

# Endeavour 2.0

## ROLLATOR

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to watch our  
assembly video.



**CareCo**

**USER MANUAL**

PRODUCT CODE WA02010035

## INTRODUCTION

The Endeavour 2.0 is the ideal partner for users on the go and users who want to stay active. A convenient collapsible aluminium frame and a feather-light 6.6kg carry weight make this rollator the go-to reliable aid for both indoor and outdoor use.

Due to CareCo's commitment to continuous product improvement, product information and designs are subject to change without notice. No claims can be made based on the data or illustrations in this user manual.

## READ BEFORE USE:

Before you begin using your rollator, please ensure you, and any persons that may assist you in its use, take the time to read, understand and follow the instructions given within this manual carefully. We recommend that you keep this user manual in a safe place for future reference.

If you have any questions about wheelchair use, maintenance, or safety, please contact CareCo:

CareCo (UK) Limited, 1 Turing Court,  
Great Notley, Braintree , CM77 7AT,

Tel: 0333 015 5000  
[www.CareCo.co.uk](http://www.CareCo.co.uk)

Thank you for choosing CareCo.



Visually impaired users can view this manual in PDF format at the following URL:  
**[www.careco.co.uk](http://www.careco.co.uk)**

### SAFETY INSTRUCTIONS

- Only use the rollator for its intended use, incorrect use can lead to hazardous situations.
- Only use the rollator on even and solid surfaces
- Do not overfill the product bag – Maximum load 5KG
- Prolonged exposure to hot or cold temperatures can cause parts of the rollator to become hot or cold.
- Do not use the rollator as a transportation device
- Replace damaged or significantly worn parts if and when required.
- Periodically test the brakes to ensure safe use.
- Do not sit on the rollator when on an incline or uneven ground

### Need help with assembly?

We've put together a step-by-step assembly guide to help you get your product set up safely and correctly. Just scan the QR code with your phone camera to play the video.



## PARTS DESCRIPTION



- 1. Height Adjustable Handle
- 2. Backrest
- 3. Seat
- 4. Bag
- 5. Front Wheel
- 6. Rear Wheel



MAXIMUM WEIGHT CAPACITY: **136 KG**

MAXIMUM CARRY BAG LOAD: **5 KG**

## UNPACKING

Remove all outer packaging before placing components on a level surface.  
Contact CareCo immediately if any parts are missing from the product box.



## ASSEMBLY

Insert the front wheel assembly into the base of the front frame.  
Secure using 2x C-Clips provided.



Insert the rear wheel assembly into the base of the rear frame.

Secure the assembly to the desired height option by pressing and locating the button spring clip.

Repeat on the other side.



Place the rollator upright on its wheels

Insert the handle into the top of the frame.

Secure the handle to the desired height option using the provided star knob.

Repeat on the other side.



Locate the brake cable into the “S” Clip to secure to the frame.

Repeat on the other side.



Attach the backrest to the frame by pressing and locating the button spring clips into the bracket.



## DISASSEMBLY

Reverse the assembly instructions and use them as a guide to disassemble the rollator.

## HANDLE HEIGHT ADJUSTMENT

Loosen the star knob by turning it anticlockwise.

Remove the star knob from the handle bracket.

Lift or lower handle to the desired height.

Reinsert the star knob into the handle bracket.

Tighten the star knob by turning it clockwise.

Repeat on the opposite side

To set the correct handle height, stand upright behind the rollator with arms by side.

Adjust the height of the hand grips so they are level with the users' wrists.



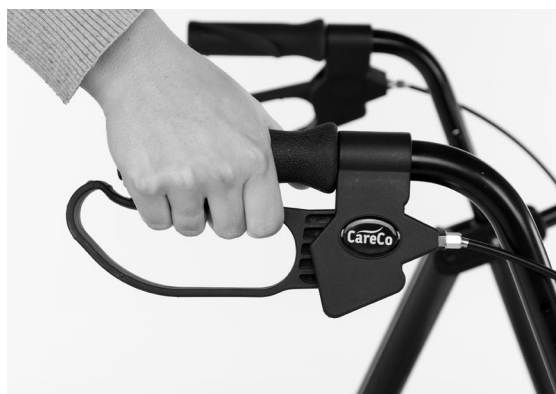
Ensure both handles are level before using the rollator.

## APPLYING THE BRAKES

### Stopping

Gradually squeeze both brake levers to stop the rollator.

Release the brake levers to start moving again.







### Locking

Push both brake levers downwards to apply the brake lock.

An audible “click” will confirm the brakes are secure.



### Unlocking

Pull both brake levers upwards to unlock the brakes.

### Turning

Squeeze the left and right brake levers individually to rotate the rollator.

Release the brake lever to stop rotating.



Ensure the rollator is stationary when locking the brakes.

Regularly test the brakes to ensure they function correctly.

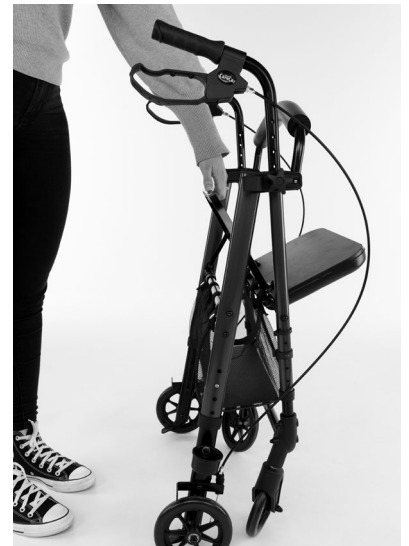
## FOLDING

Push both brake levers downwards to apply the brake lock.

Lift the backrest upwards to fold the backrest.

Lift the seat upwards to reveal the support bar.

Pull the support bar upwards to fold the rollator.



## UNFOLDING

Unfold the backrest.

Push downwards on the seat to open the rollator.

Pull both brake levers upwards to unlock the brakes.



## BACKREST



### **Attaching & Removing the backrest**

Secure the backrest to the frame by pressing and locating the button spring clips into the bracket. Remove the backrest by pressing the button spring clips and pulling the backrest upwards.



### **Folding**

Raise the backrest to fold.

### **Unfolding**

Lower the backrest to unfold.



Ensure the backrest is secure before using the rollator as a seat.

### SEAT

**The seat height can be adjusted by raising or lowering the wheel assemblies.**

Place the rollator upright on its wheels

Push both brake levers downwards to apply the brake lock.

Remove the C-Clips from the front frame

Adjust the front wheel assembly to the desired height

Secure using the C-Clips

Press and locate the rear wheel assembly spring clip to the desired height - repeat on the opposite side.

Ensure all wheels touch the floor to confirm they are at the same height.

Pull both brake levers upwards to unlock the brakes.

### SITTING

Ensure the rollator is on a flat and even surface and the locking brakes are applied.



Do not use the product as a transportation device.

### HANDLING & TRANSPORTING

Carry the rollator using the rubber handles and/or areas of the frame that are clear of pinch points.

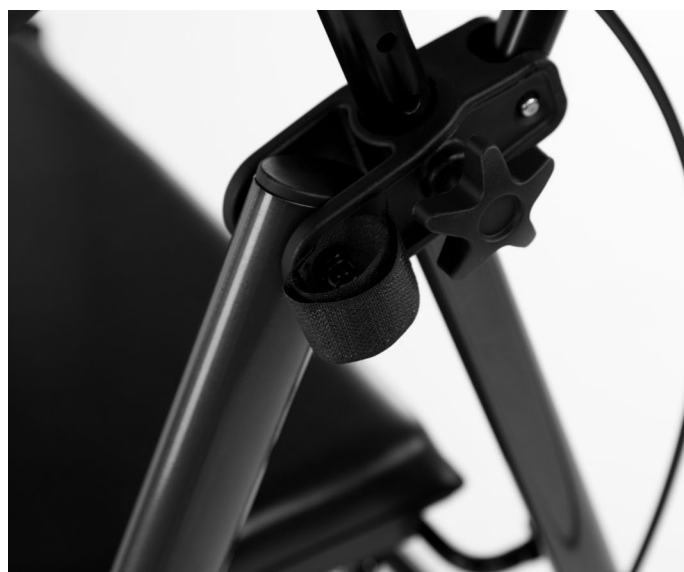
## ACCESSORIES

### WALKING STICK / CANE HOLDER

The rollator is equipped with a walking stick/ cane holder out of the box.

Place the walking stick/cane into the lower cup section

Secure the walking stick/ cane to the rollator frame using the velcro included.



## BAG

### Attaching

Lift the seat upwards to reveal the support bar.

Loop the eight bag straps over the frame bar and secure using the snap on fasteners.

### Removing

Lift the seat upwards to reveal the support bar.

Undo the eight snap on fasteners and unloop the straps from the frame.



## CLEANING & HYGIENE

To keep the rollator in optimal condition, it should be cleaned regularly with a damp cloth and/or mild soap. Do not use abrasive cleaners/materials.

Dry the rollator after cleaning and after use in bad weather conditions.

## MAINTENANCE

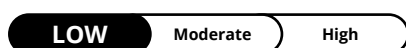
By performing simple maintenance, the user can extend the life expectancy of the rollator.

- Check fasteners regularly and tighten if necessary
- Check tyre condition regularly
- Check brake functionality
- Check wheels move freely
- Check upholstery for wear

## ADJUSTMENTS

### BRAKE CABLE ADJUSTMENT

#### Difficulty Level



#### Tools Required

8mm Spanner x1  
10mm Spanner x1

The user can adjust the brake cable using simple household tools.

Loosen the lock nut (A) by rotating it anticlockwise.

Adjust the brake cable tension by rotating the brake adjuster (B).

Tighten the lock nut (A) by rotating it clockwise.



## SPECIFICATIONS

Length	62cm
Width	57cm
Height (Adjustable)	78-94cm
Seat Height	48-56cm
Seat Width	38cm
Seat Depth	24cm
Cushion Height	3.5cm
Folded Width	32cm
Folded Length	60.5cm
Folded Height	85cm
Arm to arm distance	45.5cm
Net weight	6.6kg
Gross Weight	7.6kg
Max Carry Bag Load	5kg
Rear wheel size	6 inch
Front wheel size	6 inch
Max user weight	136kg
Frame material	AL.
Wheel material	PVC
Handle material	TPR
Suspension	N/A
Bag depth	20cm
Bag width	19cm
Bag length	36cm



### WARRANTY

If a component requires repair or replacement due to a specific manufacturing or material defect within its warranty period, it will be repaired or replaced free of charge by CareCo.

- 1-YEAR LIMITED WARRANTY

Consumables are not covered under normal warranty circumstances unless they have clearly suffered excessive wear or damage as a direct result of a manufacturing defect. These items include grips, tyres, and rubber accessories.

The guarantee for the rollator is not transferable.

Parts that have been previously replaced that require subsequent repair or replacement due to manufacturing defects will be honoured for the remainder of the rollator's warranty period.

Parts that have been purchased by the end user after the original warranty period has expired have a warranty period of 12 months.

CareCo is not responsible if the rollator requires repair or replacement as a direct result of:

- Changes or modifications made to the product that fall outside of the manufacturer's specifications
- The product not being serviced or maintained according to the manufacturer's recommendations contained in this user manual.
- Negligence, Accidental Damage, and Improper use
- Repairs attempted before CareCo have been notified
- The product being purposely damaged or mistreated

In the unlikely event that this product is recalled, CareCo will notify the user.

Please ensure that your contact information is up to date.

## **RECYCLING & DISPOSAL**

Disposal or recycling of the rollator should be completed through an approved distributor or disposal facility. (Local disposal & recycling regulations may apply)

Alternatively, contact CareCo for advice on disposal.

### **Materials:**

#### **Packaging:**

Cardboard Box, Low-density polyethylene bag, PE foam

#### **Upholstery:**

Foam, nylon fabric, sponge with PVC coating

#### **Plastic:**

Hand grip, star knob, brake house, brake lever, wheel caster, front fork, tipper, tube plugs  
cane holder

#### **Aluminium:**

Mainframes, push handle, detachable leg tube, backrest tube, cross bar

#### **Steel:**

Seat tube, bearings, brake pad, brake cable

### USAGE

This rollator is intended for users who experience difficulty in walking and/or have reduced mobility.

Unauthorized modifications and/or installation of unapproved 3rd party components and accessories are not permitted.

This rollator is suitable for indoor and outdoor use.

### EXPECTED LIFETIME

The expected lifetime of this product is 10 years, provided the product is used for its intended purpose and all maintenance and care instructions are followed.

Proper maintenance, handling with care and repairs (if necessary), will significantly extend the product lifetime. Improper use of the product will reduce the expected lifetime.

The expected lifetime is not related to the product warranty.

### PRODUCT IDENTIFICATION

The product identification label is located on the cross-frame underneath the seat.

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## ROLLATOR

**CareCo**

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