

ENIGMA MG

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Scan me on your phone camera to watch our assembly video.



10 YEAR FRAME WARRANTY

USER MANUAL

PRODUCT CODE: MS04010020

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CareCo

INTRODUCING THE PROLITE ENIGMA MOBILITY SCOOTER

The proLite Enigma has been designed to provide a comfortable and safe solution for individuals that experience difficulty walking.

Due to CareCo's commitment to continuous product improvement, product information and designs are subject to change without notice. No claims can be made based on the data and illustrations in this user manual.

The proLite Enigma is a Class I Medical Device: Class A Mobility Scooter, limited to a maximum speed of 4MPH.

It is the responsibility of the user and/or attendant to determine if they are mentally and physically capable of using the scooter safely. A risk assessment should be completed by a competent individual before operating the scooter.

The latest/current version of this user manual is available on our website.



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Thank you for choosing CareCo.



This manual can be viewed in PDF format at the following URL: **www.careco.co.uk**

FIRST USE

- Read & understand this user manual as well as any additional warnings/leaflets supplied.
- Take the time to understand the scooter's stopping duration, turning radius, throttle sensitivity and manoeuvrability.
- Operate the scooter at a low speed before gradually increasing to a higher speed.
- Practice using the scooter in an empty, open area until confident enough to operate in smaller and/or public areas.

If any additional assembly, disassembly and/or operation assistance is required, please contact CareCo.

Keep this user manual in a safe place for future reference.

KEY DEFINITIONS

This user manual contains warnings and suggestions marked with the following symbols:



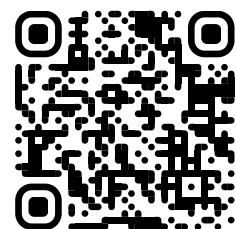
WARNING! Highlights a potentially hazardous condition/situation for the user and/or product.



SUGGESTION General suggestions and advice for operating the product.

Need help with assembly?

We've put together a step-by-step assembly guide to help you get your product set up safely and correctly. Just scan the QR code with your phone camera to play the video.



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GETTING STARTED

CARTON CONTENTS

ITEM NUMBER	DESCRIPTION	QUANTITY
1	proLite Enigma Mobility Scooter	1
2	Armrest Set	1
3	Seat Cushion	1
4	Battery	1
5	Charger	1



We strongly recommend that you keep the box and internal packaging for the duration of your warranty period.

PRODUCT COMPONENTS



1. Seat
2. Armrest
3. Tiller Control Panel
4. Tiller Adjustment Mechanism
5. Battery Pack
6. Folding Mechanism
7. Front Wheel
8. Rear Wheel
9. Drive/Freewheel Lever

SETTING UP YOUR PROLITE ENIGMA MOBILITY SCOOTER



1. Remove all scooter components from the outer packaging, then place them onto a level surface.
2. Loosen the tiller knob, then lift the tiller to a suitable angle.
Tighten the tiller knob to secure the position.



3. Pull upwards on the seat base to lift the seat into position.
An audible "click" will confirm the seat is secure.



4. Raise the backrest, then place the cushion on to the seat base.



5. Insert the armrests into the lower seat bracket, then secure using the armrest bolts provided.



6. Locate the battery switch on the front of the battery pack, then switch [ON].



7. Slide the battery into the battery tray, then push into place.

An audible "click" will confirm the battery is secure.



8. Charge for 8-12 hours before first use.



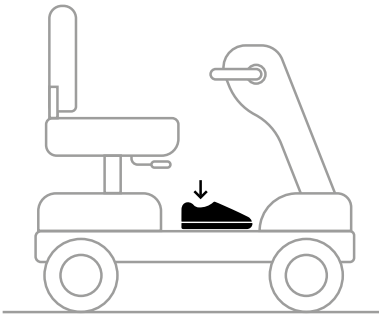
SUGGESTION Subsequent charging times range from 6-8 hours. Visit "Charging your Mobility Scooter" for more information.

HOW TO USE YOUR MOBILITY SCOOTER

USER INSTRUCTIONS

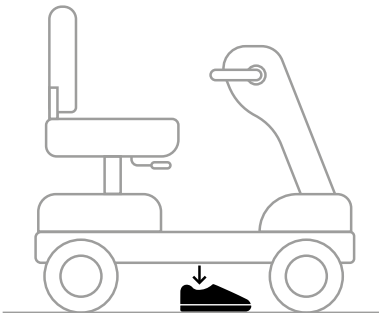
TRANSFERRING TO & FROM

Always ensure the scooter is switched [OFF] and in [DRIVE] mode before getting on/off the scooter.



TRANSFERRING TO

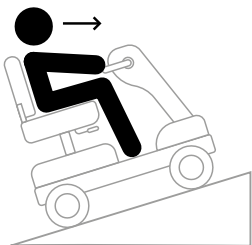
1. Lift the scooter armrest(s) upwards.
2. Support your body by placing one foot on the scooter footplate, then lower into the seat.
3. Lower the armrest(s) into its resting position.



TRANSFERRING FROM

1. Lift the scooter armrest(s) upwards.
2. Support your body by placing one foot on the ground, then lift out of the seat.
3. Lower the armrest(s) into the resting position.

GRADIENTS



ASCENDING GRADIENTS

Tilt your upper body forward when travelling up gradients for increased stability.



DESCENDING GRADIENTS

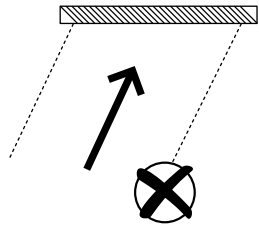
Tilt your upper body back when travelling down gradients for increased stability.

The maximum safe slope of incline is 6°.

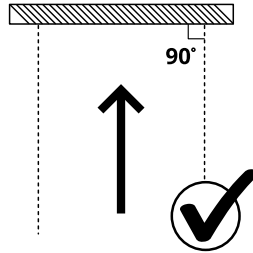
THRESHOLDS & FIXED OBSTACLES

Approach thresholds vertically to avoid scooter misbalance.

Incorrect Approach



Correct Approach



STAIRS, ESCALATORS AND LIFTS

The mobility scooter is not designed to travel up/down stairs and escalators. Use a lift whenever possible.

DOORS & GATES

Determine whether the door/gate opens towards or away from the user.

Reach for the handle and carefully accelerate forwards or backwards depending on the door/gate orientation.

CORNERING

Approach corners at a speed that the user feels comfortable and in control of. If at any point the user feels like the scooter may tip, reduce the scooter speed and steering angle.

BRAKING TYPES

REGENERATIVE BRAKING

- Slows the scooter when the throttle returns to the centre position
- Slows the scooter when the speed limiter is exceeded

PARKING BRAKE

- Activates after the scooter has come to a stop.
- Activates when the product is in [DRIVE] mode and is powered [OFF].

BRAKING DISTANCE

On flat surfaces, braking distance is approximately equal to the length of the scooter. Braking distance may increase when travelling downhill.

TILLER CONTROLS



KEY SWITCH

Insert the key, then turn it clockwise to power [ON] the scooter.

Turn the key anticlockwise to power [OFF] the scooter.

SPEED KNOB

Turn the dial clockwise to increase the scooter's speed setting.

Turn the dial anticlockwise to decrease the scooter's speed setting.

HORN BUTTON

Push to sound the horn.

BATTERY GAUGE

Displays the battery level status.

GREEN The battery is fully charged.

YELLOW The battery is near/at half capacity.

RED The battery is low and should be charged soon.

THROTTLE LEVER

Using your right hand, press the throttle lever to move the scooter forwards. Using your left hand, press the throttle lever to move the scooter backwards.

When the lever is released, it will return to the centre, and the scooter brake will automatically engage.

MOBILITY SCOOTER MODES



DRIVE MODE

(ELECTRONIC ASSISTED BRAKING)

Push the lever backwards to engage Drive Mode.


(The scooter will not be able to be pushed manually by the user).




FREEWHEEL MODE

Push the lever forwards to engage Freewheel Mode.


(The scooter will be able to be pushed manually by the user).

 **WARNING!** Do not change the scooters mode whilst on an incline.

 **SUGGESTION** Switching [ON] the scooter whilst in freewheel mode will activate the scooters automatic warning function.

EMERGENCY BRAKING

Switch [OFF] the scooter whilst moving to come to an emergency stop.

 **WARNING!** This method is for emergency situations only.

Repeated use of the [ON/OFF] switch to stop the scooter may shorten the life of the scooter's components.

YOUR MOBILITY SCOOTER BATTERY

BATTERY INSTALLATION & REMOVAL



INSTALLING

Ensure the battery pack is switched [ON]. Slide the battery into the battery tray, then push into place.

An audible “click” will confirm the battery is secure.



REMOVING

Lift the battery pack away from the scooter.

BATTERY INFORMATION

BATTERY TYPE	Lithium-Ion
SPILLABLE/NON-SPILLABLE	Non-Spillable
VOLTAGE	24v
AMPAGE	10.4Ah
QUANTITY	1
WATT HOURS	249.6Wh



WARNING! Ensure the scooter is switched [OFF] whenever installing or removing the battery pack.

CHARGING YOUR MOBILITY SCOOTER

Your proLite Enigma battery pack can be charged through your scooter tiller (ON-BOARD) or away from the scooter (OFF-BOARD) if required.

ON-BOARD CHARGING

1. Position the scooter near a standard wall outlet.
2. Insert the charger's 3-pin output into the charging port located underneath the tiller control panel.
3. Insert the outlet plug into the wall socket.
4. Switch [ON] the wall socket.
5. Charge for 6-8 hours.



OFF-BOARD CHARGING

1. Remove the battery pack following the instructions found in this user manual.
2. Position the battery pack near a standard wall outlet.
3. Lift the protective cover on the front of the battery pack, then insert the charger's 3-pin output.
4. Ensure the battery is switched [ON].
5. Insert the outlet plug into the wall socket.
6. Switch [ON] the wall socket.
7. Charge for 6-8 hours.



WARNING! Ensure the scooter is switched [OFF] whenever charging the battery pack.

CHARGING REGIME

Maintaining good charging habits for your scooter will maximize battery life and range per charge.

Battery charging times range from 6-8 hours. This is dependent on scooter usage, ambient temperature, and operating habits.



Daily Use	If the scooter is used daily, charge the battery at the end of each day for 6-8 hours OR until the chargers LED indicator turns green.
Weekly Use	If the scooter is used once or twice a week, charge the battery for at least 6-8 hours once a week OR until the chargers LED indicator turns green.
Monthly Use	If the scooter is stored for long periods of time, preserve the life of the battery by charging once every two weeks for 6-8 hours OR until the chargers LED indicator turns green.



SUGGESTION The charging information provided is to be used as a general guide. Increased/decreased scooter usage may require more/less frequent charging.

CHARGER INFORMATION

The battery charger is fitted with a smart LED indicator that indicates when the battery is charging and when charging is complete.

LED Indicator	Charging Status
 GREEN	Charged
 RED	Charging



WARNING! Do not use the supplied charger with any other electrical device.
Only charge the scooter with the supplied charger or an official replacement.
Do not leave the scooter on charge indefinitely.



SUGGESTION Charge the battery in a cool, dry place with plenty of ventilation.

FOLDING YOUR SCOOTER, TRANSPORTATION AND STORAGE

FOLDING INSTRUCTIONS

 **WARNING!** Ensure the scooter is switched [OFF] and in [DRIVE] Mode before folding.



1. Loosen the armrest securing bolt, then fold down the armrest until flat. Tighten the bolt to secure in position.

Repeat on the other side.



2. Remove the cushion from the seat base, then lower the backrest.



3. Press down on the foot lever whilst pushing the seat base forwards to fold the seat.



4. Loosen the tiller knob, then lower the tiller.

Tighten the tiller knob to secure the position.

UNFOLDING INSTRUCTIONS

 **WARNING!** Ensure the scooter is switched [OFF] and in [DRIVE] Mode before unfolding.



1. Loosen the tiller knob, then raise the tiller.

Tighten the tiller knob to secure the position.



2. Pull upwards on the seat base to lift the seat into position.

An audible “click” will confirm the seat is secure.



3. Raise the backrest, then place the cushion on to the seat base.



4. Loosen the armrest securing bolt, then raise the armrest. Tighten the bolt to secure the position.

Repeat on the other side.

TRANSPORTATION

LAND TRANSPORT

Securely stow the folded/disassembled components in the boot of a vehicle.

Ensure any adjustable parts are properly secured before transport to avoid transit damage.



WARNING! This product cannot be used as a seat in a motor vehicle.



AIR TRANSPORT

This scooter is suitable for air transport. Prior to your journey, contact your airline in advance to confirm their flight-specific requirements.

STORING THE SCOOTER

SHORT TERM STORAGE

Store the scooter in a cool and dry environment. Do not store in extreme temperatures.

LONG TERM STORAGE

Fully charge the battery before long term storage.

Store the scooter in a cool and dry environment. Do not store in extreme temperatures.

Charge the battery once every two weeks to preserve the life of the battery.

STORAGE TEMPERATURE

-10°C to 45°C




WARNING! Storing the scooter in extreme temperatures can cause premature rusting & damage to the scooters electronic system.

COMFORT ADJUSTMENTS

TILLER ANGLE ADJUSTMENT

1. Rotate the tiller knob anticlockwise.
2. Lift or lower the tiller until it is in a suitable and comfortable position.
3. Rotate the tiller knob clockwise to secure the position.



 **WARNING!** Ensure the tiller is secure before using the scooter.

OPTIONAL EXTRAS

ESSENTIAL HARD CASE

Designed for most travel scooters and powerchairs, the Essential Hard Case keeps your belongings safe and secure whilst out and about.

Contact CareCo for more information.



STAYCOSI WATERPROOF HEATED BLANKET

The StayCosi Waterproof Heated Blanket is the perfect accompaniment when out and about on your Mobility Scooter.

Contact CareCo for more information.



LOOKING AFTER YOUR MOBILITY SCOOTER

CLEANING

Clean the scooter at regular intervals to prevent poor driving performance, and unwanted dirt build up. Use the guides below to keep the scooter in showroom condition for years to come.

The images provided are for visual reference only.

QUICK CLEAN (RECOMMENDED AFTER EACH JOURNEY)



You will need:

Hand Towel

Soft Bristle Brush

1. Loosen any dirt/debris from the scooter using a soft bristle brush.
2. Wipe over the scooter with a hand towel/microfibre cloth.



SUGGESTION Regular cleaning & maintenance can help prolong the scooters lifespan.

DEEP CLEAN (RECOMMENDED MONTHLY)



You will need:

Hand Towel

Soft Bristle Brush

Sponge

Mild Soap/Detergent

Bucket

1. Loosen any dirt/debris from the scooter using a soft bristle brush.
2. Add a small amount of soap/detergent to a bucket, then fill it with warm water.
3. Dip the sponge into the soapy water, then wring it out until damp.
4. Wipe over the product from top to bottom with the sponge.
5. Empty the bucket and refill it with warm water.
6. Dip the sponge into the water and wring it out until damp.
7. Wipe down the product from top to bottom with the sponge to remove any soapy residue.
8. Dry the product thoroughly with a hand towel/microfibre cloth.



WARNING! Do not use bleach or strong chemicals to clean the scooter.

Ensure the scooter is switched [OFF] and disconnected from the mains prior to cleaning.

MAINTENANCE

Your scooter is made up of components which over time will become susceptible to wear and tear.

Knowing how to properly care and maintain your scooter will not only ensure peak performance and safe operation but will also help to maintain operation for years to come.

MAINTENANCE SCHEDULE

Carry out regular inspections to keep the scooter in optimum condition.

COMPONENT	INSPECTION DESCRIPTION	AT ANY TIME	WEEKLY	MONTHLY	QUARTERLY
TILLER CONTROLS	Ensure the tiller controls function as intended.	○			
DRIVE/BRAKE SYSTEM	Ensure the scooter moves normally and the brake is responsive.	○			
CONNECTIONS	Ensure the scooter connections are free from damage and corrosion.	○			
TYRES	Ensure tyres have sufficient tread and are in a good condition.				○
FRAMEWORK	Ensure the framework is clear from debris and damage.	○			
FASTENERS	Ensure all fasteners are tight and components are not loose.			○	
WHEELS	Ensure the wheels are aligned and drive straight.				○
UPHOLSTERY	Check for wear and tear.		○		
OVERALL	Overall check for wear and residue build-up. Cleaning if required.			○	

REPAIRS

Certain scooter components can be repaired by the user with guidance provided by CareCo.

Other components can only be repaired/replaced by a service technician.

If for any reason the scooter requires repair due to a defect, contact CareCo immediately.

TROUBLESHOOTING

Your proLite Enigma features an automatic fault warning function. If there is an internal issue with the scooter, the tiller display will flash, and the horn will sound.

FLASH CODE	POSSIBLE CAUSE	POSSIBLE REMEDY
1	The charger is connected to the scooter.	<ol style="list-style-type: none"> 1. Switch [OFF] the scooter. 2. Disconnect the charger. 3. Switch [ON] the scooter.
2	The battery power is too low.	Charge the battery for 6-8 hours.
4	The motor and/or its associated wiring has a fault.	Contact CareCo.
5	The scooter is in [FREEWHEEL] mode.	<ol style="list-style-type: none"> 1. Switch [OFF] the scooter. 2. Place the scooter in [DRIVE] mode. 3. Switch [ON] the scooter.
	The brake and/or its associated wiring has a fault.	Contact CareCo.
6	The throttle lever is being obstructed.	<ol style="list-style-type: none"> 1. Switch [OFF] the scooter. 2. Release the throttle lever obstruction. 3. Switch [ON] the scooter.
	The throttle and/or its associated wiring has a fault.	Contact CareCo.
	The speed potentiometer and/or its associated wiring has a fault.	Contact CareCo.
7	The throttle lever is being obstructed.	<ol style="list-style-type: none"> 1. Switch [OFF] the scooter. 2. Release the throttle lever obstruction. 3. Switch [ON] the scooter.
	The throttle and/or its associated wiring has a fault.	Contact CareCo.
	The speed potentiometer and/ or its associated wiring has a fault.	Contact CareCo.
9	The controller and/or its associated wiring has a fault.	Contact CareCo.



SUGGESTION It is normal for the scooter to make audible noise whilst in use, if you notice an unusual noise, contact CareCo.

WARNINGS & TECHNICAL INFORMATION

SPECIFICATIONS

OVERALL LENGTH (MM)	1080
OVERALL WIDTH (MM)	565
OVERALL HEIGHT (MM)	910
FOLDED LENGTH (MM)	1080
FOLDED WIDTH (MM)	440
FOLDED HEIGHT (MM)	430
FRONT WHEEL DIAMETER (IN)	8
REAR WHEEL DIAMETER (IN)	8
TOTAL WEIGHT INCLUDING BATTERIES (KG)	17.6
WEIGHT OF HEAVIEST COMPONENT (KG)	15.8
WEIGHTS OF DETACHABLE COMPONENTS (KG)	1.84
MAXIMUM SPEED (MPH)	3.86
MAXIMUM REVERSE SPEED (MPH)	1.43
REVERSING WIDTH (MM)	565
WEIGHT CAPACITY (KG)	125
GROUND CLEARANCE (MM)	75
MAXIMUM CLIMBABLE ANGLE (°)	9
MAXIMUM CURB HEIGHT CLIMBABLE (MM)	40
TURNING RADIUS (MM)	1550
SUSPENSION (YES/NO)	NO
SEAT HEIGHT OPTIONS (MM)	450
SEAT WIDTH (MM)	385
SEAT DEPTH (MM)	340
SEAT WEIGHT (KG)	0.6
BATTERY SPECIFICATION	24VDC 10.4AH
MOTOR SPECIFICATION	DC24V 150W
CHARGER SPECIFICATION	DC 24V 3A
CONTROLLER SPECIFICATION	24VDC 50A
OFF-BOARD CHARGING (YES/NO)	YES
BATTERY WEIGHT (KG)	1.84
MAXIMUM POTENTIAL RANGE (KM)	15.6
STOPPING DISTANCE FROM MAX SPEED (MM)	900 - 1000
MOISTURE RESISTANCE RATING	IPX4
MAX/MIN OPERATING TEMPERATURE (°C)	5 / 40
MAX/MIN STORAGE TEMPERATURE (°C)	-10 / 45
TYRE TYPE	PU SOLID
VM RESISTANCE RATING (EM IMMUNITY)	20
HANDLEBAR DIAMETER (MM)	30
HAS SAFETY BELT (YES/NO)	YES

The maximum weight limit includes both the user and any other accessories fitted to the scooter.

Due to manufacturing tolerances and continued product improvement, this specification can be subject to a variance of (+ or -) 3%.

ELECTROMAGNETIC INTERFERENCE (EMI)

Powerchairs and mobility scooters may be susceptible to electromagnetic interference (EMI).

Electromagnetic energy (EM) is emitted from sources such as radio stations, TV stations, amateur radio (HAM) transmitters, two-way radios, and cellular phones.

The interference (from radio wave sources) can cause the powerchair/mobility scooter to release its brakes, move by itself, or move in unintended directions. It can also permanently damage the powerchair/mobility scooter's control system.

Each powerchair/mobility scooter can resist EMI up to certain intensity. The intensity of the interfering EM energy can be measured in volts per meter (V/m).

If the scooter is operating abnormally, turn off the scooter and/or the equipment that is believed to be causing the interference.



WARNING! Do not operate portable personal communication devices, such as citizen band (CB) radios and mobile phones when the scooter is powered [ON].

If use of a personal communication device is required, ensure the scooter operates as intended.

Avoid using the scooter near transmitters, such as radio or television stations.

Adding unauthorised accessories, parts, or modification can make the scooter more susceptible to interference from radio wave sources.

The immunity level of this mobility scooter is 20 V/m.

PROGRAMMING

The scooter can be programmed using computer-based software and/or using a handheld programming device.

Programming should only be completed by a qualified service technician. Unauthorised modifications will affect driving performance and other parameters.

PRODUCT RE-ISSUING

Ensure the product is safe and functions as intended before re-issuing.

RECYCLING & DISPOSAL

Scooter components should not be disposed of with normal household waste as they can cause harm to the environment.

When disposing of the scooter and/or its components, users should follow Waste Electrical and Electronic Equipment policies (W.E.E.E).

For battery disposal, users should follow local disposal/recycling regulations.

Contact CareCo if further advice is needed regarding recycling & disposal.

INTENDED USE

To aid a user with mobility limitations to move around independently and safely.

INTENDED USER

This product is intended for users who experience difficulty in walking and/or have reduced mobility.


INTENDED ENVIRONMENT

This scooter is designed to be used both indoors and outdoors on firm, level ground. Take care when using the scooter in inclement weather conditions.


PRODUCT IDENTIFICATION






The product identification label is located in the battery tray.




proLite Enigma MG Folding Scooter **REF** MS04010020




SN **UDI** 


MD Folding Scooters 6 974386 930050

 CareCo, 1 Turing Court, Great Nottley, Braintree, Essex, CM77 7AT **YD01** **PO NUMBER:**











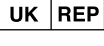


 Suzhou Master Machinery Manufacturing Co. Ltd No. 379, Jujin Road, Zhangpu Town, Kunshan, Jiangsu, China    

EU REP Riomavix S.L., Calle de Almansa 55, 1D, Madrid 28039 Spain   


UK REP MedPath Limited, 27 Old Gloucester Street, London WC1N 3AX United Kingdom   

This scooter is intended for driving on flat horizontal surfaces and gentle slopes
This scooter is NOT intended to be used as a seat in a motor vehicle  **Weight Capacity: 125KG**

DEFINITIONS

	Model number		Refer to instruction manual
	Batch code		Caution
	Date of manufacturer		Indicates electrical / electronic equipment must be disposed of in accordance with the WEEE regulation.
	Manufacturer's address		Keep away from rain
	Product expiry date		Keep away from sunlight
	UK responsible person		
	UKCA Mark		
	Non sterile		

GENERAL WARNINGS

- Take appropriate safety measures and obey local pedestrian traffic rules. CareCo are not responsible for personal injury and/or product damage caused by improper use.
- Use safety equipment such as reflectors, reflective clothing, and lighting when in low lit areas.
- Consult a healthcare professional regularly to ensure that there are no health/physical conditions that limit or compromise the user's safety when using the scooter.
- If the user is taking over-the-counter medications, prescriptions or if physical activity is limited, please consult a physician. Some medications and medical conditions may limit the user's ability to operate the scooter.
- Do not operate the scooter after consuming alcohol as this can affect the safe operation of the scooter.
- Do not use the scooter for any other purpose other than its intended use. Incorrect use of the scooter can cause a safety hazard to the product and the user.
- This scooter is intended for one user at a time. Do not exceed the maximum load weight of 136kg.
- Do not place the scooter in FREEWHEEL mode when on an incline.
- Switch [OFF] the scooter when sat in a fixed position for extended periods of time.
- Avoid using accessories that could interfere with the safe operation of the throttle.
- Do not alter the products wiring.
- Prolonged exposure to hot and cold environments may damage the scooter's upholstery and electrical components.
- Keep body, clothing, and any other objects away from moving parts to avoid trap hazards.
- Prolonged storage at low or high temperatures can damage the scooter.
- Do not transport the scooter or battery with combustible materials.
- This product cannot be used as a seat in a motor vehicle. 
- Ensure the scooter is in Drive mode before operating.
- Be aware of surroundings at all times when using the scooter.

EXPECTED LIFETIME

The Expected Lifetime is the estimated period of time for which the scooter is expected to function according to its intended use.

Various items such as weight capacity, user behaviour, external conditions and intensity of use can affect the expected lifetime.

WEIGHT CAPACITY:

If the user exceeds the weight limit specified, it may affect the scooter's expected lifetime.

USER BEHAVIOUR:

Using excessive force, rough handling or dropping components can significantly shorten the scooter's expected lifetime.

EXTERNAL CONDITIONS:

Extreme temperatures, humidity and exposure to harsh weather conditions can accelerate the deterioration of the scooter.

USAGE:

A scooter that is used daily may experience more wear and tear compared to a scooter that is used occasionally.

The expected lifetime for the scooter is 5 years providing the instructions and information within this user manual are followed.

Regular cleaning, lubrication of moving parts, and tightening of loose fixings will prevent premature wear and damage and extend the product's lifetime.

The expected lifetime is not related to the product warranty.

WARRANTY

If a component requires repair or replacement due to a specific manufacturing or material defect within its warranty period, it will be repaired or replaced free of charge by CareCo.



- **FRAME: 10-YEAR LIMITED WARRANTY**
- **ELECTRONIC COMPONENTS: 1-YEAR LIMITED WARRANTY**
- **BATTERY: 2-YEAR LIMITED WARRANTY**

Consumables are not covered under normal warranty circumstances unless they have clearly suffered excessive wear or damage as a direct result of a manufacturing defect. These items include grips, tyres, and rubber accessories.

Parts that have been previously replaced that require subsequent repair or replacement due to manufacturing defects will be honoured for the remainder of the scooter's warranty period.

Parts that have been purchased by the end user after the original warranty period has expired have a warranty period of 12 months.

CareCo is not responsible if the scooter requires repair or replacement as a direct result of:

- Changes or modifications made to the product that fall outside of the manufacturer's specifications.
- The product not being serviced or maintained according to the manufacturer's recommendations contained in this user manual.
- Negligence, Accidental Damage, and Improper use.
- Repairs attempted before CareCo have been notified.
- The product being purposely damaged or mistreated.

In the unlikely event that this product is recalled, CareCo will notify the user.

Please ensure that your contact information is up to date.

Alternatively, please visit our website for any product alerts: www.CareCo.co.uk

NOTES



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