

# COOPER

## TRI-WALKER

 WATCH NOW

Scan me on your  
phone camera  
to watch our  
assembly video.



**USER MANUAL**

PRODUCT CODE: WA01010009

## **INTRODUCING YOUR COOPER TRI-WALKER**

Whether you're navigating busy shopping centres or simply moving around the home, you can feel at ease knowing you're supported by the Cooper Tri-Walker.

Due to CareCo's commitment to continuous product improvement, product information and designs are subject to change without notice. No claims can be made based on the data or illustrations in this user manual.

Unauthorized modifications and/or installation of unapproved 3rd party components and accessories are not permitted.

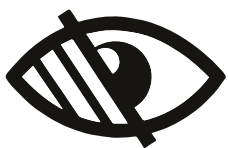
The latest version of this user manual is available on our website.



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Thank you for choosing CareCo.



This manual can be viewed in PDF format at the following URL: **[www.careco.co.uk](http://www.careco.co.uk)**

## BEFORE USE

Before you begin using your tri-walker, please ensure you, and any persons that may assist you in its use, take the time to read, understand and follow the instructions given within this manual carefully.

We recommend that you keep this user manual in a safe place for future reference.

If you have any questions about wheelchair use, maintenance, or safety, please contact CareCo.

## KEY DEFINITIONS

This user manual contains warnings and suggestions marked with the following symbols:



**WARNING!** Highlights a potentially hazardous condition/situation for the user and/or product.



**SUGGESTION** General suggestions and advice for operating the product.

## Need help with assembly?

We've put together a step-by-step assembly guide to help you get your product set up safely and correctly. Just scan the QR code with your phone camera to play the video.



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**GETTING STARTED**

**CARTON CONTENTS**

| ITEM NUMBER | DESCRIPTION         | QUANTITY |
|-------------|---------------------|----------|
| 1           | Cooper Tri-Walker   | 1        |
| 2           | LHS Handle Assembly | 1        |
| 3           | RHS Handle Assembly | 1        |
| 4           | Bag                 | 1        |
| 5           | Star Knob           | 4        |

Contact CareCo immediately if any of the listed contents are missing.

We strongly recommend that you keep the box and internal packaging for the duration of your warranty period.

**PRODUCT COMPONENTS**



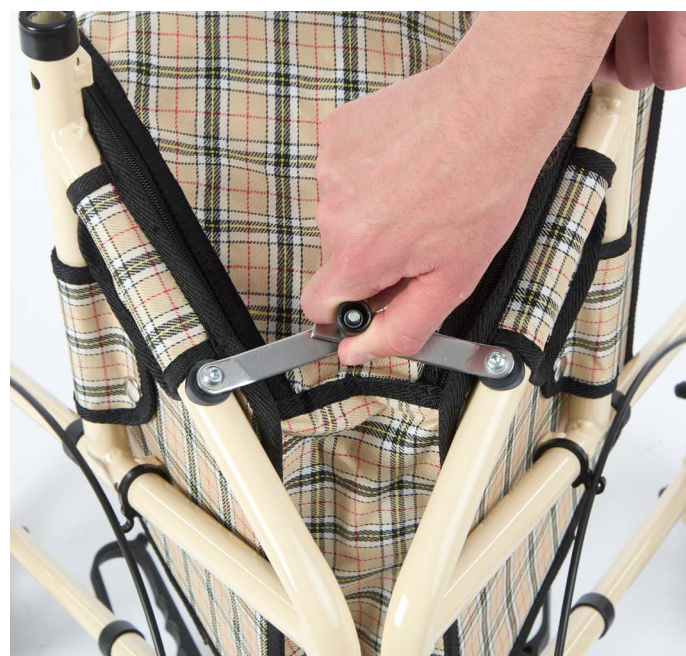
- 1. Handle
- 2. Star Knob
- 3. Bag
- 4. Front Wheel
- 5. Rear Wheel
- 6. Crossbar handle

## SETTING UP YOUR COOPER TRI-WALKER



1. Remove all tri-walker components from the outer packaging and place them onto a level surface.

2. Pull the rear wheel sections backwards until the spring pin locates into position.



3. Pull the tri-walker frame halves outwards to open the tri-walker.


4. Push the crossbar handle downwards to lock the tri-walker frame in place.



5. Secure the rear wheel assemblies using two star knobs provided.

6. Insert the handles into the top of the tri-walker frame, then secure using two star knobs provided.

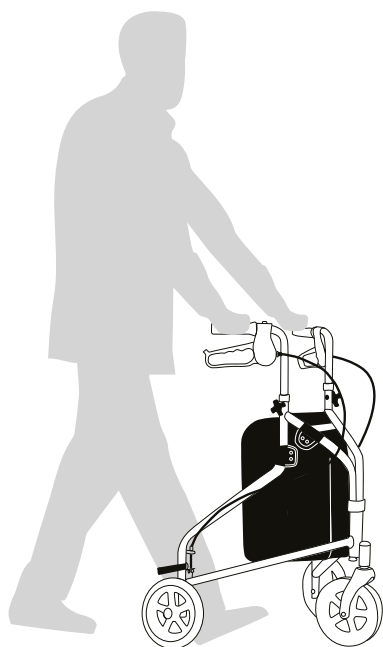
 **WARNING!** Ensure the tri-walker's wheels and handles are level and secure before use.

 **SUGGESTION** If for any reason the tri-walker needs to be disassembled, use the set-up instructions as a guide to disassemble the tri-walker.

Test the brakes before use to ensure they function correctly.

## **HOW TO USE YOUR TRI-WALKER**

### **USER INSTRUCTIONS**



#### **WALKING POSITION**

Walk with the tri-walker close to your body, face forwards and ensure your back is straight.

#### **USER CONTROL**

Hold the handles with a comfortable grip and allow your arms to sit naturally by your side.

### **NEGOTIATING THRESHOLDS & FIXED OBSTACLES**

Tilt the front of the tri-walker upwards when travelling over thresholds and small obstacles.

### **LIFTING & CARRYING**

Grasp the handles or areas of the frame that are clear from pinch points, then lift with your legs.

Hold the tri-walker at a comfortable and manageable height when moving from one location to another.

## APPLYING THE BRAKES

### STOPPING

Gradually squeeze both brake levers to stop the tri-walker. Release the brake levers to start moving again.

### TURNING

Squeeze the left and right brake levers individually to rotate the tri-walker.

Release the brake lever to stop rotating.


### LOCKING


Push both brake levers downwards to apply the brake lock. An audible “click” will confirm the brakes are secure.

### UNLOCKING

Pull both brake levers upwards to unlock the brakes.

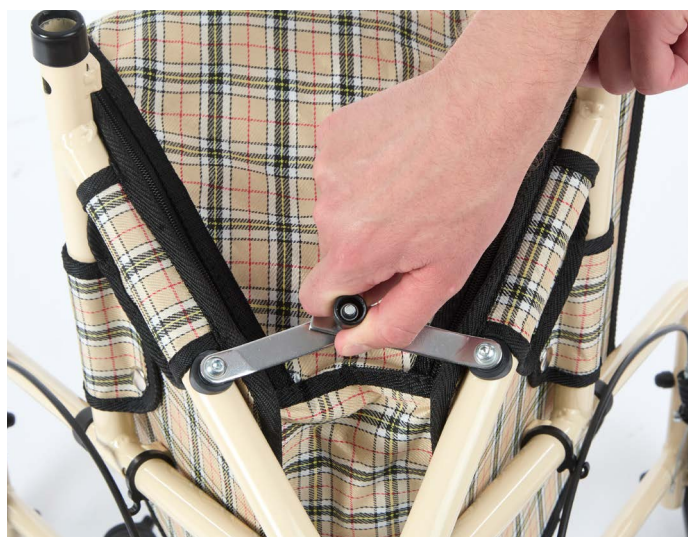


 **WARNING!** Ensure the tri-walker is stationary when locking the brakes.

 **SUGGESTION** Regularly test the brakes to ensure they function correctly.

## FOLDING & UNFOLDING

### FOLDING



1. Lift the crossbar handle upwards to unlock the tri-walker frame.

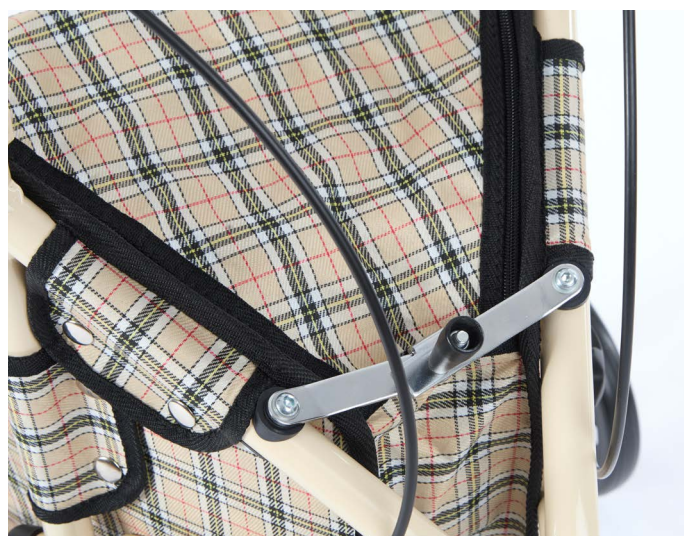


2. Push the tri-walker handles inwards to close the tri-walker.

### UNFOLDING



1. Pull the tri-walker handles outwards to open the tri-walker.



2. Push the crossbar handle downwards to lock the tri-walker frame in place.



**WARNING!** Keep hands and body away from cross frame pivot to avoid possible pinch points.



**SUGGESTION** The tri-walker can be folded with/without the storage bag attached. If the bag is full, empty the bag before folding. Alternatively, remove it from the frame.

## COMFORT ADJUSTMENTS

### HANDLE HEIGHT ADJUSTMENT

To set the correct handle height, stand upright behind the tri-walker with arms by side. Adjust the height of the handgrips so they are level with the users' wrists.

1. Loosen the star knob by turning it anticlockwise, then remove it from the handle bracket.
2. Lift or lower the handle to the desired height.
3. Reinsert the star knob into the handle bracket, then tighten by turning it clockwise.
4. Repeat on the opposite side.



**WARNING!** Ensure both handles are level and secure before use.

## ACCESSORIES

### BAG

#### ATTACHING

Place the bag over the tri-walker frame then secure using the bag fasteners.

#### REMOVING

Release the bag fasteners then lift the bag away from the frame.

**MAX CARRY WEIGHT**  **5 KG**



 **WARNING!** Do not exceed the maximum carry weight of 5 KG.

## **TRANSPORTATION & STORAGE**

### **TRANSPORTATION**

Ensure the brakes have been applied and any adjustable parts have been properly secured to avoid transit damage.

Fold the tri-walker then position it appropriately within the desired vehicle to prevent excess movement.

### **STORAGE**

Store the product in a cool and dry environment. Do not store in extreme temperatures.



**WARNING!** Storing the product in extreme temperatures can cause premature rusting & damage.

Do not place heavy object on top of the tri-walker.

## LOOKING AFTER YOUR TRI-WALKER

### CLEANING

To keep the tri-walker in optimal condition, it should be cleaned regularly with a damp cloth and/or mild soap. Do not use abrasive cleaners/materials.

Dry the tri-walker after cleaning and after use in bad weather conditions.

### MAINTENANCE

The tri-walker is made up of components which over time will become susceptible to wear and tear. Knowing how to properly care and maintain your tri-walker will not only ensure peak performance and safe operation but will also help maintain operation for years to come.

### MAINTENANCE SCHEDULE

Carry out regular inspections to keep the tri-walker in optimum condition.

| COMPONENT      | INSPECTION DESCRIPTION   | AT ANY TIME | WEEKLY | MONTHLY | QUARTERLY |
|----------------|--|-------------|--------|---------|-----------|
| Fasteners      | Ensure all fasteners are tight and components are not loose.                       |             |        |         | ○         |
| Wheels & Tyres | Ensure tyres have sufficient tread and the wheels are in a good condition.         |             |        |         | ○         |
| Brakes         | Ensure the brakes function as intended.  | ○           |        |         |           |
| Framework      | Ensure the framework is clear from debris, damage, and disassembles without issue. | ○           |        |         |           |
| Upholstery     | Check for wear and tear.   |             | ○      |         |           |
| Overall        | Overall check for wear and residue build-up. Cleaning if required.                 |             |        | ○       |           |

### REPAIRS

Certain tri-walker components can be repaired by the user with guidance provided by CareCo. Other components can only be repaired/replaced by a service technician.

If for any reason the tri-walker requires repair due to a defect, contact CareCo immediately.

## OTHER ADJUSTMENTS

### BRAKE CABLE ADJUSTMENT

#### DIFFICULTY LEVEL

**LOW**

Moderate

High



#### TOOLS REQUIRED

8mm Spanner x1

10mm Spanner x1

**The user can adjust the brake cable using simple household tools.**

1. Loosen lock nut (A) by rotating it anticlockwise.
2. Adjust the brake cable tension by rotating the brake adjuster (B).
3. Tighten lock nut (A) by rotating it clockwise.



## WARNINGS & TECHNICAL INFORMATION

### SPECIFICATIONS

|                                   |         |
|-----------------------------------|---------|
| OVERALL LENGTH (MM)               | 568     |
| OVERALL WIDTH (MM)                | 587     |
| OVERALL HEIGHT (MM)               | 765-943 |
| MIN/MAX HANDLE HEIGHT (MM)        | 765-943 |
| FOLDED LENGTH (MM)                | 480     |
| FOLDED WIDTH (MM)                 | 215     |
| FOLDED HEIGHT (MM)                | 760     |
| FRONT WHEEL DIAMETER (IN)         | 8       |
| REAR WHEEL DIAMETER (IN)          | 8       |
| CARRY WEIGHT (KG)                 | 4.7     |
| WEIGHT OF HEAVIEST COMPONENT (KG) | 4       |
| WEIGHT CAPACITY (KG)              | 115     |
| BAG WEIGHT CAPACITY (KG)          | 5       |
| TYRE TYPE                         | PVC     |
| EXPECTED SERVICE LIFE (YEARS)     | 5       |

The maximum weight limit for this product includes both the user and any other accessories fitted.

## **PRODUCT REISSUING**

Ensure the product is safe and functions as intended before re-issuing.

## **RECYCLING & DISPOSAL**

Disposal or recycling of the product should be completed through an approved distributor or disposal facility. (Local disposal & recycling regulations may apply).

Contact CareCo if further advice is needed regarding recycling & disposal.

## **MATERIAL**

### **UPHOLSTERY**

Foam, Nylon fabric, Sponge with PVC coating.

### **ALUMINIUM**

Framework, Push handle, Leg tube, Cross bar.

### **PLASTIC**

Hand grip, Star knob, Brake house, Brake lever, Wheel caster, Front fork, Tube plugs.

### **STEEL**

Bearings, Brake pad, Brake cable.

## **PACKAGING**

Cardboard Box, Low-density polythene bag, PE foam.

## **INTENDED USE**

This product is intended for users who experience difficulty in walking and/or have reduced mobility.

## **INTENDED USER**

To aid a user with mobility limitations to move around safely.

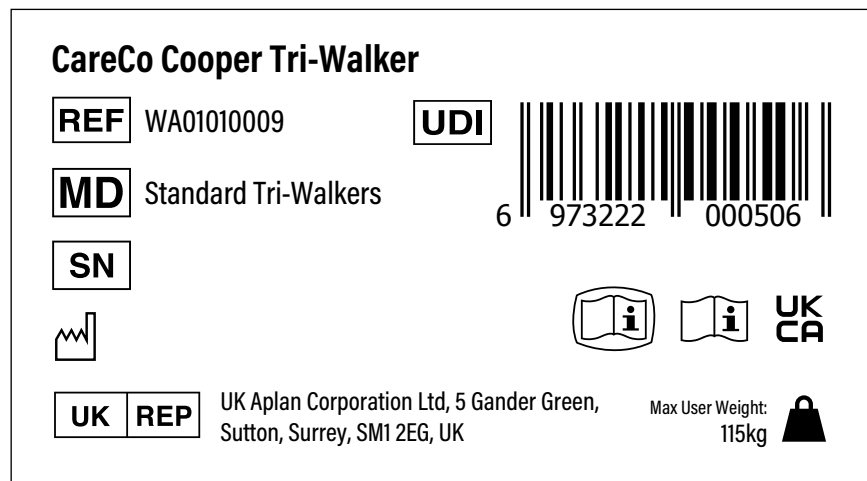
## **INTENDED ENVIRONMENT**

This product is designed to be used both indoors and outdoors on firm, level ground.














Take care when using the product in inclement weather conditions.

## PRODUCT IDENTIFICATION

The product identification label is located on the frame underneath the bag.



## DEFINITIONS

|   |                        |   |  |
|---|------------------------|---|--|
|  | Model number           |  | Refer to instruction manual  |
|  | Batch code             |  | Caution  |
|  | Date of manufacturer   |  | Indicates electrical/electronic equipment must be disposed of in accordance with the WEEE regulation |
|  | Manufacturer's address |  | Keep away from rain  |
|  | Product expiry date    |  | Keep away from sunlight  |
|   | UK responsible person  |   |  |
|  | UKCA Mark              |   |  |
|  | Non sterile            |   |  |

## **GENERAL WARNINGS**

Read the following carefully to avoid damage and/or injury caused by improper operation.

- Only use the tri-walker for its intended use, incorrect use can lead to hazardous situations.
- Only use the tri-walker on even and solid surfaces.
- Do not overfill the product bag – Maximum load 5KG.
- Prolonged exposure to hot or cold temperatures can cause parts of the tri-walker to become hot or cold.
- Replace damaged or significantly worn parts as and when required.
- Periodically test the brakes to ensure safe use.

## EXPECTED LIFETIME

The Expected Lifetime is the estimated period of time for which the product is expected to function according to its intended use.

Various items such as weight capacity, user behaviour, external conditions and intensity of use can affect the expected lifetime.

### WEIGHT CAPACITY:

If the user exceeds the weight limit specified, it may affect the product's expected lifetime.

### USER BEHAVIOUR:

Using excessive force, rough handling or dropping components can significantly shorten the product's expected lifetime.

### EXTERNAL CONDITIONS:

Extreme temperatures, humidity and exposure to harsh weather conditions can accelerate the deterioration of the product.

### USAGE:

A product that is used daily may experience more wear and tear compared to a product that is used occasionally.

The expected lifetime for the Cooper Tri-Walker is 5 years providing the instructions and information within this user manual are followed.

Regular cleaning, lubrication of moving parts, and tightening of loose fixings will prevent premature wear and damage and extend the product's lifetime.

The expected lifetime is not related to the product warranty.

## **WARRANTY**

If a component requires repair or replacement due to a specific manufacturing or material defect within its warranty period, it will be repaired or replaced free of charge by CareCo.

- **1 YEAR LIMITED WARRANTY**

Consumables are not covered under normal warranty circumstances unless they have clearly suffered excessive wear or damage as a direct result of a manufacturing defect. These items include grips, tyres, and rubber accessories.

The guarantee for the tri-walker is not transferable.

Parts that have been previously replaced that require subsequent repair or replacement due to manufacturing defects will be honoured for the remainder of the tri-walker's warranty period.

Parts that have been purchased by the end user after the original warranty period has expired have a warranty period of 12 months.

CareCo is not responsible if the tri-walker requires repair or replacement as a direct result of:

- Changes or modifications made to the product that fall outside of the manufacturer's specifications.
- The product not being serviced or maintained according to the manufacturer's recommendations contained in this user manual.
- Negligence, Accidental Damage, and Improper use.
- Repairs attempted before CareCo have been notified.
- The product being purposely damaged or mistreated.

In the unlikely event that this product is recalled, CareCo will notify the user.

Please ensure that your contact information is up to date.

Alternatively, please visit our website for any product alerts: [www.CareCo.co.uk](http://www.CareCo.co.uk)

**NOTES**

