# Rubix TRI-WALKER



Scan me on your phone camera to watch our assembly video.





#### INTRODUCING YOUR NEW RUBIX TRI WALKER

Whether you're navigating busy shopping centres or simply moving around the home, you can feel at ease knowing you're supported by the Rubix Tri-Walker.

It's lightweight aluminium frame, spacious storage bag and removeable basket make this triwalker the go-to reliable aid for any occasion.

Due to CareCo's commitment to continuous product improvement, product information and designs are subject to change without notice. No claims can be made based on the data or illustrations in this user manual.

Unauthorized modifications and/or installation of unapproved 3rd party components and accessories are not permitted.



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Thank you for choosing CareCo.



This manual can be viewed in PDF format at the following URL: www.careco.co.uk

#### **BEFORE USE**

Before you begin using your tri-walker, please ensure you, and any persons that may assist you in its use, take the time to read, understand and follow the instructions given within this manual carefully.

We recommend that you keep this user manual in a safe place for future reference.

If you have any questions about use, maintenance, or safety, please contact CareCo.

#### **KEY DEFINITIONS**

This user manual contains warnings and suggestions marked with the following symbols:



MARNING! Highlights a potentially hazardous condition/situation for the user and/or product.



**SUGGESTION** General suggestions and advice for operating the product.

# Need help with assembly?

We've put together a step-by-step assembly guide to help you get your product set up safely and correctly. Just scan the QR code with your phone camera to play the video.



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# Rubix

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# **GETTING STARTED**

# **CARTON CONTENTS**

ITEM NUMBER	DESCRIPTION	QUANTITY	
1	Rubix Tri-Walker	1	
2	LHS Handle Assembly	1	
3	RHS Handle Assembly	1	
4	Bag	1	
5	Tray	1	
6	Basket	1	
7	Star Knob	2	

Contact CareCo immediately if any of the listed contents are missing.

We strongly recommend that you keep the box and internal packaging for the duration of your warranty period.

# **PRODUCT COMPONENTS**



- 1. Handle
- 2. Star Knob
- 3. Bag
- 4. Front Wheel
- 5. Rear Wheel
- 6. Basket
- 7. Tray

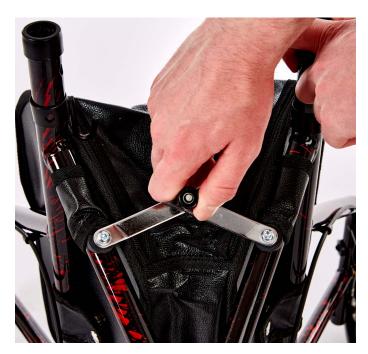
# **SETTING UP YOUR RUBIX TRI-WALKER**



1. Remove all tri-walker components from the outer packaging and place them onto a level surface.



2. Pull the tri-walker frame halves outwards to open the tri-walker.



3. Push the crossbar handle forwards to lock the tri-walker frame into place.



4. Insert the handles into the top of the tri-walker frame and secure using the star knobs provided.



5. (OPTIONAL) Place the basket onto the basket hooks.



6. (OPTIONAL) Place the tray on top of the basket.



**MARNING!** Ensure the tri-walker's handles are level and secure before use.

SUGGESTION If for any reason the tri-walker needs to be disassembled, use the set-up instructions as a guide to disassemble the tri-walker.

Test the brakes before use to ensure they function correctly.

# **HOW TO USE YOUR TRI-WALKER**

#### **USER INSTRUCTIONS**



#### **WALKING POSITION**

Walk with the tri-walker close to your body, face forwards and ensure your back is straight.

#### **USER CONTROL**

Hold the handles with a comfortable grip and allow your arms to sit naturally by your side.

#### **NEGOTIATING THRESHOLDS & FIXED OBSTACLES**

Tilt the front of the tri-walker upwards when travelling over thresholds and small obstacles.

#### LIFTING & CARRYING

Grasp the handles or areas of the frame that are clear from pinch points, then lift with your legs.

Hold the tri-walker at a comfortable and manageable height when moving from one location to another.

#### APPLYING THE BRAKES

#### **STOPPING**

Gradually squeeze both brake levers to stop the tri-walker. Release the brake levers to start moving again.

#### **TURNING**

Squeeze the left and right brake levers individually to rotate the tri-walker.

Release the brake lever to stop rotating.



Push both brake levers downwards to apply the brake lock. An audible "click" will confirm the brakes are secure.

#### UNLOCKING

Pull both brake levers upwards to unlock the brakes.







**! WARNING!** Ensure the tri-walker is stationary when locking the brakes.

**SUGGESTION** Regularly test the brakes to ensure they function correctly.

#### **FOLDING & UNFOLDING**

#### **FOLDING**

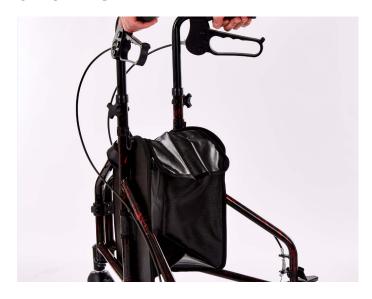


1. Pull the crossbar handle backwards to unlock the tri-walker frame.



2. Push the tri-walker handles inwards to close the tri-walker.

#### **UNFOLDING**



1. Pull the tri-walker handles outwards to open the tri-walker.



2. Push the crossbar handle forwards to lock the tri-walker frame in place.



MARNING! Keep hands and body away from cross frame pivot to avoid possible pinch points.

**SUGGESTION** The tri-walker cannot be folded with the basket & tray attached.

# **COMFORT ADJUSTMENTS**

# HANDLE HEIGHT ADJUSTMENT

To set the correct handle height, stand upright behind the tri-walker with arms by side.

Adjust the height of the handgrips so they are level with the users' wrists.

- 1. Loosen the star knob by turning it anticlockwise, then remove it from the handle bracket.
- 2. Lift or lower handle to the desired height.
- 3. Reinsert the star knob into the handle bracket, then tighten by turning it clockwise.
- 4. Repeat on the opposite side.





**! WARNING!** Ensure both handles are level and secure before use.

# **ACCESSORIES**

#### **BAG**

#### **ATTACHING**

Place the bag over the tri-walker frame then secure using the bag fasteners.

#### **REMOVING**

Release the bag fasteners then lift the bag away from the frame.

MAX CARRY WEIGHT 🚨 5 KG



### **BASKET**

#### **ATTACHING**

Place the basket onto the basket hooks.

#### **REMOVING**

Lift the basket away from the basket hooks.

MAX CARRY WEIGHT 🚨 5 KG





• WARNING! Ensure the basket is secure before transporting items from one location to another.

# **TRAY**

# **ATTACHING**

Place the tray on top of the basket.

# **REMOVING**

Lift the tray away from the basket.





• WARNING! Ensure the tray is flat and secure before transporting items from one location to another.

# **TRANSPORTATION & STORAGE**

#### **TRANSPORTATION**

Ensure the brakes have been applied and any adjustable parts have been properly secured to avoid transit damage.

Fold the tri-walker then position it appropriately within the desired vehicle to prevent excess movement.

#### **STORAGE**

Store the product in a cool and dry environment. Do not store in extreme temperatures.



**WARNING!** Storing the product in extreme temperatures can cause premature rusting & damage.

Do not place heavy objects on top of the tri-walker.

#### LOOKING AFTER YOUR TRI-WALKER

#### **CLEANING**

To keep the tri-walker in optimal condition, it should be cleaned regularly with a damp cloth and/or mild soap. Do not use abrasive cleaners/materials.

Dry the tri-walker after cleaning and after use in bad weather conditions.

#### **MAINTENANCE**

The tri-walker is made up of components which over time will become susceptible to wear and tear. Knowing how to properly care and maintain your tri-walker will not only ensure peak performance and safe operation but will also help maintain operation for years to come.

#### MAINTENANCE SCHEDULE

Carry out regular inspections to keep the tri-walker in optimum condition.

COMPONENT	INSPECTION DESCRIPTION	AT ANY TIME	WEEKLY	MONTHLY	QUARTERLY
Fasteners	Ensure all fasteners are tight and components are not loose.				0
Wheels & Tyres	Ensure tyres have sufficient tread and the wheels are in a good condition.				0
Brakes	Ensure the brakes function as intended.	0			
Framework	Ensure the framework is clear from debris, damage, and disassembles without issue.	0			
Upholstery	Check for wear and tear.		0		
Overall	Overall check for wear and residue build-up. Cleaning if required.			0	

#### **REPAIRS**

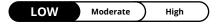
Certain tri-walker components can be repaired by the user with guidance provided by CareCo. Other components can only be repaired/replaced by a service technician.

If for any reason the tri-walker requires repair due to a defect, contact CareCo immediately.

# **OTHER ADJUSTMENTS**

# **BRAKE CABLE ADJUSTMENT**

# **Difficulty Level**





# **Tools Required**

8mm Spanner x1

10mm Spanner x1



The user can adjust the brake cable using simple household tools.

Loosen the lock nut (A) by rotating it anticlockwise.

Adjust the brake cable tension by rotating the brake adjuster (B).

Tighten the lock nut (A) by rotating it clockwise.

# **WARNINGS & TECHNICAL INFORMATION**

# **SPECIFICATIONS**

_
576
660
826-926
826-926
635
250
828-928
7
7
5,5
125
5
SOLID TYPE
5 YEARS

The maximum weight limit for this product includes both the user and any other accessories fitted.

# **PRODUCT REISSUING**

Ensure the product is safe and functions as intended before re-issuing.

#### **RECYCLING & DISPOSAL**

Disposal or recycling of the product should be completed through an approved distributor or disposal facility. (Local disposal & recycling regulations may apply)

Contact CareCo if further advice is needed regarding recycling & disposal.

#### **MATERIAL**

UPHOLSTERY	ALUMINIUM
Foam, Nylon fabric, Sponge with PVC coating	Mainframes, Push handle, Detachable leg tube, Backrest tube, Cross bar
PLASTIC	
Hand grip, Star knob, Brake house, Brake lever,	STEEL
Wheel caster, Front fork, Tube plugs, Cane	Bearings, Brake pad, Brake cable
holder	0-1, 1 - 1-1-1, and small

. . . . . . . . . . . . .

#### **PACKAGING**

Cardboard Box, Low-density polythene bag, PE foam

#### **INTENDED USE**

This product is intended for users who experience difficulty in walking and/or have reduced mobility.

#### **INTENDED USER**

To aid a user with mobility limitations to move around safely.

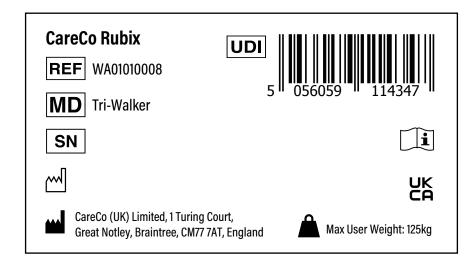
#### INTENDED ENVIRONMENT

This product is designed to be used both indoors and outdoors on firm, level ground.

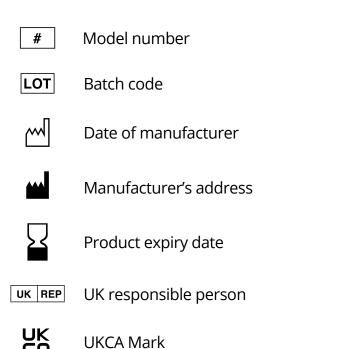
Take care when using the product in inclement weather conditions.

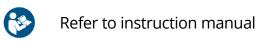
#### PRODUCT IDENTIFICATION

The product identification label is located on the frame underneath the bag.

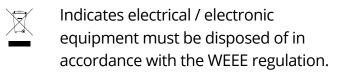


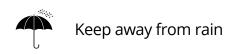
#### **DEFINITIONS**













#### **GENERAL WARNINGS**

Read the following carefully to avoid damage and/or injury caused by improper operation.

- Only use the tri-walker for its intended use, incorrect use can lead to hazardous situations.
- Only use the tri-walker on even and solid surfaces.
- Do not overfill the product bag –Maximum load 5KG.
- Prolonged exposure to hot or cold temperatures can cause parts of the tri-walker to become hot or cold.
- Replace damaged or significantly worn parts if and when required.
- Periodically test the brakes to ensure safe use.

#### **EXPECTED LIFETIME**

The Expected Lifetime is the estimated period of time for which the product is expected to function according to its intended use.

Various items such as weight capacity, user behaviour, external conditions and intensity of use can affect the expected lifetime.

#### **WEIGHT CAPACITY:**

# If the user exceeds the weight limit specified, it may affect the product's expected lifetime.

#### **EXTERNAL CONDITIONS:**

Extreme temperatures, humidity and exposure to harsh weather conditions can accelerate the deterioration of the product.

#### **USER BEHAVIOUR:**

Using excessive force, rough handling or dropping components can significantly shorten the product's expected lifetime.

#### **USAGE:**

A product that is used daily may experience more wear and tear compared to a product that is used occasionally.

The expected lifetime for the Rubix tri-walker is 5 years providing the instructions and information within this user manual are followed.

Regular cleaning, lubrication of moving parts, and tightening of loose fixings will prevent premature wear and damage and extend the product's lifetime.

The expected lifetime is not related to the product warranty.

#### WARRANTY

If a component requires repair or replacement due to a specific manufacturing or material defect within its warranty period, it will be repaired or replaced free of charge by CareCo.

#### 1 YEAR LIMITED WARRANTY

Consumables are not covered under normal warranty circumstances unless they have clearly suffered excessive wear or damage as a direct result of a manufacturing defect. These items include grips, tyres, and rubber accessories.

The guarantee for the tri-walker is not transferable.

Parts that have been previously replaced that require subsequent repair or replacement due to manufacturing defects will be honoured for the remainder of the tri-walker's warranty period.

Parts that have been purchased by the end user after the original warranty period has expired have a warranty period of 12 months.

CareCo is not responsible if the tri-walker requires repair or replacement as a direct result of:

- Changes or modifications made to the product that fall outside of the manufacturer's specifications
- The product not being serviced or maintained according to the manufacturer's recommendations contained in this user manual.
- Negligence, Accidental Damage, and Improper use
- Repairs attempted before CareCo have been notified
- The product being purposely damaged or mistreated

In the unlikely event that this product is recalled, CareCo will notify the user.

Please ensure that your contact information is up to date.

Alternatively, please visit our website for any product alerts: www.CareCo.co.uk

# **NOTES**

**NOTES** 



