

Sanctum™

Aries

▶ WATCH NOW

Scan me on your phone camera to watch our assembly video.



USER MANUAL

PRODUCT CODE: BA02030005

INTRODUCING THE SANCTUM ARIES

Built with stability, ease of use, and user dignity in mind, the Sanctum Aries combines ergonomic features with a sturdy design to provide a safer and more accessible bathroom experience.

Due to CareCo's commitment to continuous product improvement, product information and designs are subject to change without notice. No claims can be made based on the data or illustrations in this user manual.

It is the responsibility of the user and/or attendant to determine if they are mentally and physically capable of using the toilet lift safely. A risk assessment should be completed by a competent individual before operating the toilet lift.

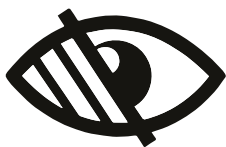
The latest/current version of this user manual is available on our website.



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Thank you for choosing CareCo.



This manual can be viewed in PDF format at the following URL: **www.careco.co.uk**



BEFORE USE

- Read & understand this user manual as well as any additional warnings/leaflets supplied.
- Take the time to understand the Sanctum Aries lift and lowering function, and controls.
- Keep this user manual in a safe place for future reference.

If any additional assembly, disassembly and/or operation assistance is required, please contact CareCo.

KEY DEFINITIONS

This user manual contains warnings and suggestions marked with the following symbols:



WARNING! Highlights a potentially hazardous condition/situation for the user and/or product.



SUGGESTION General suggestions and advice for operating the product.

Need help with assembly?

We've put together a step-by-step assembly guide to help you get your product set up safely and correctly. Just scan the QR code with your phone camera to play the video.



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GETTING STARTED

CARTON CONTENTS

ITEM NUMBER	DESCRIPTION	QUANTITY
1	Sanctum Aries Toilet Frame	1
2	Armrest Assembly	1
3	Battery Pack	1
4	Charger	1
5	Wheel Set	1
6	Hardware Kit	1

Contact CareCo immediately if any of the listed contents are missing.



We strongly recommend that you keep the box and internal packaging for the duration of your warranty period.

PRODUCT COMPONENTS



1. Toilet Seat
2. Hand Control
3. Armpad
4. Battery Pack
5. Linear Actuator
6. Adjustable Foot



SETTING UP YOUR SANCTUM ARIES



1. Remove all components from the outer packaging, then place them onto a level surface.

2. Place the handrail onto the toilet frame, then secure using the hardware kit provided.



3. *(Optional)* Remove the adjustable feet using the hardware kit provided.

4. *(Optional)* Install the castor wheels using the hardware kit provided.



5. Charge the battery pack for 4-6 hours.



6. Place the battery pack into the side holder.



7. Connect the battery and actuator plugs together.

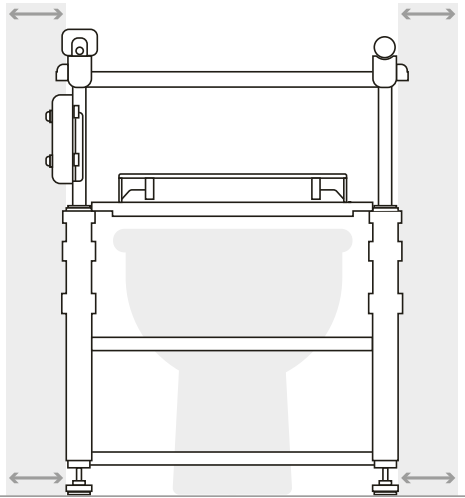


8. Connect the battery and control plugs together.



HOW TO USE YOUR TOILET LIFT

USER INSTRUCTIONS



LIFT POSITIONING

Position the toilet lift securely into the desired toilet space ensuring there is enough clearance to lift/lower without obstruction.

SECURING

Adjust the adjustable feet using the hardware kit if the floor surface is moderately uneven, alternatively, after installing the roller wheels, ensure the brakes have been applied to prevent movement whilst in use.

USER/ATTENDANT CONTROL

Adjust the toilet lift's angle using the hand control/ battery control.

BODY POSITIONING

Sit centrally when using the toilet lift and maintain a neutral posture. Avoid leaning forwards and sideways.

TRANSFERRING TO & FROM




TRANSFERRING TO

Ensure the toilet lift is in the raised position. Gradually move backwards using the armrests for support if needed, before lowering into the seat.

TRANSFERRING FROM

Place feet flat on the floor, then use the toilet's lift function to gradually rise. Use the armrests for support if needed, before lifting upwards to leave the seat.

 **SUGGESTION** Wheelchair users may find transferring to/from the Sanctum Aries easier/more comfortable in the downwards position. In these instances, ensure wheelchair brakes have been applied before transferring to the Sanctum Aries to avoid user/product damage.



CONTROLS

The Sanctum Aries can be lifted/lowered in two ways.

HAND CONTROL

1 - LIFT SEAT

Press & hold to raise and tilt the toilet seat forwards to assist the user when standing.

2 - LOWER SEAT

Press & hold to lower and tilt the toilet seat backwards to assist the user when sitting down.



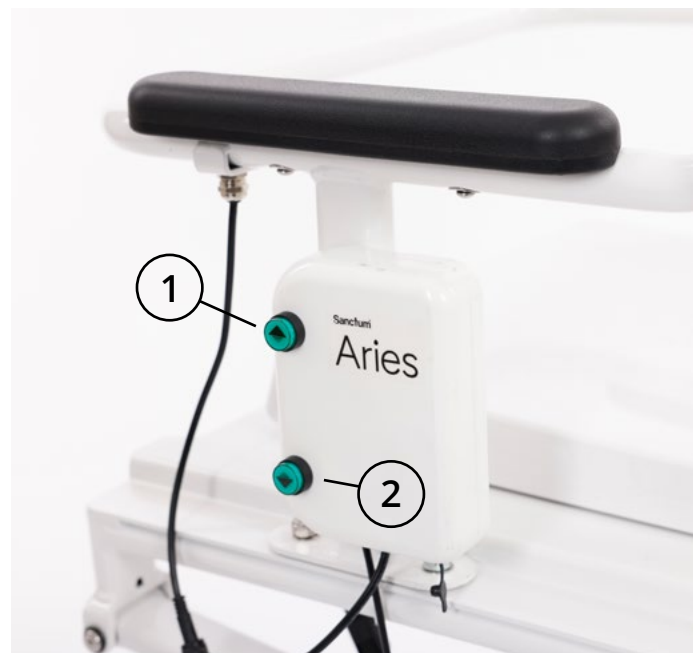
BATTERY CONTROL

1 - LIFT SEAT

Press & hold to raise and tilt the toilet seat forwards to assist the user when standing.

2 - LOWER SEAT

Press & hold to lower and tilt the toilet seat backwards to assist the user when sitting down.



CASTOR WHEELS

LOCKING

Lower the latch to secure the castor wheel position.

Repeat for the remaining three castor wheels.

UNLOCKING

Lift the latch to unlock the castor wheel position.

Repeat for the remaining three castor wheels.



WARNING! Ensure the castor wheels are secure before use.

This product is not designed or intended for patient transport.



CHARGING YOUR TOILET LIFT

1. Disconnect the power cables from the battery pack, then remove it from the frame holder.
2. Insert the charger's output into the socket on the battery pack.
3. Insert the outlet plug into a wall socket.
4. Switch [ON] the wall socket.
5. Charge for 4-6 hours.



When charging is completed, switch [OFF] the wall socket, remove the outlet plug, then remove the charger from the battery pack.



SUGGESTION The toilet lift will make an audible beep when the battery is running low and needs recharging.

CHARGING REGIME

Maintaining good charging habits for your toilet lift will maximize battery life and lifts per charge. Battery charging times range from 4-6 hours. This is dependent on usage, ambient temperature, and operating habits.

Daily Use

If the toilet lift is used daily, charge the battery for 4-6 hours every day.

Weekly Use

If the toilet lift is used once or twice a week, charge the battery for at least 4-6 hours, once a week.

Monthly Use

If the toilet lift is stored for long periods of time, charge the battery for 4-6 hours, once every two weeks to preserve the life of the battery.



WARNING! Do not use the supplied charger with any other electrical device. Only charge the battery with the supplied charger or an official replacement. Do not leave the battery on charge indefinitely.



SUGGESTION Charge the battery in a cool, dry place with plenty of ventilation.

LOOKING AFTER YOUR TOILET LIFT

CLEANING

Clean the toilet lift at regular intervals to prevent premature failure, and unwanted dirt build up.

1. Clean down the toilet lift using a cloth with mild soap and warm water.
2. Wipe over the toilet lift thoroughly using a dry cloth.

When the toilet lift is completely dry, reinstall the battery pack.



WARNING! Ensure the toilet lift is in the lowered position, and the battery has been disconnected prior to cleaning.

SANITISING

1. Wipe down the toilet lift using a cloth with mild disinfectant.
2. Dry the toilet lift thoroughly using a cloth.

When the toilet lift is completely dry, reinstall the battery pack.



WARNING! Ensure the toilet lift is in the lowered position, and the battery has been disconnected prior to sanitising.



WARNING! Do not use bleach or strong chemicals to sanitize the toilet lift.



SUGGESTION Cleaning/Sanitising can prevent premature rusting and prolong the toilet lifts lifetime.



MAINTENANCE

Your toilet lift is made up of components which over time will become susceptible to wear and tear. Knowing how to perform correct care and maintenance will not only ensure peak performance and safe operation but will also help maintain operation for years to come.

MAINTENANCE SCHEDULE

COMPONENT	INSPECTION DESCRIPTION	AT ANY TIME	WEEKLY	MONTHLY	QUARTERLY
FRAMEWORK	Ensure the framework is clear from debris, damage, and lifts/ lowers without issue.		○		
FASTENERS	Ensure the fasteners are tight and components are not loose.			○	
ACTUATOR	Ensure the actuator(s) and any relevant connections are free from damage and corrosion.				○
RUBBER COMPONENTS	Check for wear and tear.	○			
OVERALL	Overall check for wear and residue build-up. Cleaning if required.	○			

REPAIRS

Certain toilet lift components can be repaired by the user with guidance provided by CareCo. Other components can only be repaired/replaced by a service technician.

If for any reason the toilet lift requires repair due to a defect, contact CareCo immediately.

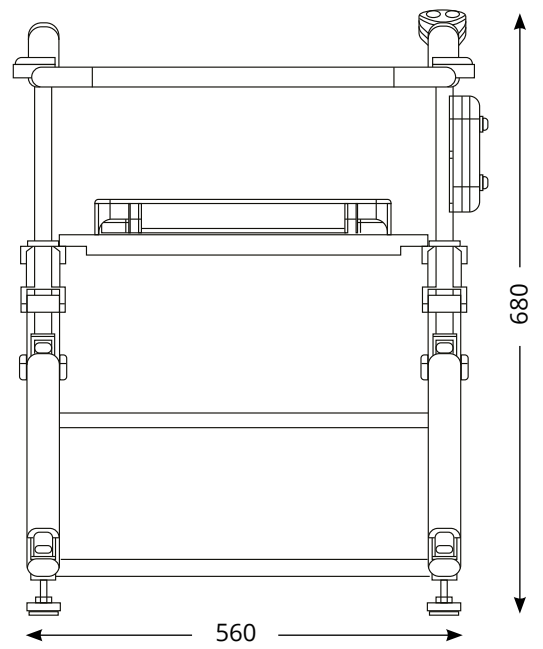
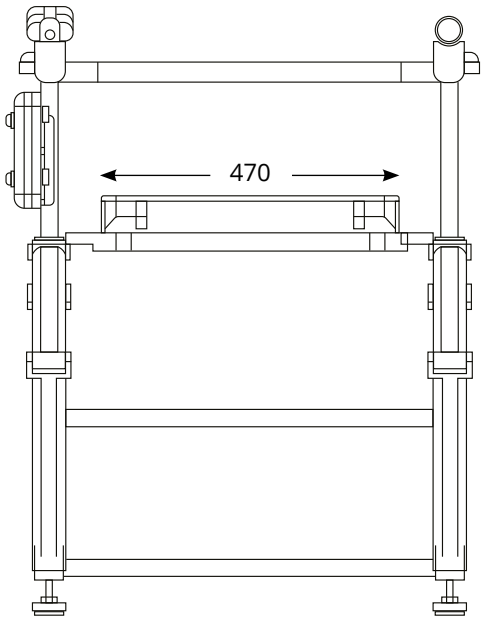
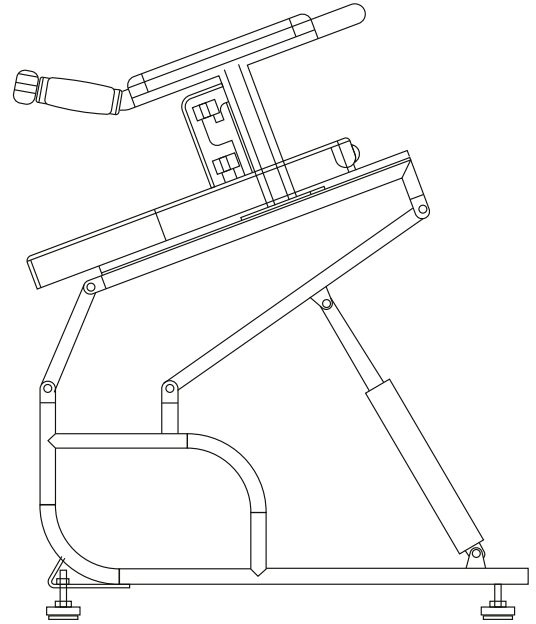
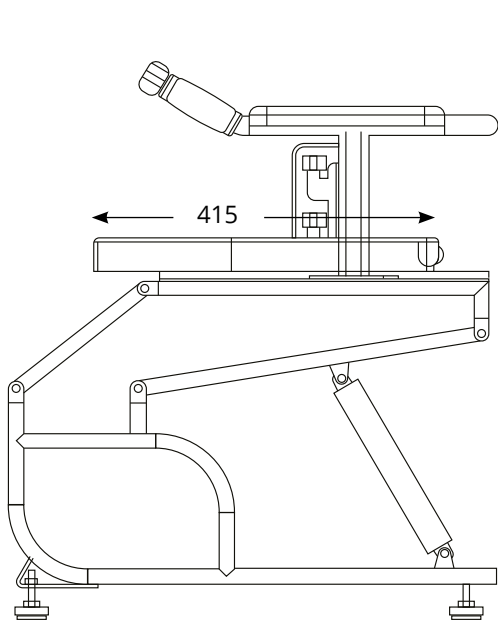
WARNINGS & TECHNICAL INFORMATION

SPECIFICATIONS

OVERALL LENGTH (MM)	660
OVERALL WIDTH (MM)	560
OVERALL HEIGHT (SITTING) (MM)	680
OVERALL HEIGHT (LIFTED) (MM)	730
SEAT WIDTH (MM)	470
SEAT DEPTH (MM)	415
SEAT HEIGHT (MM)	460-635
SEAT LIFTING ANGLE ADJUSTMENT (°)	0-22
ARMREST MAXIMUM LOAD (KG)	120
WEIGHT CAPACITY (KG)	150
ACTUATOR SPECIFICATION	24V 5A / 120W / 2000N
BATTERY SPECIFICATION	22.2V 3200mAh
NET WEIGHT (KG)	19.6
GROSS WEIGHT (KG)	22.8
CARTON DIMENSIONS (MM)	690*600*560
MIN/MAX OPERATING TEMPERATURE (°C)	5°C TO 40°C
MIN/MAX STORAGE TEMPERATURE (°C)	-10°C TO 50°C
EXPECTED SERVICE LIFE (YEARS)	3
RELATIVE HUMIDITY	40% to 60% at 30°C
ATMOSPHERIC PRESSURE	700 hPa to 1060 hPa
LIFTS PER FULL CHARGE (UNDER 100KG LOAD)	94



DIMENSIONS



ELECTROMAGNETIC INTERFERENCE (EMI)

Toilet lifts may be susceptible to electromagnetic interference (EMI).

Electromagnetic energy (EM) is emitted from sources such as radio stations, TV stations, amateur radio (HAM) transmitters, two-way radios, and cellular phones.

The interference (from radio wave sources) can cause the toilet lift to move by itself, or move in unintended directions. It can also permanently damage the toilet lift's control system.

Each toilet lift can resist EMI up to certain intensity. The intensity of the interfering EM energy can be measured in volts per meter (V/m).

If the toilet lift is operating abnormally, turn off the toilet lift and/or the equipment that is believed to be causing the interference.



WARNING! Do not operate portable personal communication devices, such as citizen band (CB) radios and mobile phones when the toilet lift is powered [ON].

If use of a personal communication device is required, ensure the toilet lift operates as intended.

Adding unauthorised accessories, parts, or modification can make the toilet lift more susceptible to interference from radio wave sources.



PRODUCT REUSE

Follow the maintenance schedule found within this user manual as well as sanitising the product before reuse.

When transferring this product to another individual, ensure all technical documentation and user manual are available.

If parts require replacement before transferring, contact CareCo.

RECYCLING & DISPOSAL

Toilet lift components should not be disposed of with normal household waste as they can cause harm to the environment.

When disposing of the toilet lift and/or its components, users should follow Waste Electrical and Electronic Equipment policies (W.E.E.E).

For battery disposal, users should follow local disposal/recycling regulations.

Contact CareCo if further advice is needed regarding recycling & disposal.

INTENDED USE

To assist an individual to safely transition between a standing and seated position when going to the toilet.

INTENDED USER

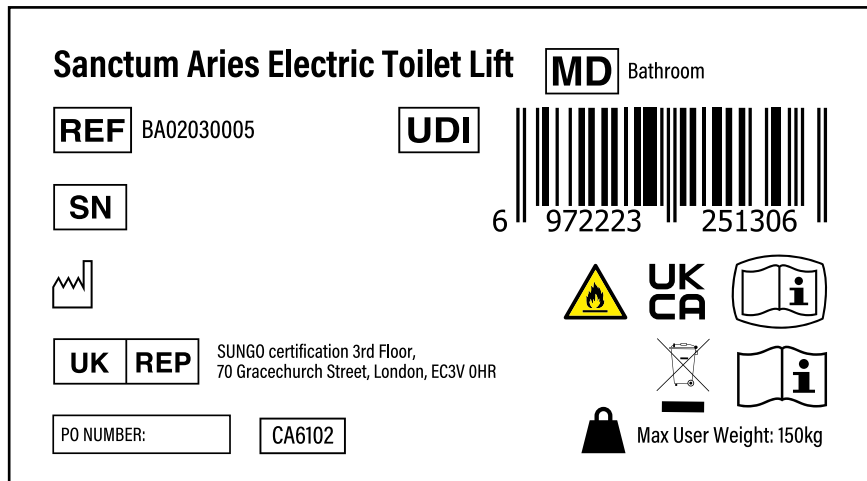
To aid any user with mobility limitations to move around safely.

INTENDED ENVIRONMENT














This product is designed for indoor use only.

PRODUCT IDENTIFICATION

The product identification label is located on the frame underneath the seat.



DEFINITIONS

	Model number		Refer to instruction manual
	Batch code		Caution
	Date of manufacturer		Indicates electrical / electronic equipment must be disposed of in accordance with the WEEE regulation.
	Manufacturer's address		Keep away from rain
	Product expiry date		Keep away from sunlight
	UK responsible person		
	UKCA Mark		
	Non sterile		



GENERAL WARNINGS

- Do not exceed the maximum weight capacity.
- Do not stand on the toilet lift.
- Keep hands away from possible pinch points.
- Only use the toilet lift as intended.
- Do not use the toilet lift if it is unstable.
- Remove the battery pack before cleaning and other maintenance.
- Do not modify the toilet lift at any time.
- Do not allow children to play on the toilet lift at any time.
- Use on flat surfaces only.
- Ensure loose clothing is secure before use to avoid possible entrapment.
- When fitting the castor wheels, ensure they are only used for positioning the toilet lift around a toilet.
- This product is not designed or intended for patient transport.

BATTERY WARNINGS

- Do not immerse the battery in water. When not in use, it should be placed in a cool and dry environment.
- Do not use or leave the battery near a hot source, such as fire or heater.
- Do not throw the battery into a fire or heater, and it is forbidden to use metal to directly connect the positive and negative poles of the battery to short-circuit.
- Do not knock or throw, step on and hit the battery.
- Do not use it in places with strong static electricity and strong magnetic fields, otherwise it is easy to damage the battery safety protection device and bring unsafe hidden dangers.
- The installation, replacement, and maintenance services of the battery system must be performed by professionals.
- This product is fitted with an audible battery warning, this indicates that the product has approximately 20% battery remaining. Upon hearing the warning noise, charge the battery immediately.
- Always remove the battery pack from the product before charging.
- Never use the product whilst on charge, the product must always be unplugged from the mains power during use
- Never use an extension lead to charge the battery pack.



EXPECTED LIFETIME

The Expected Lifetime is the estimated period of time for which the toilet lift is expected to function according to its intended use.

Various items such as weight capacity, user behaviour, and intensity of use can affect the expected lifetime.

WEIGHT CAPACITY:

If the user exceeds the weight limit specified, it may affect the toilet lift's expected lifetime.

USER BEHAVIOUR:

Using excessive force, rough handling or dropping components can significantly shorten the toilet lift's expected lifetime.

INTERNAL CONDITIONS:

Exposure to direct sunlight, humidity and extreme temperatures can impact the toilet lift over time. Ensure the toilet lift is kept in a suitable environment to minimize these effects.

USAGE:

A toilet lift that is used daily may experience more wear and tear compared to a toilet lift that is used occasionally.

The expected lifetime for the toilet lift is 3 years, providing the instructions and information within this user manual are followed.

Regular cleaning, lubrication of moving parts, and tightening of loose fixings will prevent premature wear and damage and extend the product's lifetime.

The expected lifetime is not related to the product warranty.

WARRANTY

If a component requires repair or replacement due to a specific manufacturing or material defect within its warranty period, it will be repaired or replaced free of charge by CareCo.

- **1-YEAR LIMITED WARRANTY**

Consumables are not covered under normal warranty circumstances unless they have clearly suffered excessive wear or damage as a direct result of a manufacturing defect. These items include grips and rubber accessories.

The guarantee for the toilet lift is not transferable.

Parts that have been previously replaced that require subsequent repair or replacement due to manufacturing defects will be honoured for the remainder of the toilet lift's warranty period.

Parts that have been purchased by the end user after the original warranty period has expired have a warranty period of 12 months.

CareCo is not responsible if the toilet lift requires repair or replacement as a direct result of:

- Changes or modifications made to the product that fall outside of the manufacturer's specifications
- The product not being serviced or maintained according to the manufacturer's recommendations contained in this user manual.
- Negligence, Accidental Damage, and Improper use.
- Repairs attempted before CareCo have been notified.
- The product being purposely damaged or mistreated.

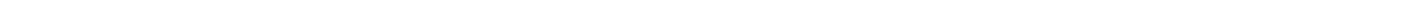
In the unlikely event that this product is recalled, CareCo will notify the user. Please ensure that your contact information is up to date.

Alternatively, please visit our website for any product alerts: www.CareCo.co.uk



NOTES

NOTES





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