

Porto

SHOPPING TROLLEY



WATCH NOW

Scan me on your phone camera to watch our assembly video.



USER MANUAL

PRODUCT CODE: WA02020007

DESIGNED IN THE
 **UK**

5
YEAR
FRAME
WARRANTY

INTRODUCING YOUR PORTO SHOPPING TROLLEY

Whether you're meeting friends and family or out for your weekly food shop, the Porto Shopping Trolley is the ideal portable companion to support you whenever you need it.

Expertly designed in the UK, the Porto features spacious storage compartments to hold your bags and belongings, swivel wheels to move around effortlessly, and the ability to fold away when storage space is limited.

Due to CareCo's commitment to continuous product improvement, product information and designs are subject to change without notice. No claims can be made based on the data or illustrations in this user manual.

Unauthorized modifications and/or installation of unapproved 3rd party components and accessories are not permitted.

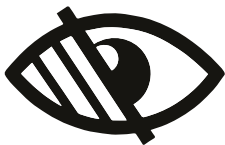
KEEP AWAY FROM FIRE – This product's components are not fire-resistant or flame-retardant.



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Thank you for choosing CareCo.



This manual can be viewed in PDF format at the following URL: **www.careco.co.uk**

BEFORE USE

Before you begin using your trolley, please ensure you, and any persons that may assist you in its use, take the time to read, understand and follow the instructions given within this user manual.

We recommend that you keep this user manual in a safe place for future reference.

If you have any questions about use, maintenance, or safety, please contact CareCo.

KEY DEFINITIONS

This user manual contains warnings and suggestions marked with the following symbols:



WARNING! Highlights a potentially hazardous condition/situation for the user and/or product.



SUGGESTION General suggestions and advice for operating the product.

Need help with assembly?

We've put together a step-by-step assembly guide to help you get your product set up safely and correctly. Just scan the QR code with your phone camera to play the video.



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GETTING STARTED

CARTON CONTENTS

ITEM NUMBER	DESCRIPTION	QUANTITY
1	Porto Shopping Trolley	1
1	User Manual	1

Contact CareCo immediately if any of the listed contents are missing.

We strongly recommend that you keep the box and internal packaging for the duration of your warranty period.

PRODUCT COMPONENTS



1. Handle
2. Brake Handle
3. Height Adjustment Knob
4. Front Wheel
5. Rear Wheel
6. Storage Compartment
7. Folding Mechanism
8. Locking Clip

SETTING UP YOUR PORTO SHOPPING TROLLEY



1. Remove the trolley from the outer packaging and place it onto a level surface.



2. Lift the locking clip to unlock the trolley.



3. Fold down the front of the trolley.



4. Squeeze the brake handle to unlock the brake.



SUGGESTION Test the brakes before use to ensure they function correctly.

HOW TO USE YOUR TROLLEY

USER INSTRUCTIONS



WALKING POSITION

Walk with the trolley close to your body, face forwards and ensure your back is straight.

USER CONTROL

Hold the handlebar with a comfortable grip and allow your arms to sit naturally by your side.

NEGOTIATING THRESHOLDS & FIXED OBSTACLES

Use the rear stepper to tilt the front of the trolley upwards when travelling through doorways and over curbs.

LIFTING & CARRYING

Grasp the handlebar or areas of the frame that are clear from pinch points, then lift with your legs.

Hold the trolley at a comfortable and manageable height when moving from one location to another.

APPLYING THE BRAKES

STOPPING

Gradually squeeze the brake lever to stop the trolley. Release the brake lever to start moving again.



LOCKING

Squeeze and hold the brake lever, then press the locking button on the right side of the trolley to apply the locking brake.



UNLOCKING

Squeeze the brake lever to unlock the locking brake.



WARNING! Ensure the trolley is stationary when locking the brakes.



SUGGESTION Regularly test the brakes to ensure they function correctly.

FOLDING & UNFOLDING

FOLDING INSTRUCTIONS



1. Apply the locking brake.



2. Press the side folding lever.



3. Lift the front of the trolley upwards to begin folding.



4. Close the locking clip to secure the trolley in position.

UNFOLDING INSTRUCTIONS




1. Lift the locking clip to unlock the trolley from the folded position.



2. Fold down the front of the trolley.



3. Squeeze the brake lever to unlock the brake.

 **WARNING!** Keep hands and body away from cross frame pivot to avoid possible pinch points.

FRONT WHEELS

Your Porto Shopping Trolley features adjustable wheels that can be locked in a forward-facing position or unlocked for full 360 rotation.



LOCKING

Lift the front lever upwards to lock the front wheels in a forward-facing position.



UNLOCKING

Push the front lever downwards to allow the front wheels to swivel freely.

STORAGE COMPARTMENTS

As well as a spacious main storage space, the Porto features front, rear, and top storage compartments, ideal for smaller belongings and essentials.



COMFORT ADJUSTMENTS

HANDLEBAR HEIGHT ADJUSTMENT

To set the correct handlebar height, stand upright behind the trolley with arms by side. Adjust the height of the handgrip so it is level with the users' wrists.



1. Unscrew both star knobs from the handlebar.
2. Lift or lower the handlebar until it is at the desired height, then secure using the star knobs.



WARNING! Ensure the handlebar is level and secure before use.

ACCESSORIES

NAME & ADDRESS TAG

Personalise your Porto Shopping Trolley by writing your name & address on the tag within the main compartment.



WALKING STICK/CANE HOLDER

Keep your walking stick/cane safe using the holder on the left side of your trolley.

1. Place the walking stick/cane into the lower holder.
2. Secure the walking stick/cane to the trolley using the handle velcro.



OPTIONAL EXTRAS

ACCESSORY PACK

The Porto Accessory Pack is the perfect addition to your shopping trolley.

WHATS INCLUDED:



STORAGE COVER

Keep your trolley dry and dirt free with the additional storage cover.



COOLER BAG

Keep your groceries cold whilst out and about with the additional cooler bag.



HANDLEBAR BAG

Keep accessories safe and secure with the additional Carry Bag.



SHOPPING BAG CLIPS

Place a bag securely onto your Porto handlebar using the shopping bag clips.

TRANSPORTATION & STORAGE

TRANSPORTATION

Ensure the brake has been applied and any adjustable parts have been properly secured to avoid transit damage.

Fold the trolley then position it appropriately within the desired vehicle to prevent excess movement.

STORAGE

Store the trolley in a cool and dry environment. Do not store in extreme temperatures.

MAX 40°C / MIN -20°C



WARNING! Storing the trolley in extreme temperatures can cause premature rusting & damage.

Do not place heavy objects on top of the trolley.

LOOKING AFTER YOUR TROLLEY

CLEANING

To keep the trolley in optimal condition, it should be cleaned regularly with a damp cloth and/or mild soap. Do not use abrasive cleaners/materials.

Dry the trolley after cleaning and after use in bad weather conditions.

MAINTENANCE

The trolley is made up of components which over time will become susceptible to wear and tear. Knowing how to properly care and maintain your trolley will not only ensure peak performance and safe operation but will also help maintain operation for years to come.

MAINTENANCE SCHEDULE

Carry out regular inspections to keep the trolley in optimum condition.

COMPONENT	INSPECTION DESCRIPTION	AT ANY TIME	WEEKLY	MONTHLY	QUARTERLY
Tyres/Wheels	Ensure tyres have sufficient tread and the wheels are in a good condition.				○
Framework	Ensure the framework is clear from debris, damage, and disassembles without issue.	○			
Fasteners	Ensure all fasteners are tight and components are not loose.				○
Upholstery	Check for wear and tear.		○		
Overall	Overall check for wear and residue build-up. Cleaning if required.			○	

REPAIRS

Certain trolley components can be repaired by the user with guidance provided by CareCo. Other components can only be repaired/replaced by a service technician.

If for any reason the trolley requires repair due to a defect, contact CareCo immediately.

OTHER ADJUSTMENTS

BRAKE CABLE ADJUSTMENT

The Porto Trolley features a hand-adjustable brake mechanism which allows the user to add or remove tension from the brake cable with ease.

1. Rotate the mechanism clockwise/ anticlockwise to adjust the brake cable tension to suit the user.



WARNINGS & TECHNICAL INFORMATION

SPECIFICATIONS

OVERALL LENGTH (MM)	560MM
OVERALL WIDTH (MM)	535MM
OVERALL HEIGHT (MM)	920-992MM
MAXIMUM/MINIMUM HANDLE HEIGHT (MM)	MAX 992MM / MIN 920MM
FOLDED LENGTH (MM)	330MM
FOLDED WIDTH (MM)	535MM
FOLDED HEIGHT (MM)	1005-1080MM
FRONT WHEEL DIAMETER (IN)	5.5IN
REAR WHEEL DIAMETER (IN)	5.5IN
CARRY WEIGHT (KG)	6.5KG
WEIGHT CAPACITY (KG)	30KG
WEIGHT OF HEAVIEST COMPONENT (KG)	1.2KG
MAX/MIN OPERATING TEMPERATURE (°C)	MAX 40°C / MIN -20°C
MAX/MIN STORAGE TEMPERATURE (°C)	MAX 40°C / MIN -20°C
TYRE TYPE	SOLID
EXPECTED SERVICE LIFE	10 YEARS

*The maximum weight limit for this product includes both the user and any other accessories fitted.

PRODUCT RE-ISSUING

Ensure the product is safe and functions as intended before re-issuing.

RECYCLING & DISPOSAL

Disposal or recycling of the product should be completed through an approved distributor or disposal facility. (Local disposal & recycling regulations may apply)

Contact CareCo if further advice is needed regarding recycling & disposal.

MATERIALS

UPHOLSTERY

Cotton Fabric, Polyester Lining

PLASTIC

Brake Cover, Hardware Components

PACKAGING

Corrugated Cardboard, Paper, Low-Density polyethene bag

ALUMINIUM

Framework

STEEL

Fixings, Brake Cable, Spring

INTENDED USE

This product is intended to carry items and accessories from A to B.

INTENDED USER

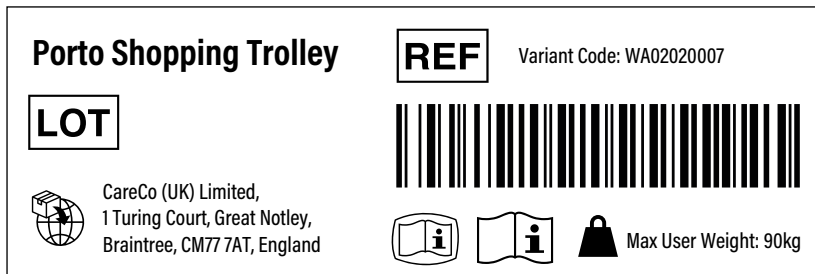
To aid users in carrying items who are able to walk independently.

INTENDED ENVIRONMENT














This product is designed to be used both indoors and outdoors on firm, level ground. Take care when using the product in inclement weather conditions

PRODUCT IDENTIFICATION

The product identification label is located on the frame underneath the bag.



DEFINITIONS

	Model number		Refer to instruction manual
	Batch code		Caution
	Date of manufacturer		Indicates electrical / electronic equipment must be disposed of in accordance with the WEEE regulation.
	Manufacturer's address		Keep away from rain
	Product expiry date		Keep away from sunlight
	UK responsible person		
	UKCA Mark		
	Non sterile		

GENERAL WARNINGS

Read the following carefully to avoid damage and/or injury caused by improper operation.

- Only use the trolley for its intended use, incorrect use can lead to hazardous situations.
- Only use the trolley on even and solid surfaces.
- Do not overfill the product bag – Maximum load 30KG
- Prolonged exposure to hot or cold temperatures can cause parts of the trolley to become hot or cold.
- Replace damaged or significantly worn parts if and when required.
- Periodically test the brakes to ensure safe use.
- Not suitable for direct contact with food.

EXPECTED LIFETIME

The Expected Lifetime is the estimated period of time for which the trolley is expected to function according to its intended use.

Various items such as weight capacity, user behaviour, external conditions and intensity of use can affect the expected lifetime.

WEIGHT CAPACITY:

If the user exceeds the weight limit specified, it may affect the trolley's expected lifetime.

USER BEHAVIOUR:

Using excessive force, rough handling or dropping components can significantly shorten the trolley's expected lifetime.

EXTERNAL CONDITIONS:

Extreme temperatures, humidity and exposure to harsh weather conditions can accelerate the deterioration of the trolley.

USAGE:

A trolley that is used daily may experience more wear and tear compared to a trolley that is used occasionally.

The expected lifetime for the trolley is 10 years providing the instructions and information within this user manual are followed.

Regular cleaning, lubrication of moving parts, and tightening of loose fixings will prevent premature wear and damage and extend the product's lifetime.

The expected lifetime is not related to the product warranty.

WARRANTY

If a component requires repair or replacement due to a specific manufacturing or material defect within its warranty period, it will be repaired or replaced free of charge by CareCo.



TROLLEY FRAME: 5 YEAR WARRANTY

Your Porto Shopping Trolley metal framework is covered by a 5-Year warranty from the date of purchase. The following components will be repaired or replaced if found to be defective:

- Metal Body Framework
- Frame Welds

OTHER COMPONENTS: 1-YEAR LIMITED WARRANTY

Consumables are not covered under normal warranty circumstances unless they have clearly suffered excessive wear or damage as a direct result of a manufacturing defect. These items include grips, tyres, and rubber accessories. The guarantee for the trolley is not transferable.

Parts that have been previously replaced that require subsequent repair or replacement due to manufacturing defects will be honoured for the remainder of the trolley's warranty period.

Parts that have been purchased by the end user after the original warranty period has expired have a warranty period of 12 months.

CareCo is not responsible if the trolley requires repair or replacement as a direct result of:

- Changes or modifications made to the product that fall outside of the manufacturer's specifications.
- The product not being serviced or maintained according to the manufacturer's recommendations contained in this user manual.
- Negligence, Accidental Damage, and Improper use.
- Repairs attempted before CareCo have been notified.
- The product being purposely damaged or mistreated.

In the unlikely event that this product is recalled, CareCo will notify the user.

Please ensure that your contact information is up to date.

Alternatively, please visit our website for any product alerts: www.CareCo.co.uk

