

SAVOY

Riser Recliner with Heat & Massage



Scan me on your
phone camera
to watch our
assembly video.



USER MANUAL

PRODUCT CODE: FN01020033

INTRODUCING THE SAVOY RISER RECLINER

The Savoy Riser Recliner has been expertly crafted to provide you with optimum support and customizable positions to suit your individual needs.

Due to CareCo's commitment to continuous product improvement, product information and designs are subject to change without notice. No claims can be made based on the data and illustrations in this user manual.

The latest/current version of this user manual is available on our website.



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Thank you for choosing CareCo.



This manual can be viewed in PDF format at the following URL: **www.careco.co.uk**

BEFORE USE

This user manual contains all the necessary information you need to safely operate and care for your Savoy Riser Recliner, ensuring you'll be able to enjoy all its features for years to come.

Before attempting to operate your riser recliner, complete the following:

- Read and follow all instructions within this user manual.
- Take the time to understand the recliners operation and controls.
- Ensure the recliner has been correctly assembled and is safely positioned with enough space to rise and recline without obstruction.

If any additional assembly, disassembly and/or operation assistance is required, please contact CareCo.

Keep this user manual in a safe place for future reference.

KEY DEFINITIONS

This user manual contains warnings and suggestions marked with the following symbols:



WARNING! Highlights a potentially hazardous condition/situation for the user and/or product.



SUGGESTION General suggestions and advice for operating the product.

Need help with assembly?

We've put together a step-by-step assembly guide to help you get your product set up safely and correctly. Just scan the QR code with your phone camera to play the video.



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GETTING STARTED

CARTON CONTENTS

ITEM NUMBER	DESCRIPTION	QUANTITY
1	Seat Base	1
2	Backrest	1
3	LHS Backrest Wing	1
4	RHS Backrest Wing	1
5	Recliner Handset	1
6	Heat & Massage Handset	1
7	Transformer	1
8	Mains Plug	1

Contact CareCo immediately if any of the listed contents are missing. We strongly recommend that you keep the box and internal packaging for the duration of your warranty period.

PRODUCT COMPONENTS

- 1. BACKREST
- 2. BACKREST WING
- 3. SEAT BASE
- 4. FOOTREST
- 5. RISE & RECLINE HANDSET
- 6. HEAT & MASSAGE HANDSET



SETTING UP YOUR SAVOY RISER RECLINER



1. Remove all riser recliner components from the outer packaging and place them onto a level surface.

2. Lower the backrest onto the seat base prongs, then firmly push downwards. An audible “click” will confirm the backrest is secure.



3. Insert the backrest wings into the backrest's side fixtures.



4. Lift the backrest flap to reveal the chair's wiring, then connect the three cables.



5. Connect the power cable to the transformer and mains plug.

6. Connect the plug to a nearby wall socket and switch [ON].

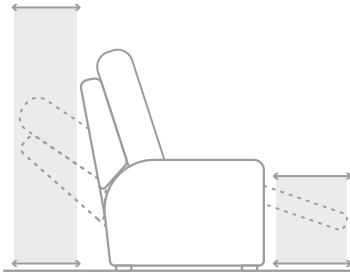


SUGGESTION Continue reading this user manual before operating the chair for the first time.

HOW TO USE YOUR RISER RECLINER

HOW TO USE YOUR RISER RECLINER

USER INSTRUCTIONS



Position the chair on a level surface with enough space to rise & recline.

If required, ask for assistance from an attendant when positioning the chair to avoid personal injury and product damage.

SITTING DOWN

Ensure the riser recliner chair's backrest is in the upwards position and the footrest is in the downwards position.

Gradually move backwards, using the armrests for support if needed before lowering into the seat.

STANDING UP

Place feet flat on the floor and use the chair's lift function to gradually rise.

Use the armrests for support if needed before lifting upwards to leave the chair.

USER CONTROL

Adjust the chair's angle using the rise & recliner handset.

CHILDREN & PETS

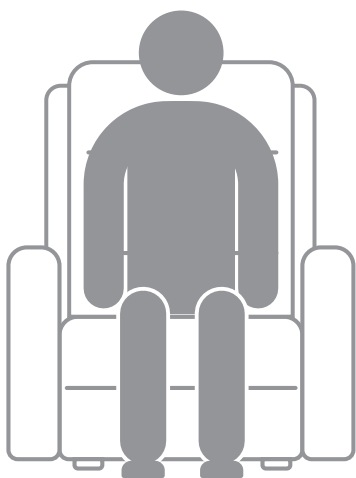
Keep children and pets away from all moving parts when operating the riser recliner.

BODY POSITIONING

SITTING DOWN

Sit centrally within the chair and maintain a neutral posture.

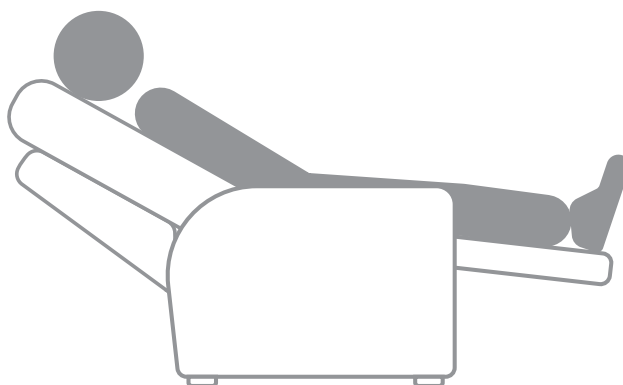
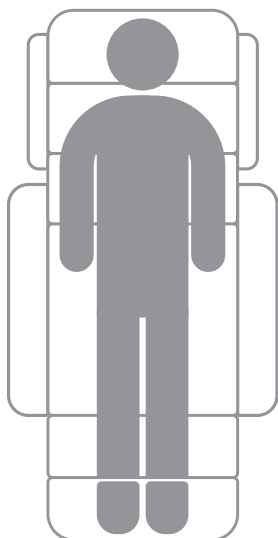
Avoid leaning forwards and sideways.



LAYING

Lay on your back, centrally within the chair.

Do not lay on your side.



HEAT & MASSAGE HANDSET CONTROLS

PRESS & HOLD - Initiate action

RELEASE - Stop action



1 - POWER

Press to switch [ON/OFF] the chairs massage function.

2 - HEAT

Press to switch [ON/OFF] the chairs heat function.

3 - INTENSITY

Press to adjust the massage intensity setting from [HIGH/LOW].

4 - MODE

Press to switch between 5 different massage modes. [PULSE/PRESS/WAVE/AUTO/NORMAL].

5 - MASSAGE ZONES

Press to activate/deactivate massage in the specified zone. [BACK/LUMBAR/THIGHS/LEGS].

6 - TIMER

Press to set a timer for the chairs heat & massage setting. [15/30/60 MINUTES].

RISE & RECLINE HANDSET CONTROLS

PRESS & HOLD - Initiate action



RELEASE - Stop action



1 - Lowers the footrest, then raises the chair.	2 - Lowers the chair, then raises the footrest.
3 - Raises the backrest.	4 - Reclines the backrest.
5 - Raises chair (Lowers footrest, raises backrest, raises chair).	6 - Reclines chair (Raises footrest, reclines backrest, lowers chair).

TRANSFORMER

The riser recliner chair transformer is fitted with an LED indicator that indicates when the power is [ON] and when the power is [OFF].

LED INDICATOR	CHARGING STATUS
 GREEN	ON
 NONE	OFF

INSTALLING THE BACK-UP BATTERY

Requirements:

2x 9V Batteries.

1. Unplug the power lead from the wall socket.
2. Lift the plastic cover on the transformer.
3. Install 2x 9V batteries.
4. Replace the plastic cover.
5. Plug the power lead into a wall socket.



WARNING! Unplugging the riser recliner chair for an extended period of time will draw power from the back-up batteries.

If the chair is being unplugged for a long period of time, remove the back-up batteries until plugging in the chair again.

OPTIONAL EXTRAS

WATERPROOF CHAIR PROTECTOR

Protect your riser recliner from leaks and spillages with the waterproof chair protector.



CARECO FABRIC CARE KIT

Remove stubborn stains and odours with the CareCo Fabric Care Kit.

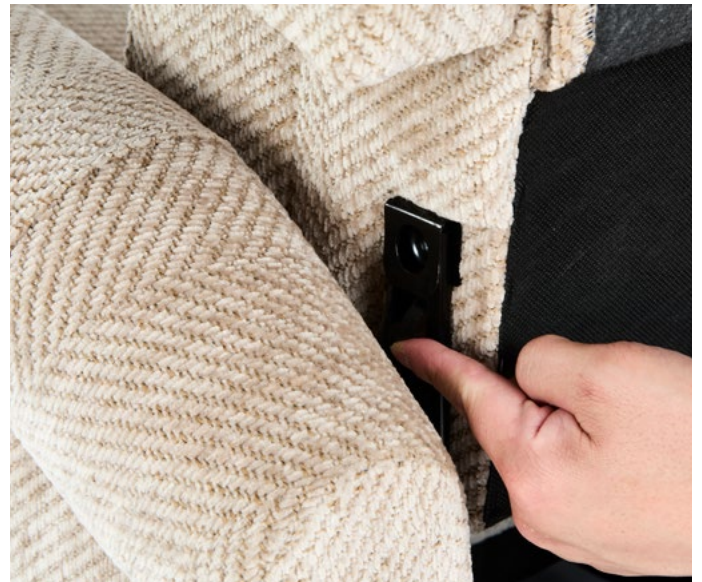


DISSASSEMBLY & TRANSPORTATION

DISSASSEMBLY INSTRUCTIONS



1. Disconnect the chair from the wall socket, then place the transformer and power cable into the side pocket.
2. Lift the backrest flap to reveal the chairs wiring, then disconnect the three cables.



3. Pull upwards on the backrest wings to remove them from the backrest.
4. Release the locking clips on either side of the backrest while pulling the backrest upwards.
An audible "click" will confirm the backrest is unlocked.



5. Lift the chair backrest away from the base.
6. Place the disassembled components together, ready for transport.

TRANSPORTATION

If for any reason the riser recliner chair needs to be transported via motor vehicle, ensure the disassembled components are properly secured before transport to avoid transit damage.

LOOKING AFTER YOUR RISER RECLINER

FABRIC UPHOLSTERY CARE

GENERAL CLEANING

Use a vacuum cleaner or soft brush to remove dust and grime from the chair's upholstery.

SPOT CLEANING

Blot the area with a clean absorbent cloth or sponge.

Pat dry with a towel or leave to air dry.

STUBBORN SPOT CLEANING

Use mild detergents or non-solvent upholstery shampoo when spot cleaning.

Apply shampoo foam to the area using a soft brush.

Use circular motions to cleanse the area.

Wait for the area to dry thoroughly.

Vacuum the area.

DEEP CLEANING

Contact a professional cleaning service if the chair becomes soiled.



WARNING! Do not use solvent-based cleaners.

Do not saturate the material in cleaning solution.



WARNING! Personal injury or fire damage can occur if the chair comes into direct contact with a heat source. (e.g. cigarette, heater).

We recommend that the user does not smoke whilst using the riser recliner chair however if the user wishes to do so, please adhere to the following safety guidelines:

- Never leave a cigarette unattended.
- Keep the ashtray a safe distance away from the riser recliner.
- Ensure the cigarette is extinguished before disposal.

SCISSOR MECHANISM CARE

Check for dirt and debris build-up regularly following the maintenance schedule found within this user manual.

Avoid sitting or standing on the footrest or other moving parts of the scissor mechanism.

Ensure that the area around the scissor mechanism is clear of obstacles that could affect its movement, including cables and other items.

If there are unusual grinding noises, jerky movements, or persistent problems with the recliner's scissor mechanism, contact CareCo.

Do not exceed the weight limit specified.

ELECTRONICS CARE

Check for damage regularly following the maintenance schedule found within this user manual.

If there is damage to the electronics, unplug the riser recliner from the wall socket and contact CareCo.

Keep all electronics away from moisture and extreme temperatures.

Ensure any wires leading to the transformer are clear of pinch points and scissor mechanism linkages.

Keep electrical connections away from sources of dampness, including direct exposure to water, bodily fluids, and incontinence.

MAINTENANCE

Your riser recliner is made up of components which over time will become susceptible to wear and tear.

Knowing how to properly care and maintain your product will not only ensure peak performance and safe operation but will also help maintain operation for years to come.

MAINTENANCE SCHEDULE

Carry out regular inspections to keep your riser recliner in optimum condition.

COMPONENT	INSPECTION DESCRIPTION	AT ANY TIME	WEEKLY	MONTHLY	QUARTERLY
HANDSET CONTROLS	Ensure the handset is responsive and works as intended.	○			
FUNCTIONALITY	Ensure the riser recliner moves and operates as intended.				
CONNECTIONS	Ensure the recliner's connections are free from damage and are secure.	○			
FRAMEWORK	Ensure the framework is clear from debris and damage.	○			
UPHOLSTERY	Check for wear and tear.		○		
OVERALL	Overall check for wear and residue build-up. Cleaning if required.			○	

REPAIRS

Certain riser recliner components can be repaired by the user with guidance provided by CareCo.

Other components can only be repaired/replaced by a service technician.

If for any reason the riser recliner requires repair due to a defect, contact CareCo immediately.

TROUBLESHOOTING

The below table is to be used as a guide to make the recliner chair operational again.
If after troubleshooting the recliner chair still does not operate, contact CareCo.

SYMPTOM	POSSIBLE CAUSE	POSSIBLE REMEDY
THE RISE/RECLINE HANDSET WORKS INTERMITTENTLY	The handset and/or its associated wiring has a fault.	Check for any loose connections and tighten if required.
		Contact CareCo.
THE HEAT & MASSAGE HANDSET WORKS INTERMITTENTLY	The heat & massage handset and/or its associated wiring has a fault.	Check for any loose connections and tighten if required.
		Contact CareCo.
NO POWER	The mains plug is switched [OFF].	Switch [ON] the mains plug.
	The wall socket is not working.	Connect the chair to an alternative wall socket.
	The transformer and/or its associated wiring has a fault.	Check for any loose connections and tighten if required.
		Ensure the transformers LED indicator is lit GREEN, if there is no LED indicator, contact CareCo.
		Contact CareCo.
	The handset and/or its associated wiring has a fault.	Check for any loose connections and tighten if required.
		Contact CareCo.
JUDDERING / NOISY WHEN OPERATING	The mechanism requires lubricating.	Contact CareCo.
	The mechanism is being obstructed.	Check for any obstructions and remove if required.
	The mechanism has a fault.	Contact CareCo.
	The motor(s) and/or their associated wiring have a fault.	Check for any loose connections and tighten if required.
		Contact CareCo.
THE BACKREST DOES NOT LIFT/LOWER	The backrest motor and/or its associated wiring has a fault.	Check for any loose connections and tighten if required.
		Contact CareCo.
THE FOOTPLATE/ SEAT DOES NOT LIFT/ LOWER	The lift motor and/or its associated wiring has a fault.	Check for any loose connections and tighten if required.
		Contact CareCo.



SUGGESTION It is normal for the Riser Recliner to make audible noise during action.
If you notice an unusual noise, please contact CareCo.

WARNINGS & TECHNICAL INFORMATION

SPECIFICATIONS

SEAT WIDTH	48CM
SEAT DEPTH	48CM
SEAT HEIGHT	48CM
CHAIR WIDTH	75CM
BACKREST HEIGHT	65CM
CHAIR HEIGHT (SITTING)	106CM
CHAIR HEIGHT (LIFTED)	130CM
ARMREST HEIGHT (SITTING)	18CM
CHAIR LENGTH (RECLINED)	171CM
FOOTREST MAXIMUM HEIGHT	57CM
MAXIMUM USER WEIGHT	135KGS
MAXIMUM LEGREST WEIGHT	30KGS
CHAIR MAXIMUM RISE DEGREE	30°

ELECTROMAGNETIC INTERFERENCE (EMI)

Riser Recliner chairs may be susceptible to electromagnetic interference (EMI).

Electromagnetic energy (EM) is emitted from sources such as radio stations, TV stations, amateur radio (HAM) transmitters, two-way radios, and cellular phones.

The interference (from radio wave sources) can cause the riser recliner to move by itself or cause permanent damage to the riser recliner's internals.

The user can help to prevent electromagnetic interference by maintaining a minimum distance between portable and mobile RF communications equipment.

It is recommended that at least 3 metres (9 feet) of distance be maintained between the riser recliner chair and any hand-held equipment emitting 10W or more of output power.

This product has passed immunity testing and is rated as a Group 1, Class B product. Therefore, its RF emissions are very low and are not likely to cause any interference in nearby electronic equipment making the riser recliner chair suitable for use in all establishments, including domestic, and hospitals.

Be aware that mobile phones, two-way radios, laptops, and other types of radio transmitters may cause unintended movement of your electrically powered device due to EMI. Exercise caution when using any of these items while operating your riser recliner chair.

The addition of accessories or components to the riser recliner chair can increase the susceptibility of the chair to EMI. Do not modify your lift chair in any way.

DEGREE OF PROTECTION AGAINST ELECTRIC SHOCK

CLASS III

STORAGE TEMPERATURE

-5°C to 45°C

OPERATION TEMPERATURE

0°C to 40°C

PRODUCT RE-ISSUING

Ensure the product is safe and functions as intended before re-issuing.

RECYCLING & DISPOSAL

When disposing of the riser recliner and/or its components, users should follow local disposal/recycling regulations.

Contact CareCo if further advice is needed regarding recycling & disposal.

INTENDED USE

To assist an individual when sitting, standing, and resting.

INTENDED ENVIRONMENT

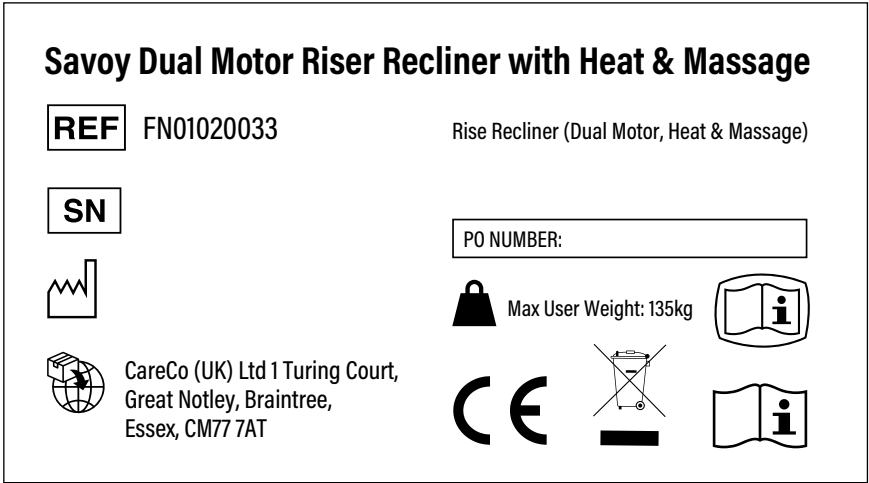
This chair is suitable for indoor use only.

MODIFICATIONS














Unauthorized modifications and/or installation of unapproved 3rd party components and accessories are not permitted.

PRODUCT IDENTIFICATION

The product identification label is located on the scissor mechanism at the rear of the recliner chair.



DEFINITIONS

	Model number		Refer to instruction manual
	Batch code		Caution
	Date of manufacturer		Indicates electrical / electronic equipment must be disposed of in accordance with the WEEE regulation
	Manufacturer's address		Keep away from rain
	Product expiry date		Keep away from sunlight
	UK responsible person		
	UKCA Mark		
	Non sterile		

GENERAL WARNINGS

- Plug the power lead directly into a wall outlet. Avoid using extension leads.
- Do not disconnect the plug from the wall outlet by pulling the power cable.
- Periodically check the handset and power leads for visible damage.
- Keep the handset away from heated surfaces.
- Do not operate the handset with wet hands.
- Keep children and pets away from all moving parts when operating the riser recliner.
- Do not allow children to play on or operate the riser recliner.
- Keep hands and feet away from pinch points.
- Place the chair in an upright and closed position when not in use.
- Do not sit or stand on the footrest.
- Do not suddenly drop into the chair when sitting.
- Do not place objects under the chair.
- Ensure the area is clear of obstructions before operating the chair.
- Do not expose the chair to heaters, stoves, or direct sunlight.
- This chair is suitable for indoor use only.
- Do not use the chair in a humid or dusty environment as it may cause electric shocks and/or mechanical problems.
- Beware of pinch/crush points.
- This is an electrical item and should be treated with caution.
- Only the occupant or a responsible person should operate the chair.
- Take care when lowering into the chair as shock loads can severely damage the chair and the scissor mechanism.

EXPECTED LIFETIME

The Expected Lifetime is the estimated period of time for which the riser recliner is expected to function according to its intended use.

Various items such as weight capacity, user behaviour, and intensity of use can affect the expected lifetime.

WEIGHT CAPACITY

If the user exceeds the weight limit specified, it may affect the recliner's expected lifetime.

INTERNAL CONDITIONS

Exposure to direct sunlight, humidity and extreme temperatures can impact the recliner over time. Ensure the chair is kept in a suitable environment to minimize these effects.

USER BEHAVIOUR

Using excessive force, rough handling or dropping components can significantly shorten the recliner's expected lifetime.

USAGE

A riser recliner that is used daily may experience more wear and tear compared to a riser recliner that is used occasionally.

The expected lifetime for the riser recliner is 5 years providing the instructions and information within this user manual are followed.

Regular cleaning, lubrication of moving parts, and tightening of loose fixings will prevent premature wear and damage and extend the product's lifetime.

The expected lifetime is not related to the product warranty.

WARRANTY

If a component requires repair or replacement due to a specific manufacturing or material defect within its warranty period, it will be repaired or replaced free of charge by CareCo.

1-YEAR LIMITED WARRANTY

Consumables are not covered under normal warranty circumstances unless they have clearly suffered excessive wear or damage as a direct result of a manufacturing defect.

The guarantee for the riser recliner is not transferable.

Parts that have been previously replaced that require subsequent repair or replacement due to manufacturing defects will be honoured for the remainder of the riser recliner's warranty period.

Parts that have been purchased by the end user after the original warranty period has expired have a warranty period of 12 months.

CareCo is not responsible if the riser recliner requires repair or replacement as a direct result of:

- Changes or modifications made to the product that fall outside of the manufacturer's specifications.
- The product not being serviced or maintained according to the manufacturer's recommendations contained in this user manual.
- Negligence, Accidental Damage, and Improper use.
- Repairs attempted before CareCo have been notified.
- The product being purposely damaged or mistreated.

In the unlikely event that this product is recalled, CareCo will notify the user.

Please ensure that your contact information is up to date.

Alternatively, please visit our website for any product alerts: www.CareCo.co.uk

NOTES

NOTES



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