



# Toronto

SWIVEL RECLINER

 WATCH NOW

Scan me on your  
phone camera  
to watch our  
assembly video.



**USER MANUAL**

PRODUCT CODE: FN05010008



## INTRODUCING YOUR TORONTO H&M SWIVEL RECLINER

The Toronto H&M Swivel Recliner has been expertly crafted to provide you with optimum support and customizable positions to suit your individual needs.

Due to CareCo's commitment to continuous product improvement, product information and designs are subject to change without notice. No claims can be made based on the data and illustrations in this user manual.

The latest/current version of this user manual is available on our website.



CareCo (UK) Limited, 1 Turing Court,  
Great Notley, Braintree, CM77 7AT

Tel: 0333 015 5000  
[www.CareCo.co.uk](http://www.CareCo.co.uk)

Thank you for choosing CareCo.



This manual can be viewed in PDF format at the following URL: **[www.careco.co.uk](http://www.careco.co.uk)**



Proud partners of the Furniture Industry Research Association.



## BEFORE USE

This user manual contains all the necessary information you need to safely operate and care for your Toronto H&M Swivel Recliner, ensuring you'll be able to enjoy its features for years to come. Before attempting to operate your swivel recliner, complete the following:

- Read and follow all instructions within this user manual.
- Take the time to understand the recliners operation and controls.
- Ensure the recliner has been correctly assembled and is safely positioned with enough space to rise and recline without obstruction.

If any additional assembly, disassembly and/or operation assistance is required, please contact CareCo.

Keep this user manual in a safe place for future reference.

## KEY DEFINITIONS

This user manual contains warnings and suggestions marked with the following symbols:



**WARNING!** Highlights a potentially hazardous condition/situation for the user and/or product.



**SUGGESTION** General suggestions and advice for operating the product.

## Need help with assembly?

We've put together a step-by-step assembly guide to help you get your product set up safely and correctly. Just scan the QR code with your phone camera to play the video.





## CONTENTS

<b>GETTING STARTED</b>	<b>6</b>
CARTON CONTENTS	
FIXING KIT CONTENTS	
SETTING UP YOUR TORONTO H&M SWIVEL RECLINER	
<b>HOW TO USE YOUR SWIVEL RECLINER</b>	<b>10</b>
USER INSTRUCTIONS	
BODY POSITIONING	
OPTIONAL EXTRAS	
ARM & HEADREST COVERS	
<b>LOOKING AFTER YOUR SWIVEL RECLINER</b>	<b>14</b>
UPHOLSTERY CARE	
<b>MAINTENANCE</b>	<b>15</b>
MAINTENANCE SCHEDULE	
REPAIRS	

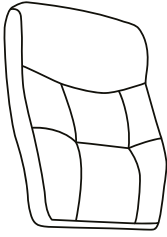

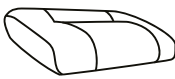


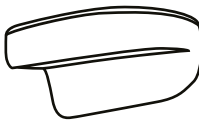


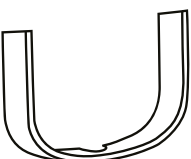







<b>TROUBLESHOOTING</b>	16
<b>WARNINGS &amp; TECHNICAL INFORMATION</b>	17
SPECIFICATIONS	
ELECTROMAGNETIC INTERFERENCE (EMI)	
PRODUCT RE-ISSUING	
RECYCLING & DISPOSAL	
INTENDED USE	
INTENDED ENVIRONMENT	
MODIFICATIONS	
PRODUCT IDENTIFICATION	
GENERAL WARNINGS	
<b>EXPECTED LIFETIME</b>	22
<b>WARRANTY</b>	23
<b>NOTES</b>	24







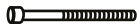



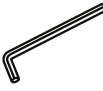




## GETTING STARTED

### CARTON CONTENTS

<b>A</b>  Qty: 1	<b>B</b>  Qty: 1	<b>C</b>  Qty: 1
<b>D</b>  Qty: 1	<b>E</b>  Qty: 1	<b>F</b>  Qty: 1 Pair
<b>G</b>  Qty: 1	<b>H</b>  Qty: 1	<b>I</b>  Qty: 1
<b>J</b>  Qty: 1	<b>K</b>  Qty: 2 Pair	<b>L</b>  Qty: 1 Pair
<b>M</b>  Qty: 2	<b>N</b>  Qty: 2	

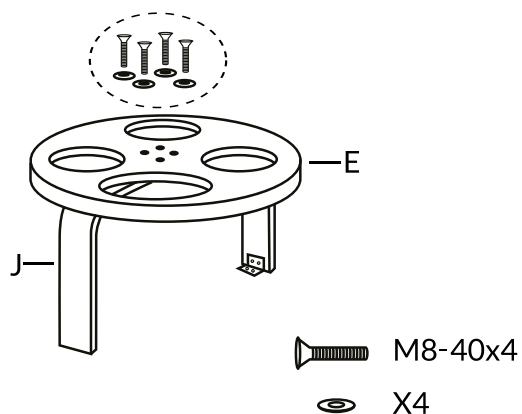
### FIXING KIT CONTENTS

M6-30  Qty: 8	M8-20  Qty: 6	M8-30  Qty: 2
M8-40  Qty: 4	M8x50  Qty: 13	M8-60  Qty: 1
M8-70  Qty: 2	M8 Nuts  Qty: 3	M8 Washers  Qty: 4
M8x16  Qty: 8	M8 Allen Key  Qty: 1	M6 Allen Key  Qty: 1
M8 Spanner  Qty: 1		

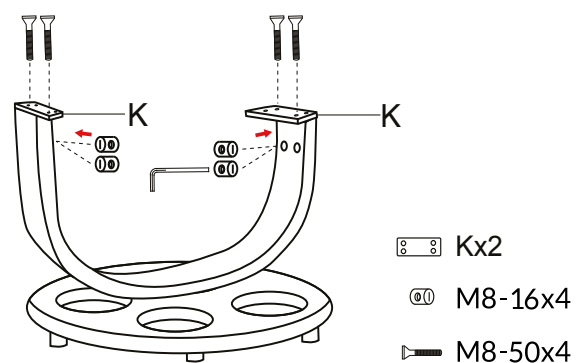


## SETTING UP YOUR TORONTO H&M SWIVEL RECLINER

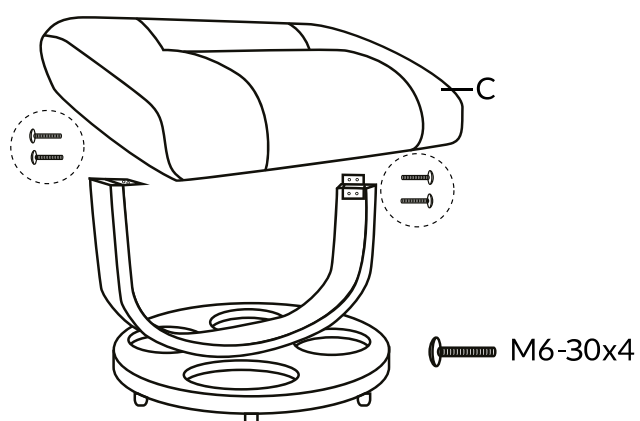
1



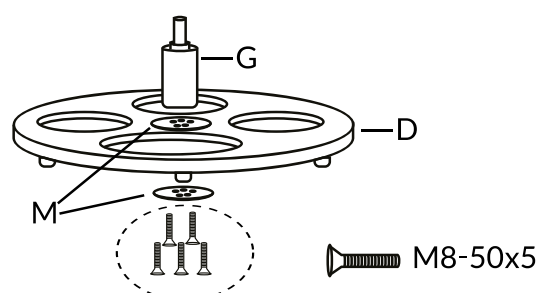
2



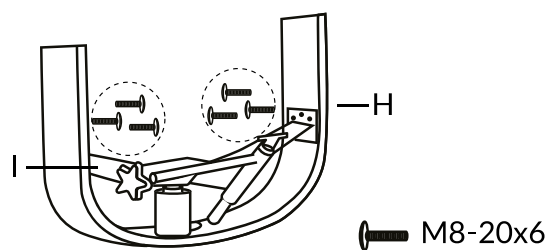
3



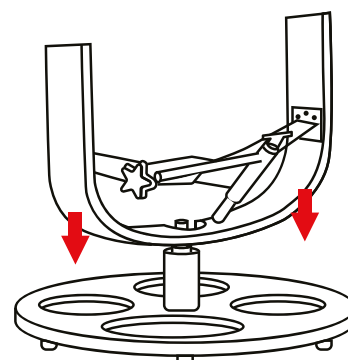
4



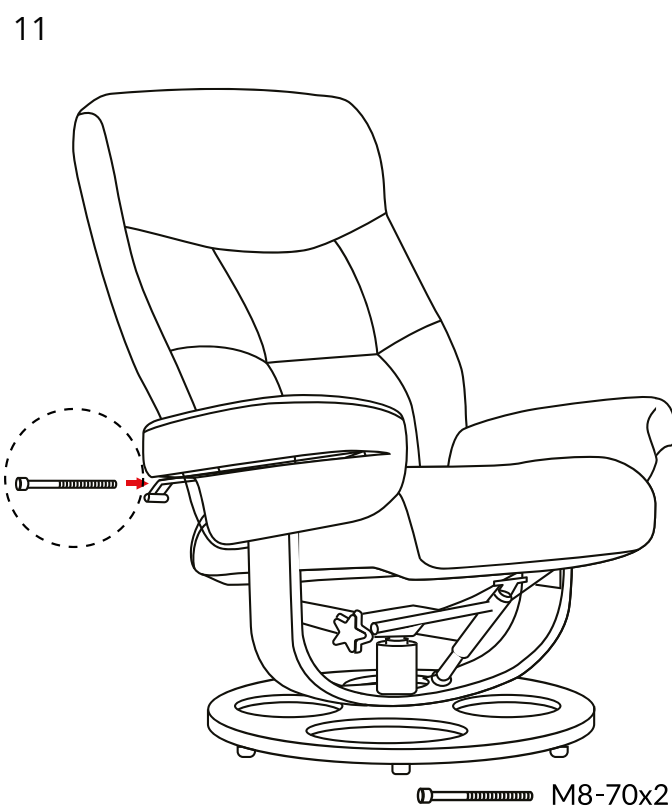
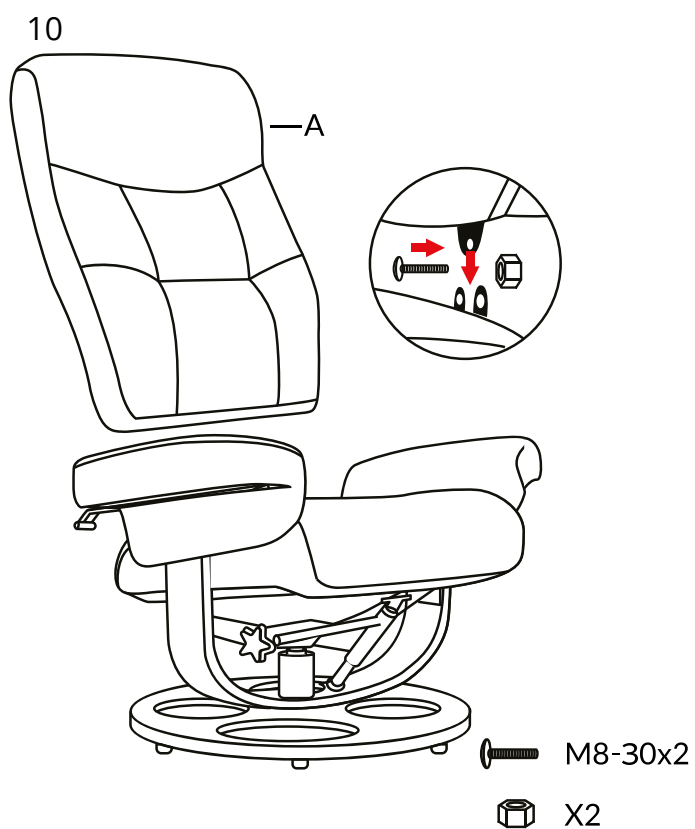
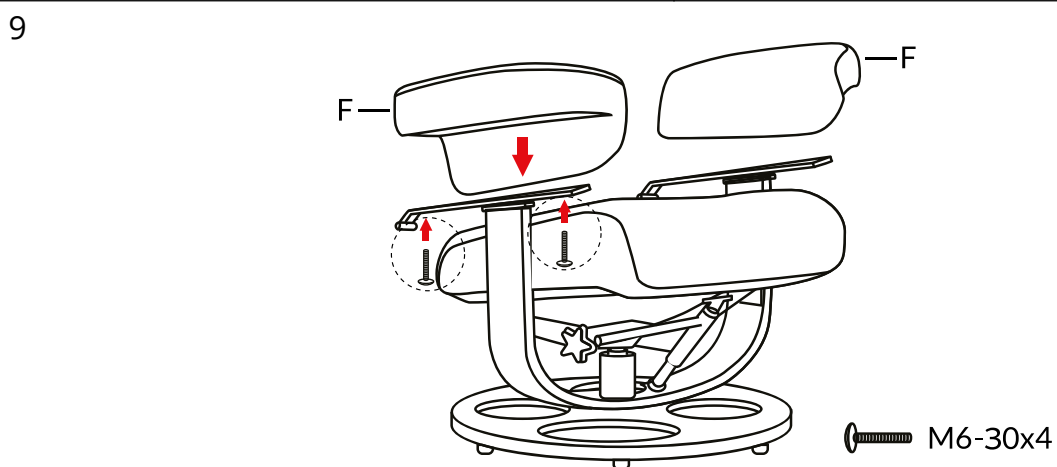
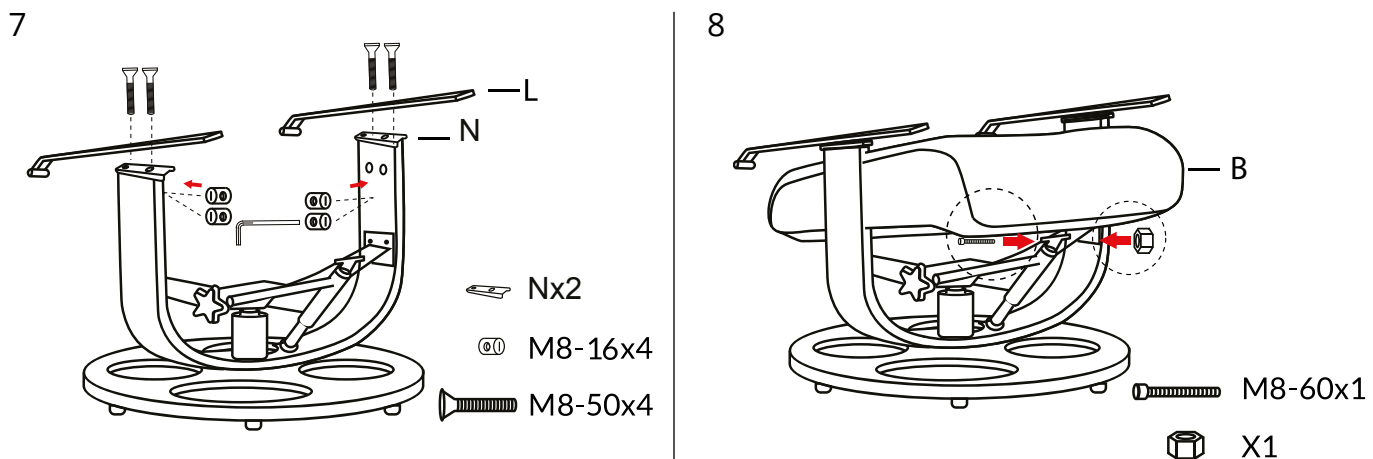
5



6

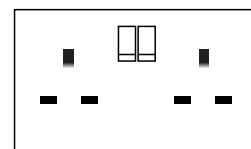
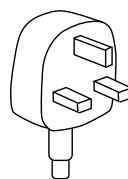
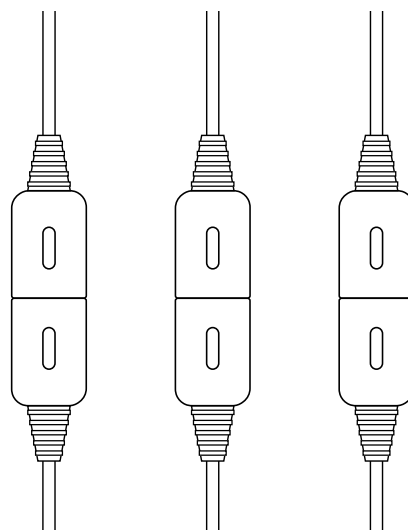








11



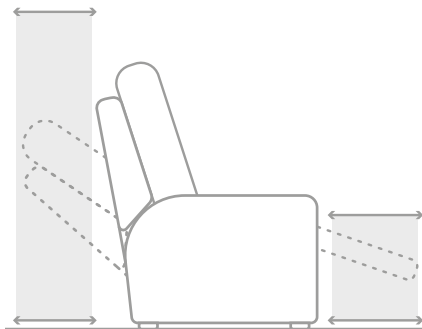
**⚠ WARNING!** Ensure all parts are secure and all cables are connected before use.

**💡 SUGGESTION** If for any reason the swivel recliner needs to be disassembled, use the set-up instructions as a guide to disassemble the recliner.



## HOW TO USE YOUR SWIVEL RECLINER

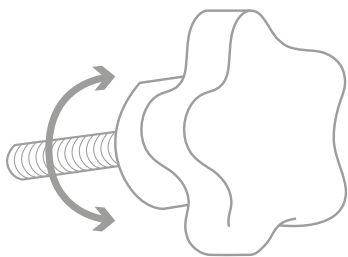
### USER INSTRUCTIONS



Position the chair on a level surface with enough space to rise & recline.

If required, ask for assistance from an attendant when positioning the chair to avoid personal injury and product damage.

### USER CONTROL



Twist the knob anticlockwise to adjust the chair's angle.

Twist the knob clockwise to secure the position.

### SITTING DOWN

Ensure the swivel recliner is in the seated position, and the twist knob is securely fastened.

Gradually move backwards, using the armrests for support if needed before lowering into the seat.

### STANDING UP

Ensure the swivel recliner is in the seated position, and the twist knob is securely fastened.

Use the armrests for support if needed before lifting upwards to leave the chair.

### CHILDREN & PETS

Keep children and pets away from all moving parts when operating the swivel recliner.

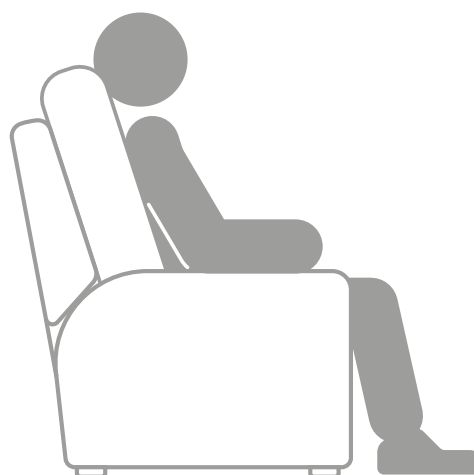
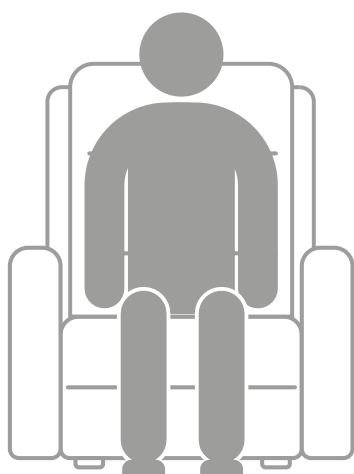


## BODY POSITIONING

### SITTING

Sit centrally within the chair and maintain a neutral posture.

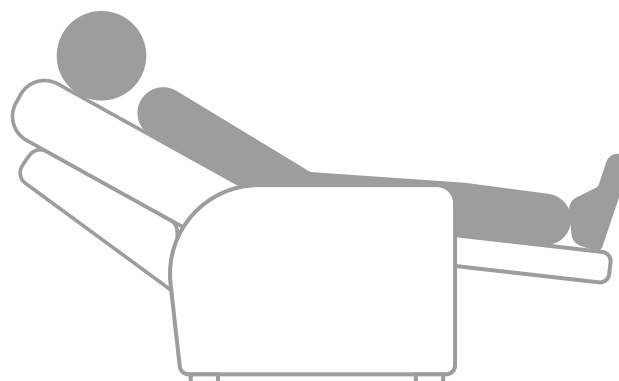
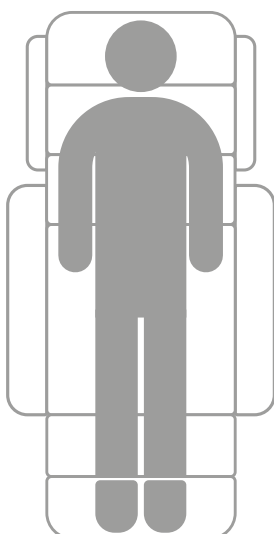
Avoid leaning forwards and sideways.



### LAYING

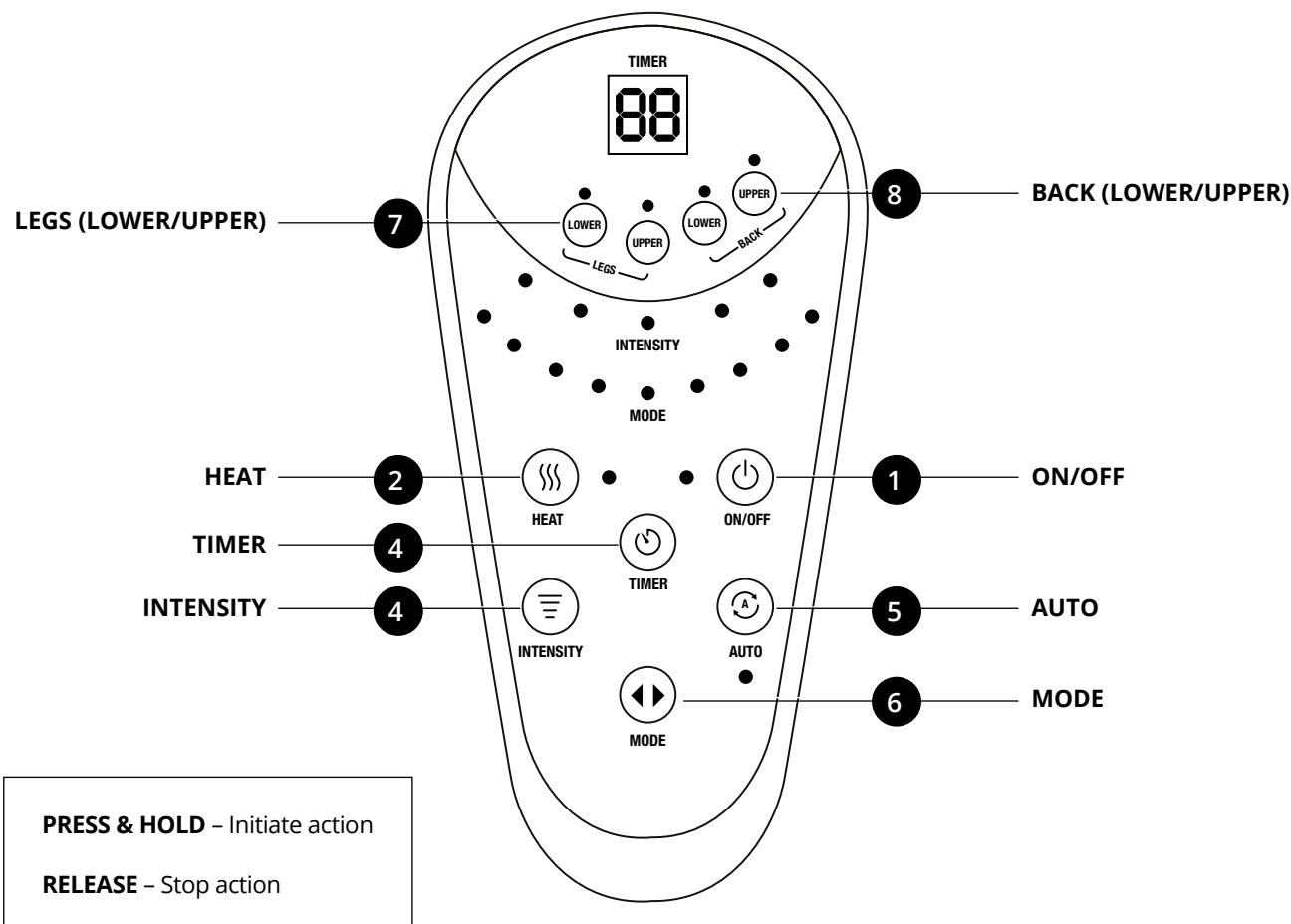
Lay on your back, centrally within the chair.

Do not lay on your side.





## HEAT & MASSAGE HANDSET CONTROLS



### 1 - ON/OFF

Press to switch ON/OFF the massage function.

### 2 - HEAT

Press to activate/deactivate the chair's heat function.

### 3 - TIMER

Press to set a timer for the chairs heat & massage setting.

### 4 - INTENSITY

Press to adjust the massage intensity setting from 5 different options.

### 5 - AUTO

Press to activate/deactivate the chair's automated massage setting.

### 6 - MODE

Press to switch between 9 different massage modes.

### 7 - LEGS (LOWER/UPPER)

Press to activate/deactivate massage in the specified "LEGS" zone.

### 8 - BACK (LOWER/UPPER)

Press to activate/deactivate massage in the specified "BACK" zone.



## TRANSFORMER PLUG

The swivel recliner chair transformer is fitted with an LED indicator that indicates when the power is [ON] and when the power is [OFF].

LED Indicator	Power Status
---------------	--------------

<input checked="" type="radio"/> GREEN	ON
--	----

<input type="radio"/> NONE	OFF
----------------------------	-----



**WARNING!** Do not place the transformer directly under the recliner chair.



**SUGGESTION** Place the transformer in a well-ventilated area.



## LOOKING AFTER YOUR SWIVEL RECLINER



**WARNING!** Personal injury or fire damage can occur if the chair comes into direct contact with a heat source. (e.g. cigarette, heater).

We recommend that the user does not smoke whilst using the swivel recliner chair however if the user wishes to do so, please adhere to the following safety guidelines:

- Never leave a cigarette unattended.
- Keep the ashtray a safe distance away from the swivel recliner.
- Ensure the cigarette is extinguished before disposal.

## UPHOLSTERY CARE

### GENERAL CLEANING

1. Use a vacuum cleaner or soft brush to remove dust and grime from the chair's upholstery.

### SPOT CLEANING

1. Blot the area with a clean absorbent cloth or sponge.
2. Pat dry with a towel or leave to air dry.

### STUBBORN SPOT CLEANING

1. Apply shampoo foam to the area using a soft brush.
2. Use circular motions to cleanse the area.
3. Wait for the area to dry thoroughly.
4. Vacuum the area.

### DEEP CLEANING

Contact a professional cleaning service if the chair becomes soiled.



**WARNING!** Do not use solvent-based cleaners.

Do not saturate the recliner in cleaning solution.



## MAINTENANCE

Your swivel recliner is made up of components which over time will become susceptible to wear and tear.

Knowing how to properly care and maintain your product will ensure it stays in showroom condition for years to come.

### MAINTENANCE SCHEDULE

Carry out regular inspections to keep your swivel recliner in optimum condition.

COMPONENT	INSPECTION DESCRIPTION	AT ANY TIME	WEEKLY	MONTHLY	QUARTERLY
FUNCTIONALITY	Ensure the swivel recliner moves and operates as intended.	○			
FRAMEWORK	Ensure the framework and swivel runners are clear from debris and damage.	○			
UPHOLSTERY	Check the wear and tear.		○		
OVERALL	Overall check for wear and residue build-up. Cleaning if required.			○	

### REPAIRS

Certain swivel recliner components can be repaired by the user with guidance provided by CareCo. Other components can only be repaired/replaced by a service technician.

If for any reason the swivel recliner requires repair due to a defect, contact CareCo Immediately.



## TROUBLESHOOTING

The below table is to be used as a guide to make the swivel recliner operational again.

If after troubleshooting the swivel recliner still does not operate, contact CareCo.

SYMPTOM	POSSIBLE CAUSE	POSSIBLE REMEDY
THE CHAIR DOES NOT SWIVEL	The swivel runners are being obstructed.	Check for any debris which may be obstructing the runners and remove if required.
		Contact CareCo.
THE CHAIR DOES NOT RISE/ RECLINE	The hand knob has not been loosened fully.	Twist the hand knob anticlockwise to recline the chair.
		Contact CareCo.
	The chair is being obstructed.	Check for any obstructions and remove if required.
		Contact CareCo.



**SUGGESTION** It is normal for the swivel recliner to make audible noise during action. If you notice an unusual noise, please contact CareCo.



## WARNINGS & TECHNICAL INFORMATION

### SPECIFICATIONS

OVERALL CHAIR LENGTH (SITTING) (MM)	895
OVERALL CHAIR LENGTH (RECLINED) (MM)	1110
OVERALL CHAIR HEIGHT (SITTING) (MM)	995
OVERALL CHAIR WIDTH (MM)	850
SEAT WIDTH (MM)	530
SEAT DEPTH (MM)	505
SEAT HEIGHT (MM)	480
FOOTREST MAXIMUM HEIGHT (MM)	460
MAXIMUM USER WEIGHT (KG)	150KG
MAXIMUM LEGREST WEIGHT (KG)	30KG
MIN/MAX STORAGE TEMPERATURE (°C)	(-10°C / 50°C)
MIN/MAX OPERATING TEMPERATURE (°C)	(-10°C / 50°C)
MAXIMUM HEAT FUNCTION TEMPERATURE RANGE	45°C
DEGREE OF PROTECTION AGAINST ELECTRIC SHOCK	CLASS II



## **ELECTROMAGNETIC INTERFERENCE (EMI)**

Swivel recliner chairs may be susceptible to electromagnetic interference (EMI).

Electromagnetic energy (EM) is emitted from sources such as radio stations, TV stations, amateur radio (HAM) transmitters, two-way radios, and cellular phones.

The interference (from radio wave sources) can cause the swivel recliner to move by itself or cause permanent damage to the swivel recliner's internals.

The user can help to prevent electromagnetic interference by maintaining a minimum distance between portable and mobile RF communications equipment.

It is recommended that at least 3 metres (9 feet) of distance be maintained between the swivel recliner chair and any hand-held equipment emitting 10W or more of output power.

This product has passed immunity testing and is rated as a Group 1, Class B product. Therefore, its RF emissions are very low and are not likely to cause any interference in nearby electronic equipment making the swivel recliner chair suitable for use in all establishments, including domestic, and hospitals.

Be aware that mobile phones, two-way radios, laptops, and other types of radio transmitters may cause unintended movement of your electrically powered device due to EMI. Exercise caution when using any of these items while operating your swivel recliner chair.

The addition of accessories or components to the swivel recliner chair can increase the susceptibility of the chair to EMI. Do not modify your lift chair in any way.

## **DEGREE OF PROTECTION AGAINST ELECTRIC SHOCK**

CLASS II

## **STORAGE TEMPERATURE**

-10°C to 50°C

## **OPERATING TEMPERATURE**

-10°C to 50°C



## **PRODUCT RE-ISSUING**

Ensure the product is safe and functions as intended before re-issuing.

## **RECYCLING & DISPOSAL**

When disposing of the fireside chair and/or its components, users should follow local disposal/recycling regulations.

Contact CareCo if further advice is needed regarding recycling & disposal.

## **INTENDED USE**

To provide maximum comfort and support while relaxing in a living space.

## **INTENDED ENVIRONMENT**

This chair is suitable for indoor use only.

## **MODIFICATIONS**

Unauthorized modifications and/or installation of unapproved 3rd party components and accessories can result in personal injury and product damage.

Do not modify the swivel recliner chair as this will void your warranty.
















**PRODUCT IDENTIFICATION**

The product identification label is located on the underside of the seat cushion.



**DEFINITIONS**

	Model number		Refer to instruction manual
	Batch code		Caution
	Date of manufacturer		Indicates electrical / electronic equipment must be disposed of in accordance with the WEEE regulation.
	Manufacturer's address		Keep away from rain
	Product expiry date		Keep away from sunlight
	UK responsible person		
	UKCA Mark		
	Non sterile		



## GENERAL WARNINGS

- Keep children and pets away from all moving parts when operating the swivel recliner.
- Do not allow children to play on or operate the swivel recliner.
- Keep hands and feet away from pinch points.
- Place the chair in an upright and closed position when not in use.
- Do not sit or stand on the footrest.
- Do not suddenly drop into the chair when sitting.
- Do not place objects under the chair.
- Ensure the area is clear of obstructions before operating the chair.
- Do not expose the chair to heaters, stoves, or direct sunlight.
- This chair is suitable for indoor use only.
- Beware of pinch/crush points.



## EXPECTED LIFETIME

The Expected Lifetime is the estimated period of time for which the swivel recliner is expected to function according to its intended use.

Various items such as weight capacity, user behaviour, and intensity of use can affect the expected lifetime.

### WEIGHT CAPACITY:

If the user exceeds the weight limit specified, it may affect the bath recliner's expected lifetime.

### USER BEHAVIOUR:

Using excessive force, rough handling or dropping components can significantly shorten the recliner's expected lifetime.

### INTERNAL CONDITIONS:

Exposure to direct sunlight, humidity and extreme temperatures can impact the recliner over time. Ensure the chair is kept in a suitable environment to minimize these effects.

### USAGE:

A swivel recliner that is used daily may experience more wear and tear compared to a swivel recliner that is used occasionally.

The expected lifetime for the swivel recliner is 5 years providing the instructions and information within this user manual are followed.

Regular cleaning, lubrication of moving parts, and tightening of loose fixings will prevent premature wear and damage and extend the product's lifetime.

The expected lifetime is not related to the product warranty.



## WARRANTY

If a component requires repair or replacement due to a specific manufacturing or material defect within its warranty period, it will be repaired or replaced free of charge by CareCo.

- **1-YEAR LIMITED WARRANTY**

Consumables are not covered under normal warranty circumstances unless they have clearly suffered excessive wear or damage as a direct result of a manufacturing defect.

The guarantee for the swivel recliner is not transferable.

Parts that have been previously replaced that require subsequent repair or replacement due to manufacturing defects will be honoured for the remainder of the bathlifts warranty period.

Parts that have been purchased by the end user after the original warranty period has expired have a warranty period of 12 months.

CareCo is not responsible if the swivel recliner requires repair or replacement as a direct result of:

- Changes or modifications made to the product that fall outside of the manufacturer's specifications
- The product not being serviced or maintained according to the manufacturer's recommendations contained in this user manual.
- Negligence, Accidental Damage, and Improper use.
- Repairs attempted before CareCo have been notified.
- The product being purposely damaged or mistreated.

In the unlikely event that this product is recalled, CareCo will notify the user.

Please ensure that your contact information is up to date.

Alternatively, please visit our website for any product alerts: [www.CareCo.co.uk](http://www.CareCo.co.uk)



## NOTES



## NOTES





CareCo (UK) Limited, 1 Turing Court,  
Great Notley, Braintree, CM77 7AT

2411-02

Tel: 0333 015 5000  
[www.CareCo.co.uk](http://www.CareCo.co.uk)