

PRODUCT RECALL

BOOST POWER LIFTING SEAT PRODUCT CODE: FN07010002



IMPORTANT SAFETY NOTICE

CareCo were notified of an event where a Boost Power Lifting Seat overheated causing it to smoke and melt.

After thorough internal investigations we have identified a batch of potentially faulty motors contained within this product.

As a result, we have deemed this to be a critical safety issue and have determined that the product is not safe to use as the fault could result in the product overheating and igniting.

CareCo is recalling all units of this product sold between January 2024 and October 2024.

WHAT SHOULD I DO?

We ask that our customers stop using this product immediately and disconnect it from the mains supply. Please contact us if you are in possession of a Boost Power Lifting Seat, so that we can advise next steps and offer a suitable solution for you.

CONTACT DETAILS

You can email us at fsn@careco.co.uk or call us on 0800 111 4774.

Our opening hours:
Monday to Friday 9am to 5pm

Product quality and customer safety is at the heart of everything we do, and so we take this matter extremely seriously.

We would like to thank you for your co-operation and apologise for any inconvenience caused.

www.careco.co.uk

1 Turing Court, Great Notley, Braintree CM77 7AT



PRODUCT RECALL

ALLURE FOLDING SHOWER CHAIR PRODUCT CODE: BA06039.WHI / BA03040002



NOTICE

CareCo were made aware of a potential general safety issue due to the weakening of the frame under certain pressures regarding the Allure Folding Shower Chair.

After a thorough investigation, it has been determined that the product is not safe to use.

WHAT SHOULD I DO?

We ask that our customers do not use this product and return it to their nearest CareCo location for a full refund.

Proof of purchase will not be required; however, the product must be returned to us before receiving a refund.

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