# VESLAR

Tri-Walker



Scan me on your phone camera to watch our assembly video.





**USER MANUAL** 

PRODUCT CODE: WA01010007

#### INTRODUCING YOUR NEW VESLAR TRI WALKER

Durable and portable, the Veslar Tri-Walker is the perfect companion to keep you on your feet.

It's clever folding mechanism and compact storage size makes this tri-walker the go-to aid, whether you're out and about or moving around the home.

Due to CareCo's commitment to continuous product improvement, product information and designs are subject to change without notice. No claims can be made based on the data or illustrations in this user manual.

Unauthorized modifications and/or installation of unapproved 3rd party components and accessories are not permitted.



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Thank you for choosing CareCo.



This manual can be viewed in PDF format at the following URL: **www.careco.co.uk** 

#### **BEFORE USE**

Before you begin using your tri-walker, please ensure you, and any persons that may assist you in its use, take the time to read, understand and follow the instructions given within this manual carefully.

We recommend that you keep this user manual in a safe place for future reference.

If you have any questions about use, maintenance, or safety, please contact CareCo.

#### **KEY DEFINITIONS**

This user manual contains warnings and suggestions marked with the following symbols:



MARNING! Highlights a potentially hazardous condition/situation for the user and/or product.



**SUGGESTION** General suggestions and advice for operating the product.

# Need help with assembly?

We've put together a step-by-step assembly guide to help you get your product set up safely and correctly. Just scan the QR code with your phone camera to play the video.



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## **GETTING STARTED**

## **CARTON CONTENTS**

ITEM NUMBER	DESCRIPTION	QUANTITY	
1	Veslar Tri-Walker	1	
2	LHS Handle Assembly	1	
3	RHS Handle Assembly	1	
4	Bag	1	
5	Star Knob	2	

Contact CareCo immediately if any of the listed contents are missing.

We strongly recommend that you keep the box and internal packaging for the duration of your warranty period.

## **PRODUCT COMPONENTS**



- 1. Handle
- 2. Star Knob
- 3. Bag
- 4. Front Wheel
- 5. Rear Wheel

## SETTING UP YOUR VESLAR TRI-WALKER



1. Remove all tri-walker components from the outer packaging and place them onto a level surface.



2. Pull the tri-walker frame halves outwards to open the tri-walker.



3. Push the crossbar handle forwards to lock the tri-walker frame into place.



4. Insert the handles into the top of the tri-walker frame and secure using the star knobs provided.

#### **HOW TO USE YOUR TRI-WALKER**

#### **USER INSTRUCTIONS**



#### WALKING POSITION

Walk with the tri-walker close to your body, face forwards and ensure your back is straight.

#### **USER CONTROL**

Hold the handles with a comfortable grip and allow your arms to sit naturally by your side.

#### **NEGOTIATING THRESHOLDS & FIXED OBSTACLES**

Tilt the front of the tri-walker upwards when travelling over thresholds and small obstacles.

#### **LIFTING & CARRYING**

Grasp the handles or areas of the frame that are clear from pinch points, then lift with your legs.

Hold the tri-walker at a comfortable and manageable height when moving from one location to another.

#### APPLYING THE BRAKES

#### **STOPPING**

Gradually squeeze both brake levers to stop the tri-walker. Release the brake levers to start moving again.

#### **TURNING**

Squeeze the left and right brake levers individually to rotate the tri-walker.

Release the brake lever to stop rotating.



Push both brake levers downwards to apply the brake lock. An audible "click" will confirm the brakes are secure.

#### UNLOCKING

Pull both brake levers upwards to unlock the brakes.







**MARNING!** Ensure the tri-walker is stationary when locking the brakes.



**SUGGESTION** Test the brakes before use to ensure they function correctly.

#### **FOLDING & UNFOLDING**

#### **FOLDING**



1. Pull the crossbar handle backwards to unlock the tri-walker frame.



2. Push the tri-walker handles inwards to close the tri-walker.

#### **UNFOLDING**



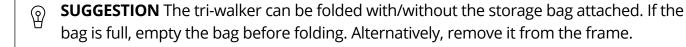
1. Pull the tri-walker handles outwards to open the tri-walker.



2. Push the crossbar handle forwards to lock the tri-walker frame in place.



MARNING! Keep hands and body away from cross frame pivot to avoid possible pinch points.



## **COMFORT ADJUSTMENTS**

## HANDLE HEIGHT ADJUSTMENT

To set the correct handle height, stand upright behind the tri-walker with arms by side.

Adjust the height of the handgrips so they are level with the users' wrists.

- 1. Loosen the star knob by turning it anticlockwise, then remove it from the handle bracket.
- 2. Lift or lower handle to the desired height.
- 3. Reinsert the star knob into the handle bracket, then tighten by turning it clockwise.
- 4. Repeat on the opposite side.





**MARNING!** Ensure both handles are level and secure before use.

## **ACCESSORIES**

#### **BAG**

#### **ATTACHING**

Place the bag over the tri-walker frame then secure using the bag fasteners.

#### **REMOVING**

Release the bag fasteners then lift the bag away from the frame.

MAX CARRY WEIGHT 🚨 5 KG



## **TRANSPORTATION & STORAGE**

#### **TRANSPORTATION**

Ensure the brakes have been applied and any adjustable parts have been properly secured to avoid transit damage.

Fold the tri-walker then position it appropriately within the desired vehicle to prevent excess movement.

#### **STORAGE**

Store the product in a cool and dry environment. Do not store in extreme temperatures.



**WARNING!** Storing the product in extreme temperatures can cause premature rusting & damage.

Do not place heavy objects on top of the tri-walker.

#### LOOKING AFTER YOUR TRI-WALKER

#### **CLEANING**

To keep the tri-walker in optimal condition, it should be cleaned regularly with a damp cloth and/or mild soap. Do not use abrasive cleaners/materials. Dry the tri-walker after cleaning and after use in bad weather conditions.

#### **MAINTENANCE**

The tri-walker is made up of components which over time will become susceptible to wear and tear. Knowing how to properly care and maintain your tri-walker will not only ensure peak performance and safe operation but will also help maintain operation for years to come.

#### MAINTENANCE SCHEDULE

Carry out regular inspections to keep the tri-walker in optimum condition.

COMPONENT	INSPECTION DESCRIPTION	AT ANY TIME	WEEKLY	MONTHLY	QUARTERLY
Fasteners	Ensure all fasteners are tight and components are not loose.				0
Wheels & Tyres	Ensure tyres have sufficient tread and the wheels are in a good condition.				0
Brakes	Ensure the brakes function as intended.	0			
Framework	Ensure the framework is clear from debris, damage, and disassembles without issue.	0			
Upholstery	Check for wear and tear.		0		
Overall	Overall check for wear and residue build-up. Cleaning if required			0	

#### **REPAIRS**

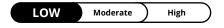
Certain tri-walker components can be repaired by the user with guidance provided by CareCo. Other components can only be repaired/replaced by a service technician.

If for any reason the tri-walker requires repair due to a defect, contact CareCo immediately.

# OTHER ADJUSTMENTS

## **BRAKE CABLE ADJUSTMENT**

## **Difficulty Level**





## **Tools Required**

8mm Spanner x1

10mm Spanner x1



The user can adjust the brake cable using simple household tools.

Loosen the lock nut (A) by rotating it anticlockwise.

Adjust the brake cable tension by rotating the brake adjuster (B).

Tighten the lock nut (A) by rotating it clockwise.

# **WARNINGS & TECHNICAL INFORMATION**

## **SPECIFICATIONS**

OVERALL LENGTH (MM)	580
OVERALL WIDTH (MM)	650
OVERALL HEIGHT (MM)	820-920
MAXIMUM/MINIMUM HANDLE HEIGHT (MM)	820-920
FOLDED LENGTH (MM)	655
FOLDED WIDTH (MM)	230
FOLDED HEIGHT (MM)	820-920
FRONT WHEEL DIAMETER (IN)	7
REAR WHEEL DIAMETER (IN)	7
CARRY WEIGHT (KG)	5,9
WEIGHT CAPACITY (KG)	136
BAG WEIGHT CAPACITY (KG)	5
TYRE TYPE	SOLID TYPE
EXPECTED SERVICE LIFE (YEARS)	5 YEARS

The maximum weight limit for this product includes both the user and any other accessories fitted.

#### PRODUCT REISSUING

Ensure the product is safe and functions as intended before re-issuing.

#### **RECYCLING & DISPOSAL**

Disposal or recycling of the product should be completed through an approved distributor or disposal facility. (Local disposal & recycling regulations may apply)

Contact CareCo if further advice is needed regarding recycling & disposal.

#### **MATERIAL**

UPHOLSTERY STEEL

Foam, Nylon fabric, Sponge with PVC coating Bearings, Brake pad, Brake cable

PLASTIC PACKAGING

Hand grip, Star knob, Brake house, Brake lever, Cardboard Box, Low-density polythene bag, Wheel caster, Front fork, Tube plugs, Cane PE foam holder

#### **INTENDED USE**

This product is intended for users who experience difficulty in walking and/or have reduced mobility.

#### **INTENDED USER**

To aid a user with mobility limitations to move around safely.

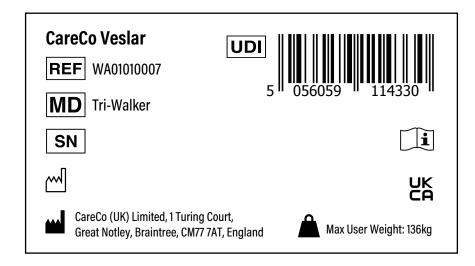
#### INTENDED ENVIRONMENT

This product is designed to be used both indoors and outdoors on firm, level ground.

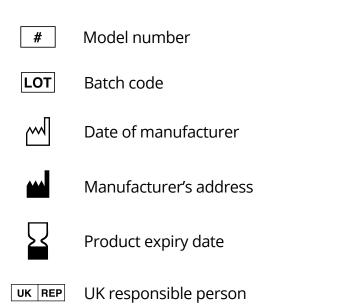
Take care when using the product in inclement weather conditions.

#### PRODUCT IDENTIFICATION

The product identification label is located on the frame underneath the bag.



#### **DEFINITIONS**



**UKCA Mark** 

Non sterile



#### **GENERAL WARNINGS**

Read the following carefully to avoid damage and/or injury caused by improper operation.

- Only use the tri-walker for its intended use, incorrect use can lead to hazardous situations.
- Only use the tri-walker on even and solid surfaces
- Do not overfill the product bag –Maximum load 5KG
- Prolonged exposure to hot or cold temperatures can cause parts of the tri-walker to become
  hot or cold.
- Replace damaged or significantly worn parts if and when required.
- Periodically test the brakes to ensure safe use.

#### **EXPECTED LIFETIME**

The Expected Lifetime is the estimated period of time for which the product is expected to function according to its intended use.

Various items such as weight capacity, user behaviour, external conditions and intensity of use can affect the expected lifetime.

#### **WEIGHT CAPACITY:**

# If the user exceeds the weight limit specified, it may affect the product's expected lifetime.

#### **EXTERNAL CONDITIONS:**

Extreme temperatures, humidity and exposure to harsh weather conditions can accelerate the deterioration of the product.

#### **USER BEHAVIOUR:**

Using excessive force, rough handling or dropping components can significantly shorten the product's expected lifetime.

#### **USAGE:**

A product that is used daily may experience more wear and tear compared to a product that is used occasionally.

The expected lifetime for the Veslar tri-walker is 5 years providing the instructions and information within this user manual are followed.

Regular cleaning, lubrication of moving parts, and tightening of loose fixings will prevent premature wear and damage and extend the product's lifetime.

The expected lifetime is not related to the product warranty.

#### WARRANTY

If a component requires repair or replacement due to a specific manufacturing or material defect within its warranty period, it will be repaired or replaced free of charge by CareCo.

#### 1 YEAR LIMITED WARRANTY

Consumables are not covered under normal warranty circumstances unless they have clearly suffered excessive wear or damage as a direct result of a manufacturing defect. These items include grips, tyres, and rubber accessories.

The guarantee for the tri-walker is not transferable.

Parts that have been previously replaced that require subsequent repair or replacement due to manufacturing defects will be honoured for the remainder of the tri-walker's warranty period.

Parts that have been purchased by the end user after the original warranty period has expired have a warranty period of 12 months.

CareCo is not responsible if the tri-walker requires repair or replacement as a direct result of:

- Changes or modifications made to the product that fall outside of the manufacturer's specifications
- The product not being serviced or maintained according to the manufacturer's recommendations contained in this user manual.
- Negligence, Accidental Damage, and Improper use
- Repairs attempted before CareCo have been notified
- The product being purposely damaged or mistreated

In the unlikely event that this product is recalled, CareCo will notify the user.

Please ensure that your contact information is up to date.

Alternatively, please visit our website for any product alerts: www.CareCo.co.uk

# **NOTES**

# **NOTES**



