

CareCo

Traveller

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Scan me on your phone camera to watch our assembly video.



USER MANUAL

PRODUCT CODE: WC02010001

INTRODUCING YOUR ALUMINIUM TRAVELLER WHEELCHAIR

Whether you're heading to appointments, going on day trips, or moving around the home, the Aluminium Traveller Wheelchair is the ideal companion designed to provide you with maximum comfort whilst increasing independence in your daily life.

Due to CareCo's commitment to continuous product improvement, product information and designs are subject to change without notice. No claims can be made based on the data or illustrations in this user manual.



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Thank you for choosing CareCo.



This manual can be viewed in PDF format at the following URL: **www.careco.co.uk**

BEFORE USE


Before using your wheelchair, please ensure you, and any persons that may assist you in its use, take the time to read, understand and follow the instructions given within this user manual.

We recommend that you keep this user manual in a safe place for future reference.

If you have any questions about product use, maintenance, or safety, please contact CareCo.

KEY DEFINITIONS

This user manual contains warnings and suggestions marked with the following symbols:

 **WARNING!** Highlights a potentially hazardous condition/situation for the user and/or product.

 **SUGGESTION** General suggestions and advice for operating the product.

Need help with assembly?

We've put together a step-by-step assembly guide to help you get your product set up safely and correctly. Just scan the QR code with your phone camera to play the video.



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GETTING STARTED

CARTON CONTENTS

ITEM NUMBER	DESCRIPTION	QUANTITY
1	Aluminium Traveller Wheelchair	1
2	Calf Rest Strap	1
3	Footrest Set	1
4	Hardware Kit	1

Contact CareCo immediately if any of the listed contents are missing.

We strongly recommend that you keep the box and internal packaging for the duration of your warranty period.

PRODUCT COMPONENTS



1. Push Handle
2. Half-Folding Back Mechanism
3. Attendant Brake
4. Armrest
5. Leg Rest
6. Rear Wheel
7. Front Castor
8. Footplate

SETTING UP YOUR ALUMINIUM TRAVELLER WHEELCHAIR



1. Remove all wheelchair components from the outer packaging and place them onto a level surface.

2. Pull the armrests away from each other to open the wheelchair.



3. Lift the backrest upwards.

An audible "click" will confirm the backrest is secure.

4. Place the legrest(s) onto the frame at a 90-degree angle, then rotate inwards.

An audible "click" will confirm the legrests are secure.



5. Loop the heel strap velcro over the legrest and secure.

HOW TO USE YOUR WHEELCHAIR

USER INSTRUCTIONS

TRANSFERRING TO & FROM

Always ensure the brakes are applied before getting in/out of the wheelchair.

TRANSFER TO



Position your body as close to the wheelchair as possible. Support your body using the armrests, before lowering into the seat.

TRANSFER FROM

Support your body using the armrests and place your feet on the ground. Push upwards to fit out of the seat.

GRADIENTS



ASCENDING

Tilt your upper body forwards when travelling up gradients for increased stability.

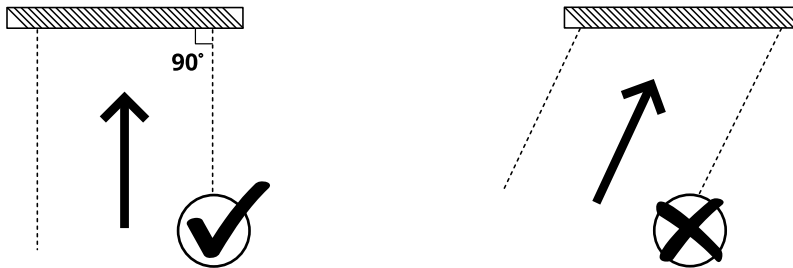


DESCENDING

Tilt your upper body back when travelling down gradients for increased stability.

THRESHOLDS & FIXED OBSTACLES

Approach thresholds vertically to avoid wheelchair misbalance.



SUGGESTION Use caution when operating the wheelchair near kerbs, ledges, and doorway thresholds.

DOORS & GATES

Determine whether the door/gate opens towards or away from the user.

Reach for the handle and carefully move forwards or backwards depending on the door/gate orientation.

STAIRS, ESCALATORS AND LIFTS

The wheelchair is not designed to travel up/down stairs and escalators. Use a lift whenever possible.

LIFTING & CARRYING

Lift/carry the wheelchair from areas of the frame that are clear from pinch points.

APPLYING THE BRAKES

ATTENDANT BRAKE

STOPPING

Gradually squeeze both brake levers to stop the wheelchair. Release the brake levers to start moving again.



TURNING

Squeeze the left and right brake levers individually to rotate the wheelchair.

Release the brake lever to stop rotating.

LOCKING

Locate the locking lever in the handle catch to lock the attendant brake.



UNLOCKING

Lift the locking lever to unlock the attendant brake.



WARNING! Ensure the wheelchair is stationary when locking the brakes.



SUGGESTION Regularly test the brakes to ensure they function correctly.

LEGRESTS



ATTACHING

Place the legrest(s) onto the frame at a 90-degree angle, then rotate inwards.

An audible “click” will confirm the legrest(s) are secure.



REMOVING

Lift the legrest lever(s) to release the leg rest(s) from the frame, then rotate outwards.

Lift the legrest(s) away from the frame.

FOOTPLATES



LIFTING

Fold the footplates upwards to assist the user when leaving the wheelchair and when folding the wheelchair.



LOWERING

Fold the footplates downwards to aid the user when travelling in the wheelchair.

ADDITIONAL STORAGE SPACE



CARECO WHEELCHAIR BAG

Attach additional storage space to the back of your wheelchair by looping the bag straps over the wheelchair's push handles.



POPEM PANNIER BAG

Attach additional storage space to the side of your wheelchair by looping the bag straps over the wheelchair's armrests.

FOLDING, TRANSPORTING & STORING YOUR WHEELCHAIR

FOLDING INSTRUCTIONS



1. Apply the locking brakes.



2. Lift the legrest levers to release the leg rests from the frame, then rotate outwards.

Repeat on the other side.



3. Lift the seat canvas handles upwards to fold the wheelchair.



4. Press the backrest levers and fold down the backrest handles.



WARNING! Keep hands and body away from cross frame pivot to avoid possible pinch points.

TRANSPORTATION

STOWING THE WHEELCHAIR

Ensure the brakes have been applied and any accessories have been secured before transporting.

Fold the wheelchair, then lift it into the desired vehicle.

Position the wheelchair appropriately within the vehicle to prevent excess movement during transit.



WARNING! This product is not suitable as a seat in a motor vehicle.



TRANSPORTING BY AIR & RAIL

Prior to your journey, contact the service provider to confirm their transport-specific requirements.

STORING THE WHEELCHAIR

SHORT TERM STORAGE

Store the product in a cool and dry environment.

LONG TERM STORAGE

Use the maintenance schedule found within this user manual as a guide before and after long term storage.

Store the product in a cool and dry environment.



WARNING! Storing the product in extreme temperatures can cause premature rusting & damage.

COMFORT ADJUSTMENTS

FOOTPLATE HEIGHT ADJUSTMENT

Difficulty Level

LOW

Moderate

High

1. Using a spanner, loosen the hex head at the base of the footrest.
2. Lift or lower the footplate until it is at the desired height.
3. Tighten the hex head to secure the position.

Repeat on the other side.




LOOKING AFTER YOUR WHEELCHAIR

CLEANING

Regular use of the wheelchair will accumulate dirt and debris over time.

Clean the wheelchair regularly using mild soap and warm water, then dry using a cloth.

 **WARNING!** Do not use bleach or strong chemicals to clean the wheelchair.

 **SUGGESTION** Regular cleaning & maintenance can help prolong the wheelchairs lifespan.

MAINTENANCE

The wheelchair is made up of components which over time will become susceptible to wear and tear. Knowing how to properly care and maintain your product will not only ensure peak performance and safe operation but will also help maintain operation for years to come.

MAINTENANCE SCHEDULE

Carry out regular inspections to keep the wheelchair in optimum condition.

COMPONENT	INSPECTION DESCRIPTION	AT ANY TIME	WEEKLY	MONTHLY	QUARTERLY
Fasteners	Ensure all fasteners are tight and components are not loose.				○
Wheels & Tyres	Ensure tyres have sufficient tread and the wheels are in a good condition.				○
Brakes	Ensure the brakes function as intended.	○			
Upholstery	Check for wear and tear.		○		
Overall	Overall check for wear and residue build-up. Cleaning if required			○	

REPAIRS

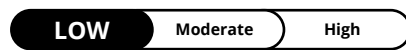
Certain wheelchair components can be repaired by the user with guidance provided by CareCo. Other components can only be repaired/replaced by a service technician.

If for any reason the wheelchair requires repair due to a defect, contact CareCo immediately.

OTHER ADJUSTMENTS

BRAKE CABLE ADJUSTMENT

Difficulty Level



Tools Required

- 8MM Spanner x1
- 10MM Spanner x1

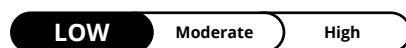
1. Loosen the lock nut (B) by rotating it anticlockwise.
2. Adjust the brake cable tension by rotating the brake adjuster (A).
3. Tighten the lock nut (B) by rotating it clockwise.



ATTACHING A SEAT BELT

Your Traveller wheelchair as standard comes without a seatbelt, but one can be added using simple household tools.

Difficulty Level



Tools Required

- Phillips Screwdriver

1. Remove the lower backrest canvas fixings using a screwdriver.
2. Insert the seatbelt between the backrest canvas and the frame.
3. Reinstall the lower backrest canvas fixings using a screwdriver.

Repeat on the other side, then adjust the seatbelt to the desired length.



WARNINGS & TECHNICAL INFORMATION

SPECIFICATIONS

OVERALL LENGTH WITH FOOTREST ATTACHED (MM)	950
OVERALL LENGTH (MM)	680
OVERALL WIDTH (MM)	620
OVERALL HEIGHT (MM)	930
FOLDED LENGTH (MM)	950
FOLDED WIDTH (MM)	240
FOLDED HEIGHT (MM)	930
FRONT WHEEL DIAMETER (IN)	8
REAR WHEEL DIAMETER (IN)	12
CARRY WEIGHT (KG)	14
WEIGHT CAPACITY (KG)	110
SEAT WIDTH (MM)	460
SEAT DEPTH (MM)	430
SEAT HEIGHT (MM)	500
MAX/MIN OPERATING TEMPERATURE (°C)	-5°C - 40°C
MAX/MIN STORAGE TEMPERATURE (°C)	-5°C - 40°C
TYRE TYPE	PU SOLID
EXPECTED SERVICE LIFE (YEARS)	5
SUITABLE AS A SEAT IN A MOTOR VEHICLE (YES/NO)	NO

PRODUCT REISSUING

Ensure the product is safe and functions as intended before re-issuing.

RECYCLING & DISPOSAL

Recycling or disposal of the wheelchair should be completed through an approved distributor or disposal facility. (Local disposal & recycling regulations may apply)

Alternatively, contact CareCo for advice on disposal.

MATERIAL INFORMATION

UPHOLSTERY

Oxford Cloth 600D, Inclusion sponge

PLASTIC

Side panel, Arm pad, castor wheels, Footplates, Hand Grips, Attendant Hand Brake, Folding back lever, Transit Wheels, Tube Plugs, Tyres

ALUMINIUM

Armrest, Frame, Leg Rests, Push Handle, front fork

STEEL

Bearing, Fasteners, rear wheel brake, Front fork vertical shaft

PACKAGING

Cardboard Box, PE high density polyethylene bag

INTENDED USE

This product is intended for users who experience difficulty in walking and/or have reduced mobility.

INTENDED USER

To aid a user with mobility limitations to move around safely.








INTENDED ENVIRONMENT

This product is designed to be used both indoors and outdoors on firm, level ground. Take care when using the product in inclement weather conditions.














PRODUCT IDENTIFICATION

The product identification label is located on the cross frame.

CareCo Aluminium Traveller

REF WC02010001	UDI	 6 974231 100683
MD Wheelchair		
SN		
	EC REP	Lotus NL B.V, Koningin Julianaplein 10, 1e Verd, 2595AA, The Hague, Netherlands
 CareCo, 1 Turing Court, Great Notley, Braintree, Essex, CM77 7AT		 
UKRP Lotus Global Co. Ltd, 23 Maine Street, Reading, RG2 6AG		

DEFINITIONS

	Model number		Refer to instruction manual
	Batch code		Caution
	Date of manufacturer		Indicates electrical / electronic equipment must be disposed of in accordance with the WEEE regulation.
	Manufacturer's address		Keep away from rain
	Product expiry date		Keep away from sunlight
	UK responsible person		
	UKCA Mark		
	Non sterile		

GENERAL WARNINGS

Read the following carefully to avoid damage and/or injury caused by improper operation.

- Do not exceed the maximum user weight indicated on the frame label.
- Do not stand on the product or the footrests at any time.
- Place the product on a stable, level surface before getting in and out.
- Ensure the product castors face forward before getting in and out.
- Apply the brakes when using the product in an elevator, wheelchair lift and when getting in and out.
- When ascending/descending stairs, ensure the attendant holds on to secure parts only.
- Potholes and unevenness in the ground can cause the product to tip over.
- Ensure tyres have sufficient tread.
- If the product is exposed to direct sunlight/cold temperature for a long time, the components can become hot or cold.
- Avoid travelling on roads and use pavements whenever possible.
- Do not use the product if any of the parts are not functioning correctly or are damaged.
- A sudden change of direction may cause the product to tip over.
- Do not attach anything to the wheels.
- Do not overfill the product bag.
- Periodically test the brakes to ensure safe use.
- Beware of pinch points when using the wheelchair.

EXPECTED LIFETIME

The Expected Lifetime is the estimated period of time for which the rollator is expected to function according to its intended use.

Various items such as weight capacity, user behaviour, external conditions and intensity of use can affect the expected lifetime.

WEIGHT CAPACITY:

If the user exceeds the weight limit specified, it may affect the product's expected lifetime.

EXTERNAL CONDITIONS:

Extreme temperatures, humidity and exposure to harsh weather conditions can accelerate the deterioration of the product.

USER BEHAVIOUR:

Using excessive force, rough handling or dropping components can significantly shorten the product's expected lifetime.

USAGE:

A product that is used daily may experience more wear and tear compared to a product that is used occasionally.

The expected lifetime for the wheelchair is 5 years providing the instructions and information within this user manual are followed.

Regular cleaning, lubrication of moving parts, and tightening of loose fixings will prevent premature wear and damage and extend the product's lifetime.

The expected lifetime is not related to the product warranty.

WARRANTY

If a component requires repair or replacement due to a specific manufacturing or material defect within its warranty period, it will be repaired or replaced free of charge by CareCo.

1-YEAR LIMITED WARRANTY

Consumables are not covered under normal warranty circumstances unless they have clearly suffered excessive wear or damage as a direct result of a manufacturing defect. These items include grips, tyres, and rubber accessories.

The guarantee for the wheelchair is not transferable.

Parts that have been previously replaced that require subsequent repair or replacement due to manufacturing defects will be honoured for the remainder of the wheelchair's warranty period.

Parts that have been purchased by the end user after the original warranty period has expired have a warranty period of 12 months.

CareCo is not responsible if the wheelchair requires repair or replacement as a direct result of:

- Changes or modifications made to the product that fall outside of the manufacturer's specifications.
- The product not being serviced or maintained according to the manufacturer's recommendations contained in this user manual.
- Negligence, Accidental Damage, and Improper use.
- Repairs attempted before CareCo have been notified.
- The product being purposely damaged or mistreated.

In the unlikely event that this product is recalled, CareCo will notify the user.

Please ensure that your contact information is up to date.

Alternatively, please visit our website for any product alerts: www.CareCo.co.uk

NOTES

