

CareCo

TRAVERSE

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Scan me on your
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to watch our
assembly video.



USER MANUAL

PRODUCT CODE: MS03010025

INTRODUCING THE CARECO TRAVERSE MOBILITY SCOOTER

The CareCo Traverse has been designed to provide a comfortable and safe solution for users who have difficulty in walking for extended periods of time.

Due to CareCo's commitment to continuous product improvement, product information and designs are subject to change without notice. No claims can be made based on the data or illustrations in this user manual.

The CareCo Traverse is a Class I Medical Device: Class C Mobility Scooter, with an adjustable maximum speed of 4MPH or 8MPH.

It is the responsibility of the user and/or attendant to determine if they are mentally and physically capable of using the scooter safely. A risk assessment should be completed by a competent individual before operating the scooter.

The latest/current version of this user manual is available on our website.



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Thank you for choosing CareCo.



This manual can be viewed in PDF format at the following URL: **www.careco.co.uk**

FIRST USE

- Read & understand this user manual as well as any additional warnings/leaflets supplied.
- Take the time to understand the scooter's stopping duration, turning radius, throttle sensitivity and maneuverability.
- Operate the scooter at a low speed before gradually increasing to a higher speed.
- Practice using the scooter in an empty, open area until confident enough to operate in smaller and/or public areas.
- Keep this user manual in a safe place for future reference.

If any additional assembly, disassembly and/or operation assistance is required, please contact CareCo.

KEY DEFINITIONS

This user manual contains warnings and suggestions marked with the following symbols:



WARNING! Highlights a potentially hazardous condition/situation for the user and/or product.



SUGGESTION General suggestions and advice for operating the product.

Need help with assembly?

We've put together a step-by-step assembly guide to help you get your product set up safely and correctly. Just scan the QR code with your phone camera to play the video.



WATCH NOW

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GETTING STARTED

CARTON CONTENTS

ITEM NUMBER	DESCRIPTION	QUANTITY
1	CareCo Traverse Mobility Scooter	1
2	CareCo Traverse Seat	1
3	Armrest Set	1
4	Mirror Set	1
5	Basket	1
6	Charger	1
7	Key Set	1



We strongly recommend that you keep the box and internal packaging for the duration of your warranty period.

PRODUCT COMPONENTS



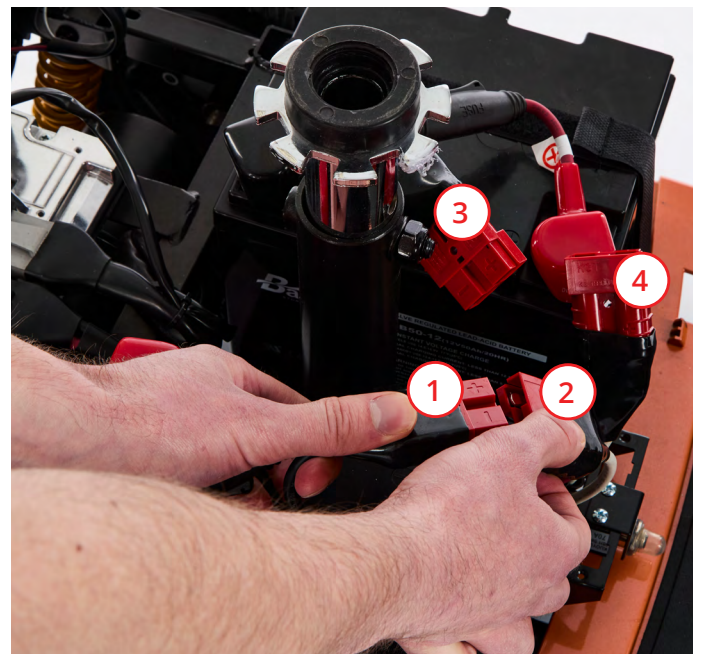
SETTING UP YOUR CARECO TRAVERSE MOBILITY SCOOTER



1. Remove all components from the outer packaging, then place them onto a level surface.

2. Squeeze the tiller adjustment lever whilst raising the tiller.

Release the lever when the tiller is at the desired height.



3. Remove the battery cover thumbscrews, then lift the battery cover away from the scooter.

4. Connect the two sets of power cables together.



5. Reinstall the battery cover and thumbscrews.



6. Place the seat onto the seat post, then lift the backrest.



7. Insert the armrest(s) into the lower seat bracket, then secure using the hand knob(s) provided.



8. Fold down the armrest pad(s) into the seated position.



9. Place the mirror clamp(s) over the tiller handle(s), then insert the mirror(s) into the screw thread(s).

10. Place the basket onto the front basket holder.



11. Charge the scooter for 12-16 hours before first use.



SUGGESTION Subsequent charging times range from 8-12 hours. Visit “CHARGING YOUR MOBILITY SCOOTER” for more information.

HOW TO USE YOUR MOBILITY SCOOTER

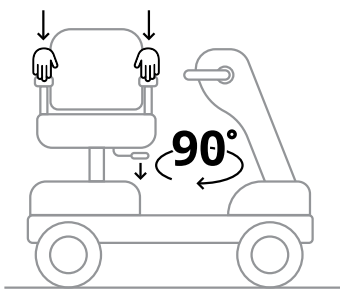
USER INSTRUCTIONS

TRANSFERRING TO & FROM

There are two methods for users to get on or off of the mobility scooter safely.

Always ensure the scooter is switched [OFF] and in [DRIVE] mode before getting on/off the scooter.

METHOD 1



TRANSFERRING TO

Lower the seat swivel lever and rotate the seat 90 Degrees away from the tiller.

Support your body using the armrests, before lowering into the seat.

Lower the seat swivel lever and rotate your body towards the tiller.

Release the seat swivel lever to secure the seat position.

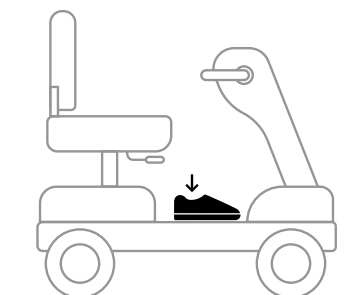
TRANSFERRING FROM

Lower the seat swivel lever and rotate the seat 90 degrees away from the tiller.

Support your body using the armrests, place your feet on the ground before pushing upwards to lift out of the seat.

Lower the seat swivel lever and rotate the seat towards the tiller.

METHOD 2

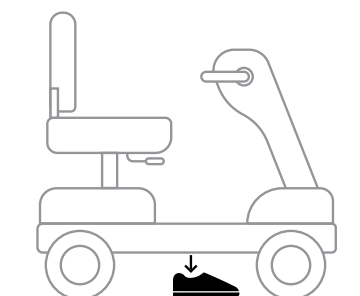


TRANSFERRING TO

Lift the scooter armrest(s) upwards

Support your body by placing one foot on the scooter footplate before lowering into the seat.

Lower the armrest into its resting position.



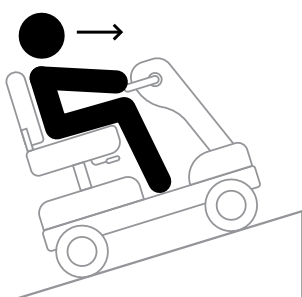
TRANSFERRING FROM

Lift the scooter armrest(s) upwards.

Support your body by placing one foot on the ground before pushing upwards to lift out of the seat.

Lower the armrest into its resting position.

GRADIENTS



ASCENDING GRADIENTS

Tilt your upper body forward when travelling up gradients for increased stability.



DESCENDING GRADIENTS

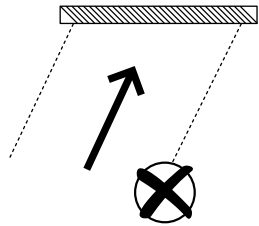
Tilt your upper body back when travelling down gradients for increased stability.

The maximum safe slope of incline is 12°.

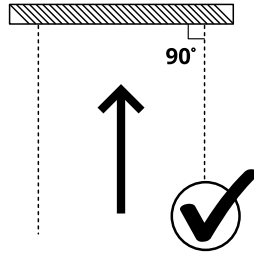
THRESHOLDS & FIXED OBSTACLES

Approach thresholds vertically to avoid scooter misbalance.

Incorrect Approach



Correct Approach



STAIRS, ESCALATORS AND LIFTS

The scooter is not designed to travel up/down stairs and escalators. Use a lift whenever possible.

DOORS & GATES

Determine whether the door/gate opens towards or away from the user.

Reach for the handle and carefully accelerate forwards or backwards depending on the door/gate orientation.

CORNERING

Approach corners at a speed that the user feels comfortable and in control of. If at any point the user feels like the scooter may tip, reduce the scooter speed and steering angle.

BRAKING TYPES

REGENERATIVE BRAKING

Slows the scooter when the throttle returns to the centre position

Slows the scooter when the speed limiter is exceeded

PARKING BRAKE

Activates after the scooter has come to a stop.

Activates when the product is in [DRIVE] mode and is powered [OFF].

BRAKING DISTANCE

On flat surfaces, braking distance is approximately equal to the length of the scooter. Braking distance may increase when travelling downhill.

TILLER CONTROLS



BATTERY GAUGE

Displays the battery level status.

INDICATOR SWITCH

Push to activate the left or right turning signal.

HEADLIGHT BUTTON

Push to activate/deactivate the front light.

KEY SWITCH

Insert/extract the key to activate or deactivate the scooter.

SPEED DIAL

Turn clockwise to increase the scooter's speed setting. (Towards the hare icon)

Turn anti-clockwise to decrease the scooter's speed setting. (Towards the tortoise icon)

HORN BUTTON (S)

Push to sound the horn.

THROTTLE LEVER

Using your right hand, press the throttle lever to move the scooter forwards. Using your left hand, press the throttle lever to move the scooter backwards.

When the lever is released, it will return to the centre and the scooter brake will automatically engage.

TILLER CHARGING SOCKET

Insert the charger to charge the scooter's battery.

MAX SPEED SWITCH

Switch between a 4MPH or 8MPH maximum speed limit.

USB PORT

Insert USB powered accessories and devices.



CIRCUIT BREAKER

Your scooter is equipped with a circuit breaker to protect the motor and other components in case of a power overload. If the scooter overloads, the power will turn off. To reactivate the scooter:

1. Switch [OFF] the scooter.
2. Wait for 60 seconds.
3. Press and hold the breaker button for up to 5 seconds.
4. Switch [ON] the scooter.



SEAT



ATTACHING

1. Place the seat onto the seat post at a 90-degree angle, away from the tiller.
2. Lower the seat lever and rotate the seat towards the tiller.



REMOVING

1. Lower the seat lever and rotate the seat 90-degrees away from the tiller.
2. Pull the seat upwards to remove it from the scooter.



SUGGESTION Remove the scooter armrests and fold down the backrest to assist with attaching/removing.



WARNING! The traverse seat may be too heavy for some individuals to remove from the scooter. Ask for assistance if required to avoid scooter damage and/or personal injury.

BASKET

ATTACHING

Place the basket onto the front basket holder hooks.

REMOVING

Lift the basket away from the front basket holder hooks.

MAX CARRY WEIGHT  5 KG



REAR-VIEW MIRRORS

ATTACHING

1. Place the mirror clamp over the tiller handle, then insert the mirror into the screw thread.
2. Repeat on the other side.

REMOVING

1. Unscrew the mirror from the thread, then remove the mirror clamp.
2. Repeat on the other side.



ATTACHING ADDITIONAL STORAGE

The Traverse gives you the option of attaching a scooter trailer/storage box to transport additional belongings or other items. To attach additional storage:

1. Pry the blanking plate away from the rear seat frame.
2. Remove the rear hand knob from the frame.
3. Insert the additional storage framework into the rear seat frame.
4. Secure using the hand knob provided.



WARNING! Attaching additional storage can change the way the scooter handles, including its speed and turning ability. Take extra care when travelling with additional storage.

MOBILITY SCOOTER MODES



DRIVE MODE

(ELECTRONIC ASSISTED BRAKING)

Push the lever forwards to engage Drive Mode.

(The scooter cannot be pushed manually by the user).



FREEWHEEL MODE

Pull the lever backwards to engage Freewheel Mode.

(The scooter can be pushed manually by the user).



WARNING! Do not change the scooters mode whilst on an incline.



SUGGESTION Switching [ON] the scooter whilst in freewheel mode will activate the scooters automatic warning function.

EMERGENCY BRAKING

Switch [OFF] the power while moving to immediately stop the scooter.



WARNING! This method is for emergency situations only.

Repeated use of the [ON/OFF] switch to stop the scooter may shorten the life of the scooter's components.

YOUR MOBILITY SCOOTER BATTERIES

If for any reason the scooter requires replacement batteries, please contact CareCo.

BATTERY SPECIFICATION

BATTERY TYPE	LEAD-ACID
SPILLABLE/NON-SPILLABLE	NON-SPILLABLE
VOLTAGE	12V
AMPAGE	50AH
QUANTITY	2



WARNING! Do not tamper with the batteries.

MAXIMUM POTENTIAL DISTANCE

The maximum potential range that the scooter can travel is dependent on varying factors. This may include but is not limited to: Driving surface, operating habits, weather conditions and user weight.

The proposed distance for the CareCo Traverse is 32KM.

CHARGING YOUR MOBILITY SCOOTER

1. Lift the plastic cover on the tiller to reveal the charging socket.
2. Insert the charger's 3-pin output into the charging socket.
3. Insert the outlet plug into a wall socket.
4. Switch [ON] the wall socket.
5. Charge for 8-12 hours.

When charging is complete, switch [OFF] the wall socket, then remove the charger from the charging port.



SUGGESTION Ensure the scooter is switched [OFF] before charging.

CHARGING REGIME



Maintaining good charging habits for your mobility scooter will maximize the battery life and range per charge.

After performing an extended initial charge of 12-16 hours, battery charging times range from 8-12 hours. This is dependent on scooter usage, ambient temperature, and operating habits.

Daily Use	If the scooter is used daily, charge the battery at the end of each day, and leave it on charge until the following morning.
Weekly Use	If the scooter is used once or twice a week, charge the battery for at least 8-12 hours once a week.
Monthly Use	If the scooter is stored for long periods of time, charge the battery for 8-12 hours, once every two weeks to preserve the life of the battery.

CHARGER INFORMATION

The battery charger is fitted with a smart LED indicator that indicates when the battery is charging and when charging is complete.

LED Indicator	Charging Status
 GREEN	Charged
 RED	Charging



WARNING! Do not use the supplied charger with any other electrical device.

Only charge the scooter with the supplied charger or an official replacement.

Do not leave the scooter on charge indefinitely.



SUGGESTION Charge the battery in a cool, dry place with plenty of ventilation.

TRANSPORTATION & STORAGE

TRANSPORTATION

LAND TRANSPORT

Ensure any adjustable parts are properly secured before transport to avoid transit damage.



WARNING! This product cannot be used as a seat in a motor vehicle.



STORING THE SCOOTER

SHORT TERM STORAGE

Store the scooter in a cool and dry environment. Do not store in extreme temperatures.

LONG TERM STORAGE

Fully charge the battery before long term storage.

Store the scooter in a cool and dry environment. Do not store in extreme temperatures.

Charge the battery once every two weeks to preserve the life of the battery.

STORAGE TEMPERATURE

-25°C to 50°C



WARNING! Storing the scooter in extreme temperatures can cause premature rusting & damage to the scooters electronic system.

COMFORT ADJUSTMENTS

TILLER ANGLE ADJUSTMENT

1. Squeeze and hold the tiller lever.
2. Pivot the tiller until it is at a suitable and comfortable angle.
3. Release the tiller lever to secure the position.



WARNING! The Traverse tiller is operated by a gas strut. Take extra care when adjusting the tiller angle.

BACKREST ANGLE ADJUSTMENT

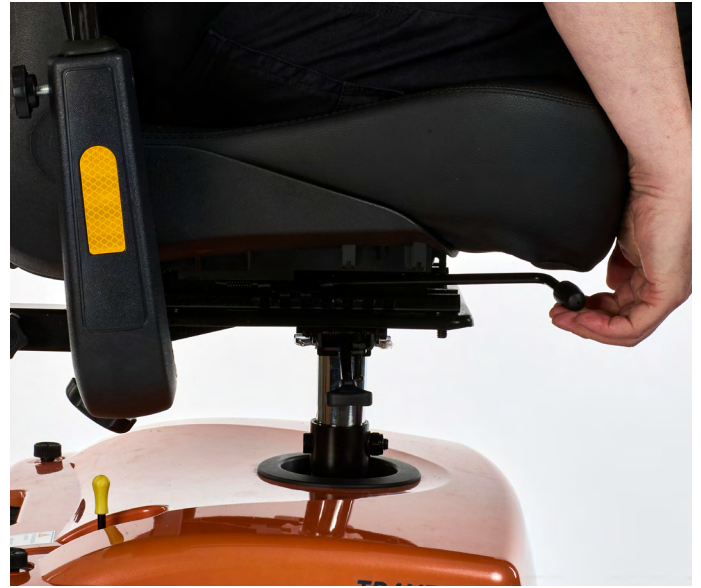
1. Lift and hold the underseat lever on the left side of the seat.
2. Pivot the backrest until it is at a suitable and comfortable angle.
3. Release the underseat lever to secure the position.



WARNING! Ensure the backrest is secure before use.

SEAT POSITION ADJUSTMENT

1. Lift and hold the underseat lever on the front right side of the seat.
2. Move the seat forwards/backwards until it is in a suitable and comfortable position.
3. Release the underseat lever to secure the position.



WARNING! Ensure the seat is secure, and the tiller handles are at a comfortable distance before use.

SEAT HEIGHT ADJUSTMENT

Adjust the seat height using simple household tools.

1. Remove the seat & battery cover from the scooter following the instructions within this user manual.
2. Disconnect the red battery plugs.
3. Remove the seat post bolt using a hex key and spanner.
4. Lift or lower the seat post to the desired height.
5. Secure the new seat height position using the seat post bolt and tools.
6. Reconnect the battery plugs, then install the battery cover and seat.




WARNING! Ensure the scooter is switched [OFF] and the red battery plugs are disconnected before adjusting the seat height.

ARMPAD HEIGHT ADJUSTMENT

1. Remove the hand knob from the back of the armrest.
2. Lift/lower the armrest until it is at the desired height.
3. Re-insert the hand knob to secure the position.
4. Repeat on the other side.



 **WARNING!** Ensure both armpads are secure and at the same height before use.

ARMREST WIDTH ADJUSTMENT

1. Remove the hand knob from the base of the armrest.
2. Move the armrest inwards/outwards until it is in a suitable and comfortable position.
3. Reinsert & secure the hand knob.
4. Repeat on the opposite side.



 **WARNING!** Ensure the armrests are an equal distance apart and are secure before use.

OPTIONAL EXTRAS

TRAVERSE CANOPY & RAIN COVER

Stay dry when out and about in unpredictable weather with the Traverse canopy & rain cover.

Contact CareCo for more information.



TRAVERSE PANNIER BOX

Keep your belongings safe when on the go with the Traverse pannier box".

Contact CareCo for more information.



LOOKING AFTER YOUR MOBILITY SCOOTER

CLEANING

Clean the scooter at regular intervals to prevent poor driving performance, and unwanted dirt build up. Use the guides below to keep the scooter in showroom condition for years to come.

The images provided are for visual reference only.

QUICK CLEAN (RECOMMENDED AFTER EACH JOURNEY)



You will need:

Hand Towel

Soft Bristle Brush

1. Loosen any dirt/debris from the scooter using a soft bristle brush.
2. Wipe over the scooter with a hand towel/microfibre cloth.



SUGGESTION Regular cleaning & maintenance can help prolong the scooters lifespan.

DEEP CLEAN (RECOMMENDED MONTHLY)



You will need:

Hand Towel

Soft Bristle Brush

Sponge

Mild Soap/Detergent

Bucket

1. Loosen any dirt/debris from the scooter using a soft bristle brush.
2. Add a small amount of soap/detergent to a bucket, then fill it with warm water.
3. Dip the sponge into the soapy water, then wring it out until damp.
4. Wipe over the product from top to bottom with the sponge.
5. Empty the bucket and refill it with warm water.
6. Dip the sponge into the water and wring it out until damp.
7. Wipe down the product from top to bottom with the sponge to remove any soapy residue.
8. Dry the product thoroughly with a hand towel/microfibre cloth.



WARNING! Do not use bleach or strong chemicals to clean the scooter.

Ensure the scooter is switched [OFF] and disconnected from the mains prior to cleaning.

MAINTENANCE

Your scooter is made up of components which over time will become susceptible to wear and tear.

Knowing how to properly care and maintain your scooter will not only ensure peak performance and safe operation but will also help to maintain operation for years to come.

MAINTENANCE SCHEDULE

Carry out regular inspections to keep the scooter in optimum condition.

COMPONENT	INSPECTION DESCRIPTION	AT ANY TIME	WEEKLY	MONTHLY	QUARTERLY
TILLER CONTROLS	Ensure the tiller controls function as intended.	○			
DRIVE/BRAKE SYSTEM	Ensure the scooter moves normally and the brake is responsive.	○			
CONNECTIONS	Ensure the scooter connections are free from damage and corrosion.	○			
TYRES	Ensure tyres have sufficient tread and are in a good condition.				○
FRAMEWORK	Ensure the framework is clear from debris and damage.	○			
FASTENERS	Ensure all fasteners are tight and components are not loose.				
WHEELS	Ensure the wheels are aligned and drive straight.				○
UPHOLSTERY	Check for wear and tear.		○		○
OVERALL	Overall check for wear and residue build-up. Cleaning if required.			○	

REPAIRS

Certain scooter components can be repaired by the user with guidance provided by CareCo.

Other components can only be repaired/replaced by a service technician.

If for any reason the scooter requires repair due to a defect, contact CareCo immediately.

TROUBLESHOOTING

Your CareCo Traverse features an automatic fault warning function. If there is an internal issue with the scooter, the battery indicator will flash, and the horn will sound.

FLASH CODE	POSSIBLE CAUSE	POSSIBLE REMEDY
1 FLASH CODE	The battery voltage is too low.	Charge the batteries for 8-12 hours.
2 FLASH CODE	The battery voltage is too low.	Charge the batteries for 8-12 hours.
	The battery and/or its associated wiring has a fault.	Contact CareCo.
3 FLASH CODE	The battery voltage is too high.	<ol style="list-style-type: none"> 1. Switch [OFF] the scooter. 2. Wait for 60 seconds. 3. Switch [ON] the scooter
4 FLASH CODE	The motor has overheated.	<ol style="list-style-type: none"> 1. Switch [OFF] the scooter. 2. Wait for 10 minutes. 3. Switch [ON] the scooter.
	The motor and/or its associated wiring has a fault.	Contact CareCo.
5 FLASH CODE	The scooter is in [FREEWHEEL] mode.	<ol style="list-style-type: none"> 1. Switch [OFF] the scooter, then remove the key. 2. Place the scooter in [DRIVE] mode. 3. Insert the key, then switch [ON] the scooter.
	The brake and/or its associated wiring has a fault.	Contact CareCo.
6 FLASH CODE	The charger is connected to the scooter.	<ol style="list-style-type: none"> 1. Switch [OFF] the scooter, then remove the key. 2. Disconnect the charger. 3. Insert the key, then switch [ON] the scooter.
7 FLASH CODE	The throttle lever is being obstructed.	<ol style="list-style-type: none"> 1. Switch [OFF] the scooter, then remove the key. 2. Release the throttle lever obstruction 3. Insert the key, then switch [ON] the scooter.
	The throttle and/or its associated wiring has a fault.	Contact CareCo.
	The speed potentiometer and/ or its associated wiring has a fault.	Contact CareCo.
8 FLASH CODE	The motor and/or its associated wiring has a fault.	Contact CareCo.
9 FLASH CODE	The controller and/or its associated wiring has a fault	Contact CareCo.



SUGGESTION It is normal for the scooter to make audible noise whilst in use, if you notice an unusual noise, contact CareCo.

WARNINGS & TECHNICAL INFORMATION

SPECIFICATIONS

OVERALL LENGTH (MM)	1218
OVERALL WIDTH (MM)	622
OVERALL HEIGHT (MM)	1110
FRONT WHEEL DIAMETER (IN)	10
REAR WHEEL DIAMETER (IN)	10
TOTAL WEIGHT INCLUDING BATTERIES (KG)	86.80
WEIGHT OF HEAVIEST COMPONENT (KG)	44
MAXIMUM SPEED (MPH)	8
MAXIMUM REVERSE SPEED (MPH)	2.7
REVERSING WIDTH (MM)	960
WEIGHT CAPACITY (KG)	159
GROUND CLEARANCE (MM)	63.5
MAXIMUM CLIMBABLE ANGLE (°)	12
MAXIMUM CURB HEIGHT CLIMBABLE (MM)	75
TURNING RADIUS (MM)	1350
SUSPENSION (YES/NO)	YES
SEAT HEIGHT (MM)	432 - 483
SEAT WIDTH (MM)	457
SEAT WEIGHT (KG)	16.8
BATTERY SPECIFICATION	12V 50AH X2
MOTOR SPECIFICATION	700W
CHARGER SPECIFICATION	5A
CONTROLLER SPECIFICATION	120A
BATTERY WEIGHT (KG)	26
MAXIMUM POTENTIAL RANGE (KM)	32
STOPPING DISTANCE FROM MAX SPEED (MM)	330
MIN/MAX OPERATING TEMPERATURE (°C)	-25 – 50
MIN/MAX STORAGE TEMPERATURE (°C)	-40 – 65
TYRE TYPE	SOLID
EXPECTED SERVICE LIFE (YEARS)	5 YEARS
VM RESISTANCE RATING (EM IMMUNITY)	20V/M
HANDLEBAR DIAMETER (MM)	30

The maximum weight limit for this product includes both the user and any other accessories fitted to the scooter.

ELECTROMAGNETIC INTERFERENCE (EMI)


Powerchairs and mobility scooters may be susceptible to electromagnetic interference (EMI).

Electromagnetic energy (EM) is emitted from sources such as radio stations, TV stations, amateur radio (HAM) transmitters, two-way radios, and cellular phones.

The interference (from radio wave sources) can cause the powerchair/mobility scooter to release its brakes, move by itself, or move in unintended directions. It can also permanently damage the powerchair/mobility scooter's control system.

Each powerchair/mobility scooter can resist EMI up to certain intensity. The intensity of the interfering EM energy can be measured in volts per meter (V/m).

If the scooter is operating abnormally, turn off the scooter and/or the equipment that is believed to be causing the interference.

 **WARNING!** Do not operate portable personal communication devices, such as citizen band (CB) radios and mobile phones when the scooter is powered [ON].

If use of a personal communication device is required, ensure the scooter operates as intended.

Avoid using the scooter near transmitters, such as radio or television stations.

Adding unauthorised accessories, parts, or modification can make the scooter more susceptible to interference from radio wave sources.

The immunity level of this mobility scooter is 20 V/m.

PROGRAMMING

The scooter can be programmed using computer-based software and/or using a handheld programming device.

Programming should only be completed by a qualified service technician. Unauthorised modifications will affect driving performance and other parameters.

PRODUCT RE-ISSUING

Ensure the product is safe and functions as intended before re-issuing.

RECYCLING & DISPOSAL

Scooter components should not be disposed of with normal household waste as they can cause harm to the environment.

When disposing of the scooter and/or its components, users should follow Waste Electrical and Electronic Equipment policies (W.E.E.E).

For battery disposal, users should follow local disposal/recycling regulations.

Contact CareCo if further advice is needed regarding recycling & disposal.

INTENDED USE

This product is intended for users who experience difficulty in walking and/or have reduced mobility.

INTENDED USER

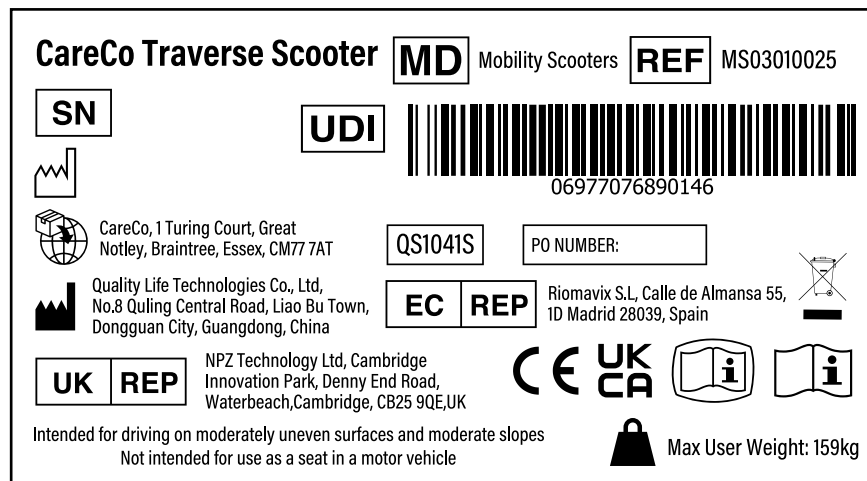
To aid a user with mobility limitations to move around independently and safely.

INTENDED ENVIRONMENT

This scooter is designed to be used both indoors and outdoors on firm, level ground. Take care when using the scooter in inclement weather conditions.

PRODUCT IDENTIFICATION


The product identification label is located on the seat post.



DEFINITIONS

#	Model number		Refer to instruction manual
LOT	Batch code		Caution
	Date of manufacturer		Indicates electrical / electronic equipment must be disposed of in accordance with the WEEE regulation.
	Manufacturer's address		Keep away from rain
	Product expiry date		Keep away from sunlight
UK REP	UK responsible person		
UK CA	UKCA Mark		
	Non sterile		

GENERAL WARNINGS

- Take appropriate safety measures and obey local pedestrian traffic rules. CareCo are not responsible for personal injury and/or product damage caused by improper use.
- Use safety equipment such as reflectors, reflective clothing, and lighting when in low lit areas.
- Consult a healthcare professional regularly to ensure that there are no health/physical conditions that limit or compromise the user's safety when using the scooter.
- If the user is taking over-the-counter medications, prescriptions or if physical activity is limited, please consult a physician. Some medications and medical conditions may limit the user's ability to operate the scooter.
- Do not operate the scooter after consuming alcohol as this can affect the safe operation of the scooter.
- Do not use the scooter for any other purpose other than its intended use. Incorrect use of the scooter can cause a safety hazard to the product and the user.
- This scooter is intended for one user at a time. Do not exceed the maximum load weight of 159kg.
- Do not place the scooter in FREEWHEEL mode when on an incline.
- Switch [OFF] the scooter when sat in a fixed position for extended periods of time.
- Avoid using accessories that could interfere with the safe operation of the throttle.
- Do not alter the products wiring.
- Prolonged exposure to hot and cold environments may damage the scooter's upholstery and electrical components.
- Keep body, clothing, and any other objects away from moving parts to avoid trap hazards.
- Prolonged storage at low or high temperatures can damage the scooter.
- Do not transport the scooter or battery with combustible materials.
- This product cannot be used as a seat in a motor vehicle. 
- Ensure the scooter is in Drive mode before operating.
- Be aware of surroundings at all times when using the scooter.

EXPECTED LIFETIME

The Expected Lifetime is the estimated period of time for which the scooter is expected to function according to its intended use.

Various items such as weight capacity, user behaviour, external conditions and intensity of use can affect the expected lifetime.

WEIGHT CAPACITY:

If the user exceeds the weight limit specified, it may affect the scooter's expected lifetime.

USER BEHAVIOUR:

Extreme temperatures, humidity and exposure to harsh weather conditions can accelerate the deterioration of the scooter.

EXTERNAL CONDITIONS:

Using excessive force, rough handling or dropping components can significantly shorten the scooter's expected lifetime.

USAGE:

A scooter that is used daily may experience more wear and tear compared to a scooter that is used occasionally.

The expected lifetime for the scooter is 5 years providing the instructions and information within this user manual are followed.

Regular cleaning, lubrication of moving parts, and tightening of loose fixings will prevent premature wear and damage and extend the product's lifetime.

The expected lifetime is not related to the product warranty.

WARRANTY

If a component requires repair or replacement due to a specific manufacturing or material defect within its warranty period, it will be repaired or replaced free of charge by CareCo.

- **FRAME: 1-YEAR LIMITED WARRANTY**
- **ELECTRONIC COMPONENTS: 1-YEAR LIMITED WARRANTY**
- **BATTERY: 6-MONTH LIMITED WARRANTY**

Consumables are not covered under normal warranty circumstances unless they have clearly suffered excessive wear or damage as a direct result of a manufacturing defect. These items include grips, tyres, and rubber accessories.

The guarantee for the scooter is not transferable.

Parts that have been previously replaced that require subsequent repair or replacement due to manufacturing defects will be honoured for the remainder of the scooter's warranty period.

Parts that have been purchased by the end user after the original warranty period has expired have a warranty period of 12 months.

CareCo is not responsible if the scooter requires repair or replacement as a direct result of:

- Changes or modifications made to the product that fall outside of the manufacturer's specifications.
- The product not being serviced or maintained according to the manufacturer's recommendations contained in this user manual.
- Negligence, Accidental Damage, and Improper use.
- Repairs attempted before CareCo have been notified.
- The product being purposely damaged or mistreated.

In the unlikely event that this product is recalled, CareCo will notify the user.

Please ensure that your contact information is up to date.

Alternatively, please visit our website for any product alerts: www.CareCo.co.uk



NOTES



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