewed in PDF format at the following URL: **[www.careco.co.uk](http://www.careco.co.uk)**

## BEFORE USE

This user manual contains all of the necessary information you need to safely operate and care for your Orchid Stroller, ensuring you'll be able to enjoy all of its features for years to come. Before attempting to use the stroller, complete the following:

- Read & understand this user manual as well as any additional warnings/leaflets supplied.
- Practice using the stroller in an empty, open area until confident enough to operate in smaller and/or public areas.
- Keep this user manual in a safe place for future reference.

If any additional assembly, disassembly and/or operation assistance is required, please contact CareCo.

## KEY DEFINITIONS

This user manual contains warnings and suggestions marked with the following symbols:



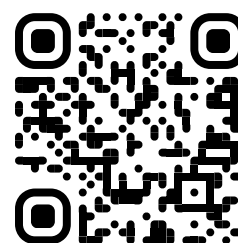
**WARNING!** Highlights a potentially hazardous condition/situation for the user and/or product.



**SUGGESTION** General suggestions and advice for operating the product.

## Need help with assembly?

We've put together a step-by-step assembly guide to help you get your product set up safely and correctly. Just scan the QR code with your phone camera to play the video.



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## GETTING STARTED

### CARTON CONTENTS

ITEM NUMBER	DESCRIPTION	QUANTITY
1	Orchid Stroller	1
2	Front Wheel Assembly	2
3	E-Clip	2

Contact CareCo immediately if any of the listed contents are missing.



We strongly recommend that you keep the box and internal packaging for the duration of your warranty period.

### PRODUCT COMPONENTS



1. Handlebar
2. Brake bar
3. Backrest
4. Seat
5. Storage Compartment
6. Front Wheel
7. Rear Wheel

## SETTING UP YOUR ORCHID STROLLER



1. Remove all stroller components from the outer packaging, then place them onto a level surface.
2. Press the downwards arrow on the side frame clip to unlock the stroller frame, then unfold the stroller.



3. Insert the handlebar into the top of the stroller frame, then secure using the e-clips provided.
4. Insert the front wheel socket into the front wheel assembly.  
An audible “click” will confirm the wheel assembly is secure.  
Repeat on the other side.



**SUGGESTION** Test the stroller brakes before use to ensure they function correctly.

Ensure the handlebar is level and secure before use.

If for any reason the stroller needs to be disassembled, use the set-up instructions as a guide to disassemble the stroller.

## HOW TO USE YOUR STROLLER

### USER INSTRUCTIONS



#### WALKING POSITION

Walk with the stroller close to your body, face forwards and ensure your back is straight.

#### USER CONTROL

Hold the handlebar with a comfortable grip and allow your arms to sit naturally by your side.

### NEGOTIATING THRESHOLDS & OBSTACLES

Tilt the front of the stroller upwards when travelling over thresholds and small obstacles.

### SITTING & RESTING

Use the seat to rest when needed, ensuring the locking brake has been applied and the stroller is on a flat, even surface.

**Do not use the product as a transportation device.**

### LIFTING & CARRYING

Grasp the handlebar or areas of the frame that are clear from pinch points. Take care when lifting, ensuring your knees are bent, and your back is straight.

Hold the stroller at a comfortable and manageable height when moving from one location to another.

## APPLYING THE BRAKES

### STOPPING

Gradually squeeze the brake bar to stop the stroller. Release the brake bar to start moving again.




### LOCKING


Squeeze and hold the brake bar, then secure the locking clip to apply the locking brake.



### UNLOCKING

Unhook the locking clip to unlock the brake.

 **WARNING!** Ensure the stroller is stationary when locking the brakes.

 **SUGGESTION** Regularly test the brakes to ensure they function correctly.

## HANDLEBAR ORIENTATION

The Orchid's handlebar orientation can be adjusted to support you while using the stroller as a shopping aid or as a perching seat.

1. Apply the locking brake following the instructions found within this user manual.
2. Lift the levers on either side of the handlebar stem to unlock the handlebar.
3. Push the handlebar forwards/backwards until it is in the desired position.

An audible "click" will confirm the handlebar is secure.



**WARNING!** Ensure the handlebar is secure before using the stroller as a shopping aid or as a perching seat.

## FOLDING & UNFOLDING

### FOLDING INSTRUCTIONS



1. Apply the locking brake.



2. Lift the levers on either side of the handlebar, then fold the handlebar backwards.



3. Press the upwards arrow on the side frame clip to unlock the stroller frame, then lift up the front of the stroller to fold.

## UNFOLDING INSTRUCTIONS




1. Press the downwards arrow on the side frame clip to unlock the stroller frame, then unfold the stroller.



2. Lift the levers on either side of the handlebar, then fold the handlebar forwards.



3. Unhook the locking clip to unlock the brake.

 **WARNING!** Keep hands and body away from cross frame pivot to avoid possible pinch points.

## FRONT WHEELS

The Orchid features adjustable front wheels that can be locked into a forward-facing position or unlocked to swivel freely.


### LOCKING

Lift the grey lever upwards to lock the front wheels in a forward-facing position.

### UNLOCKING

Push the grey lever downwards to allow the front wheels to swivel freely.




 **WARNING!** Ensure both wheels are in the same orientation before use.

## STORAGE COMPARTMENT

Store/transport items in the Orchid storage compartment.

**MAX CARRY WEIGHT**  **5 KG**



 **WARNING!** Do not exceed the maximum carry weight.

## COMFORT ADJUSTMENTS

### HANDLE HEIGHT ADJUSTMENT

**To set the correct handlebar height, stand upright behind the stroller with your arms by your side, then adjust the height of the handlebar until it is level with your wrists.**

1. Apply the locking brake.
2. Remove both e-clips from the stroller frame.
3. Lift/lower the handlebar until it is at the desired height.
4. Re-insert the e-clips to secure the position.



**WARNING!** Ensure both sides of the handlebar are at the same height and are secure before use.

Do not hang bags or other items from the handlebar as this may cause imbalance.

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## TRANSPORTATION & STORAGE

### TRANSPORTATION

Ensure the locking brake has been applied and any adjustable parts have been properly secured to avoid transit damage.

Fold the stroller following the instructions found within this user manual, then position it appropriately within the desired vehicle to prevent excess movement.

### STORAGE

Store the stroller in a cool dry place, away from direct heat sources and other extreme temperatures.

Do not place heavy objects on top of the stroller.

### MIN/MAX STORAGE TEMPERATURE

-25°C / 55°C



**WARNING!** Storing the stroller in extreme temperatures can cause premature rusting & damage.

Do not place heavy objects on top of the stroller.

## LOOKING AFTER YOUR STROLLER

### CLEANING

Clean the stroller regularly using a damp cloth and/or mild soap, then dry using a towel.

 **WARNING!** Do not use abrasive cleaning materials to clean the stroller.

### MAINTENANCE

Your stroller is made up of components which over time will become susceptible to wear and tear. Knowing how to properly care for and maintain your stroller will ensure it stays safe and functions as intended for years to come.

### MAINTENANCE SCHEDULE

Carry out regular inspections to keep the stroller in optimum condition.

COMPONENT	INSPECTION DESCRIPTION	AT ANY TIME	WEEKLY	MONTHLY	QUARTERLY
Tyres	Ensure tyres have sufficient tread and the wheels are in a good condition.				○
Framework	Ensure the framework is clear from debris, damage, and disassembles without issue.	○			
Fasteners	Ensure all fasteners are tight and components are not loose.				○
Upholstery	Check for wear and tear.		○		
Overall	Overall check for wear and residue build-up. Cleaning if required.			○	

### REPAIRS

Certain stroller components can be repaired by the user with guidance provided by CareCo. Other components can only be repaired/replaced by a service technician.

If for any reason the stroller requires repair due to a defect, contact CareCo immediately.

## WARNINGS & TECHNICAL INFORMATION

### SPECIFICATIONS

OVERALL LENGTH (MM)	627
OVERALL WIDTH (MM)	567
OVERALL HEIGHT (MM)	870-973
MIN/MAX HANDLE HEIGHT (MM)	329-432
FOLDED LENGTH (MM)	435
FOLDED WIDTH (MM)	567
FOLDED HEIGHT (MM)	960-973
FRONT WHEEL DIAMETER (IN)	7
REAR WHEEL DIAMETER (IN)	7
SEAT WIDTH (MM)	295
SEAT DEPTH (MM)	345
CARRY WEIGHT (KG)	7.25
BAG MAX CARRY WEIGHT (KG)	5
MAX USER WEIGHT (KG)	136
MIN/MAX OPERATING TEMPERATURE (°C)	-25°C / 55°C
MIN/MAX STORAGE TEMPERATURE (°C)	-25°C / 55°C
EXPECTED SERVICE LIFE (YEARS)	5

Due to manufacturing tolerances and continued product improvement, this specification can be subject to a variance of (+ or -) 3%.

## **PRODUCT RE-ISSUING**

Ensure the product is safe and functions as intended before re-issuing.

## **RECYCLING & DISPOSAL**

Disposal or recycling of the stroller should be completed through an approved distributor or disposal facility. (Local disposal & recycling regulations may apply)

Alternatively, contact CareCo for advice on disposal.

## **MATERIAL INFORMATION**

### **FABRIC**

Backrest, Seat, Bag

### **PLASTIC**

Leg Tube Connector, Armrest Connector,  
Armrest Tube Sleeve, Front Wheel Axle  
Seat, Brake Fastener

### **ALUMINIUM**

Telescopic Armrest Tube, Telescopic Outer  
Tube, Bag Frame, Leg Tube

### **STEEL**

Brake Lever, Support Rod, Connecting  
Plate, Connecting Lug, Brake Pad

## **PACKAGING**

Carton, PE Box, Inner Box, EPE Foam

## **INTENDED USE**

This product is intended as a shopping aid, providing storage space and a seat for resting when required.

## **INTENDED USER**

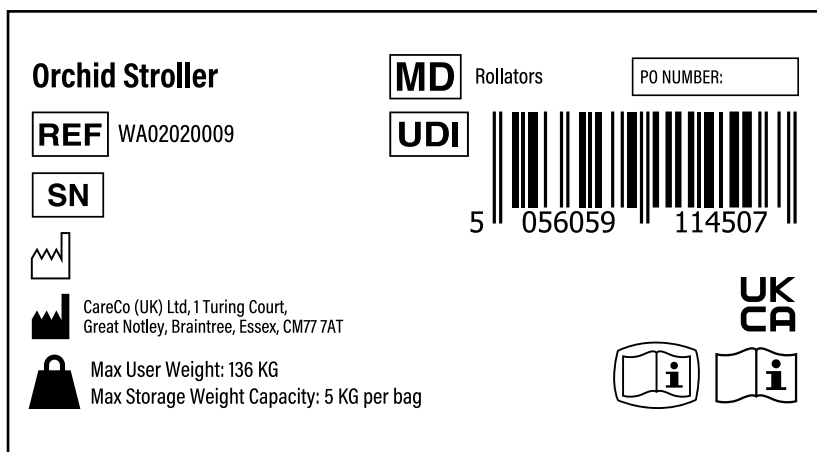
To aid users in carrying items who are able to walk independently.

## **INTENDED ENVIRONMENT**













This product is designed to be used both indoors and outdoors on firm, level ground. Take care when using the product in inclement weather conditions.

## PRODUCT IDENTIFICATION

The product identification label is located on the cross-frame underneath the seat.



## DEFINITIONS

	Model number		Refer to instruction manual
	Batch code		Caution
	Date of manufacturer		Indicates electrical / electronic equipment must be disposed of in accordance with the WEEE regulation.
	Manufacturer's address		Keep away from rain
	Product expiry date		Keep away from sunlight
	UK responsible person		
	UKCA Mark		
	Non sterile		

## **GENERAL WARNINGS**

- Consider flammable substances such as oxygen tanks when using the stroller.
- Do not use or store the stroller near open flame or heaters.
- Do not smoke whilst using the stroller to prevent fire.
- Using the stroller in humid/wet environments can increase the chance of corrosion and affect moving parts which may result in personal injury.
- Do not apply full body weight onto the stroller at any time.
- Do not use the stroller if you have any handicaps, disabilities or medication that could interfere with the safe use of the stroller. Failure to follow the instructions within this user manual may result in product damage or personal injury.
- Do not use the stroller on stairs.
- Ensure all wheels are in contact with the ground at all times to ensure proper balance.
- Ensure the backrest is secure before using the stroller as a seat.
- Avoid leaning forwards and sideways when using the stroller as this may cause imbalance and increase risk of personal injury.

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## EXPECTED LIFETIME

The Expected Lifetime is the estimated period of time for which the stroller is expected to function according to its intended use.

Various items such as weight capacity, user behaviour, external conditions and intensity of use can affect the expected lifetime.

### WEIGHT CAPACITY:

If the user exceeds the weight limit specified, it may affect the trolley's expected lifetime.

### USER BEHAVIOUR:

Using excessive force, rough handling or dropping components can significantly shorten the stroller's expected lifetime.

### EXTERNAL CONDITIONS:

Extreme temperatures, humidity and exposure to harsh weather conditions can accelerate the deterioration of the stroller.

### USAGE:

A stroller that is used daily may experience more wear and tear compared to a stroller that is used occasionally.

The expected lifetime for the stroller is 5 years providing the instructions and information within this user manual are followed.

Regular cleaning, lubrication of moving parts, and tightening of loose fixings will prevent premature wear and damage and extend the product's lifetime.

The expected lifetime is not related to the product warranty.

## **WARRANTY**

If a component requires repair or replacement due to a specific manufacturing or material defect within its warranty period, it will be repaired or replaced free of charge by CareCo.

- **1-YEAR LIMITED WARRANTY**

Consumables are not covered under normal warranty circumstances unless they have clearly suffered excessive wear or damage as a direct result of a manufacturing defect. These items include grips, tyres, and rubber accessories.

Parts that have been previously replaced that require subsequent repair or replacement due to manufacturing defects will be honoured for the remainder of the stroller's warranty period.

Parts that have been purchased by the end user after the original warranty period has expired have a warranty period of 12 months.

CareCo is not responsible if the stroller requires repair or replacement as a direct result of:

- Changes or modifications made to the product that fall outside of the manufacturer's specifications.
- The product not being serviced or maintained according to the manufacturer's recommendations contained in this user manual.
- Negligence, Accidental Damage, and Improper use.
- Repairs attempted before CareCo have been notified.
- The product being purposely damaged or mistreated.

In the unlikely event that this product is recalled, CareCo will notify the user.

Please ensure that your contact information is up to date.

Alternatively, please visit our website for any product alerts: [www.CareCo.co.uk](http://www.CareCo.co.uk)

## NOTES



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